

BLAENAU GWENT COUNTY COUNCIL

PRIVACY NOTICE

This Privacy Notice is for you to know what Blaenau Gwent Council will do with your personal information.

Blaenau Gwent is the Data Controller for your information and the contact address is:

Blaenau Gwent County Borough Council
Anvil Court
Church Street
Abertillery
Blaenau Gwent
NP13 1DB

Blaenau Gwent's Data Protection and Governance Officer's details are:

Steve Berry
01495 355080
steve.berry@blaenau-gwent.gov.uk

Directorate:	Social Services
Service Area:	Adult Services
Contact Details:	Michelle Church, Service Manager (Prevention) michelle.church@blaenau-gwent.gov.uk
Privacy Notice Name:	Cascade3d Connected Care Solutions

Your GDPR & Data Protection rights are:

- You have the right to be informed about your personal information
- You have the right to get access to your personal information
- You have the right to ask us to rectify/correct your information
- You have the right to ask for your information to be erased the right to be forgotten
- You have the right to ask us to restrict the processing/what we do with your personal information
- You have the right to ask for your information in a portable format
- You have the right to object to us processing your information
- You have rights in relation to any automated decision made about you
- You have the right to make a complaint to supervisory Authority this is the Information Commissioners Office (ico.org.uk).
- You can also make a complaint to us directly using the contact details in this notice
- If you gave us your consent you have the right to withdraw it at any time
- You will also be supplied with a copy of the Cascade3d Connected Care Privacy notice for your information.

How did we collect this information about you?



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We collected this information from you directly

What types of personal information do we collect about you?

Name

DOB

Medical information – this would have already been collected prior to the Cascade3d device being set up, but it is possible that it may be discussed on Cascade3d by your friends/ family or carers.

Pre- trial questionnaire regarding information about how you feel about your social interaction with family/ friends and other care providers.

Post – trial questionnaire about whether you think that the Cascade3d has enhanced your social interaction with others and your general well-being.

How do we collect this information?

On line forms and assessments which are stored in our social services data base as part of the assessment needed for us to provide a service for you.

Information given by yourselves in a questionnaire the beginning of the trial and one as a review when it ends.

Information given by you in face to face conversations.

To collect and process your personal information we must have a reason and a legal basis

We have your consent which you can withdraw at any time

What will we do with your personal information, who will we share it with?

- Blaenau Gwent Council Social Service data base i.e. WCCIS, Blaenau Gwent Council Social Services staff have access to this and limited others who have access to it.
- ALL other data will be anonymised before being passed on, and it will only be passed onto other Blaenau Gwent Council departments, primarily Social Services and Housing
- Anonymised data will be shared with Welsh Government and Monmouthshire County Borough Council (lead Authority for the project)
- Cascade3d Connected Care System -This is the company that have provided and own the Cascade3d
- As part of this project, movement and appliance usage data will be collected by Cascade3d in their Cascade3d Connected Care System. This data will be stored in a secure location in the UK using Amazon Web Services (AWS). No personal information will be shared with Cascade3d Connected Care Systems and all personal data will be retained by Blaenau Gwent County Borough Council and stored within the Councils secure network.

We will store and keep your data for a fix period, or occasionally if there is a legal reason we may never delete your information.

As according to our Local Authority record retention document we will keep your records for 3 years after 'movement, registration or cessation of services'.



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How do we keep your information secure?

Blaenau Gwent County Borough Council will not be transferring any personal data out of the EU. Blaenau Gwent County Borough Council will only send anonymised case studies to Cascade3d Connected Care Solutions and the Welsh Government
Cascade3d will send the data to their Amazon Web Services (AWS) Cloud in UK but it will all be encrypted and therefore secure. The content of the video calls will not be collected but understand that any messages or photographs will be stored on the AWS Cloud until they are deleted by Cascade3d Care Solutions. You would be able to delete the content before then, and understand that Cascade3d Connected care Solutions must delete it within 30 days after that.



Alyson Hoskins
Head of Adult Services

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