

June 2018

GWENT
REGIONAL
COLLABORATIVE
COMMITTEE

REGIONAL EVIDENCE SUMMARY 2017/2018

cefnogipobl
supportingpeople



supporting independence **in Gwent**
cefnogi annibyniaeth **yng Ngwent**

Working Together for People with Support

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1. Executive Summary

Alyson Hoskins, Gwent Regional Collaborative Committee, Chair

Sam Lewis, Gwent Regional Collaborative Committee, Vice Chair

We are pleased to present to you the annual review of the Regional Collaborative Committee 2017/18. This has been an extremely busy 12 months for the RCC yet all members continue to show outstanding commitment and a real passion for the Supporting People programme, a programme that continues to make a real difference to the lives of the most vulnerable Gwent citizens. As an RCC we are committed to ensuring that our Gwent citizens are supported to access good quality housing and the necessary support to help them maintain their tenancies.

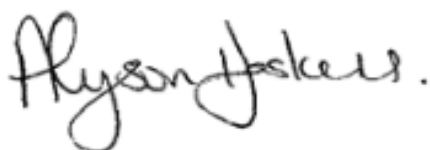
This annual report demonstrates the progress that has been made in Gwent particularly our commitment to partnership working and citizen's engagement with the launch in June 17 of our Citizen/ Service User Web Site.

We have spent the past year reviewing the links between the Supporting People Programme and other similar programmes. This has been particularly important following the announcement by Welsh Government at the end of the 2017 of their intentions to progress towards an Early Intervention, Prevention and Support Grant from 2019/20. Two of our five Gwent Local Authorities (Torfaen and Newport) are already testing the single grant system in 2018/19 as part the pathway programme, with flexibility to move money between the 10 current grants. The RCC will continue to review and share the learning from these pathway areas. We were also attended the Public Accounts Committee to provide feedback around the process of change towards Funding Flexibilities.

The impact of Welfare Reform across Gwent has also continued to be a priority for us and we have maintained a proactive approach to the monitoring and evaluation of both the impact that Universal Credit has had on citizens who are living on low incomes in Gwent and the increasing demand for our Gwent services to support them.

2018/19 will undoubtedly be equally busy however we are optimistic as members of our RCC we have an appropriate balance of expertise and knowledge, shared vision, commitment to meet the challenges we will face.

Finally we would like to thank members of the Gwent RCC for their continued support and we look forward to continuing our progress for the coming year.



2. Introduction

The Profile of the Supporting People Programme in Gwent continued to be raised during 2017-2018 through the work of the Gwent Regional Collaborative Committee (RCC). The Programmes cross cutting policy framework and its links to the wide range of national, regional and local priorities and strategies, has been recognised. Understanding of the Programmes objectives continues to increase; as further links are made with the established and recently introduced regional and local strategic boards.

RCC Members and Advisory Members along with Supporting People Officers continue to contribute on a national basis to the Welsh Government work streams via membership of the Supporting People Outcomes and Data Group, the Research and Evaluation Group, the Finance and Research Group and the Governance Group.

There are a number of political and legislative initiatives that have been recently introduced or are under development that are continuing to influence the future strategic direction, delivery and provision of housing related support services for vulnerable people, driven forward by the Gwent RCC.

3. Case studies *X2 case studies which provide examples of work undertaken by the RCC since the last report were submitted.*

Example 1: Gwent Supporting People Service User Website Launch

The **Gwent Supporting People Service User website** is the culmination of several years of co-produced engagement work and now adds to the already well developed engagement activities that are highlighted in the word clouds below:

Service User engagement opportunities with Supporting People teams



Exit-questionnaires

Service-user-forums

House-meetings

Management-boards

Feedback-forms

Focus-groups

Compliments

Tenants

Away-days

Informal-groups

Improving-service-provision

Management-committee

Sessions

Complaints

One-to-one-interviews

Recruitment-panels

Questionnaires

Policy-review

Newsletters

Film-making

Coffee-mornings

Content

Building-design

Appraisals

Remodelling

Attending-AGMs

Group

Service-reviews

Website

Staff

A large group of people, including men, women, and children, are gathered in a spacious school hall. Many individuals are seated at round tables, some of which are covered with white cloths. Others are standing, engaged in conversations or looking towards the back of the hall. The room features a high ceiling, large windows, and a polished floor. In the background, there are various displays, including a large whiteboard and a table with a blue and white striped cloth. The overall atmosphere appears to be a community or social event.

“Brilliant day”



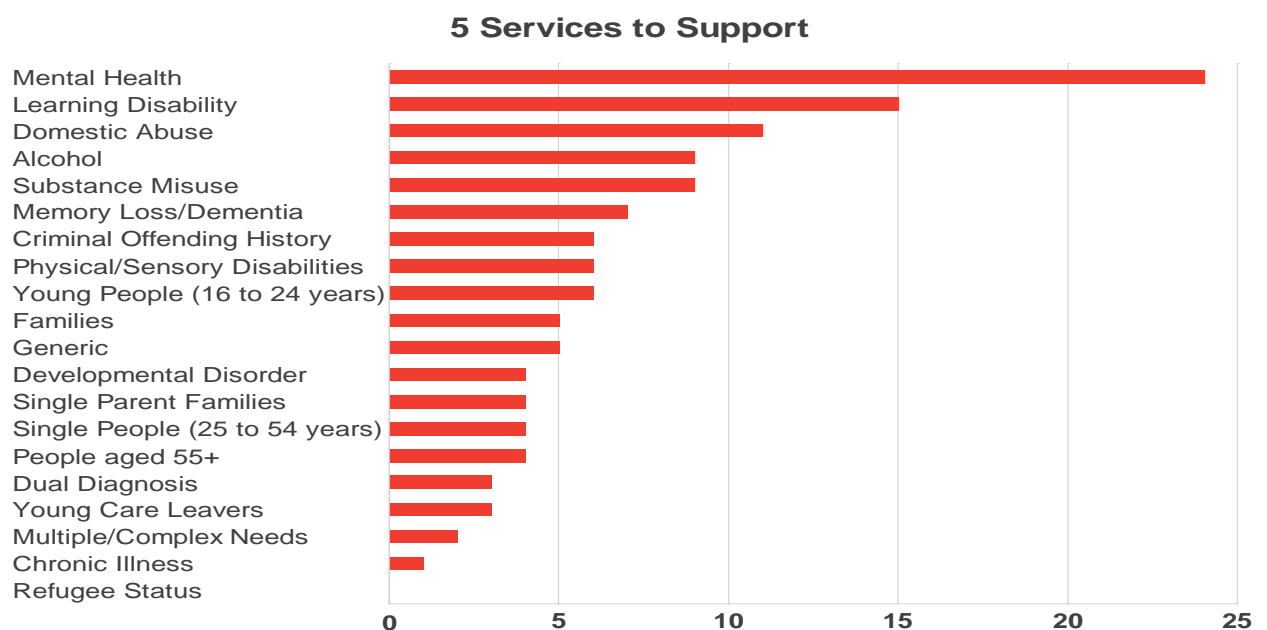
“Well attended”

“Great effort”

“Successful launch”

At the launch event Service Users had the opportunity to complete the annual survey which they could access on-line through the Gwent Supporting People Service User Engagement website. Some key stats from the analysis are highlighted below:

- 33 people completed the on-line survey
- 55% of respondents were receiving floating support / 45% were living in supported housing
- 94% of respondents stated that they found it easy to get help and support
- 79% rated the service they received as very good and 15% rated it as good
- To gauge service users opinions on which services are the most in need of funding, respondents were asked to choose the services they would support if they could only choose 5. The most popular response was Mental Health as highlighted in the following graph:



The following word cloud highlights the activities that Service Users said they received help or support with:



Going forward there will be further and on-going opportunities to update the survey and to further evaluate the use of the website:

- To analyse the number of hits and views.
- To analyse the number of service user annual surveys completed, with analysis of this information informing the local and regional strategic and inclusive planning frameworks.
- Additional consultation and satisfaction surveys can be published on the website enabling the Supporting People teams and the RCC to extend their reach.
- Providing service users with additional opportunities to feed into the planning process and work of the RCC.
- Provide Service Users with additional opportunities to comment on the service they have received.
- Enable Service Users to contact and email the Supporting People teams directly.

Example 2: RCC Development Day

The Gwent RCC held a Development Day on the 12th September 2017 at Ty'r Fesen in Caerphilly. The following topics were discussed at the Development Day:

- Meeting/Forum Map
- Regional Evidence Summary – Commissioning Priorities
- SWOT Analysis
- Work Plan 2017 – 2019

Meeting/Forum Map

RCC Members, Co-opted Members along with Supporting People Officers completed a Meeting/Forum Map. This was to evidence how the Gwent RCC is linking into other National, Regional and Local Strategic Groups and influencing other key agendas/priorities/work streams. The Map also helped the RCC identify any potential gaps and how we would be best placed to be represented at these Meetings/Forums.

The completed Meeting/Forum Map can be found in **Appendix A**.

Commissioning Priorities

Commissioning priorities were agreed based on the evidence contained in the Regional Evidence Summary.

A Copy of the Regional Evidence Summary can be found in **Appendix B**.

SWOT Analysis

A SWOT analysis was undertaken at the Development Day to assist the RCC to focus on its strengths, minimise its threats and take advantage of available opportunities.

In November's RCC it was agreed for a task and finish group to be established to undertake a review of the SWOT analysis and correlate a risk plan based on the analysis. The group determined that there had been many changes since the Development Day and it would be more appropriate to undertake a PESTLE (political, economic, social, technological, legal and environmental factors) analysis to consider the operational environment and look at the potential impact any future changes may have on the RCC. A copy of the PESTLE exercise can be found in **Appendix C**.

The Work plan for 2017 – 2019 was discussed and agreed. The following objectives were agreed:

- To Improve the Strategic Planning Processes to ensure a collaborative approach is taken
- To Improve Service Delivery across Gwent
- To raise the profile of the Gwent Regional Collaborative Committee across the region

A copy of the Work Plan 2017 – 2019 can be found in **Appendix D**.

How have people who access services been involved and shaped decisions?

The following provides an overview of the consultation mechanisms that are in place across Gwent to engage with service users, providing them with opportunities to be involved with and influence decision making with their support provider and local Supporting People teams:

Current Service User engagement opportunities with Supporting People teams



Current Service User engagement opportunities with Support Providers



Gwent RCC members and particularly RCC support provider representatives and the Supporting People advisory members currently provide the voice for the service user at the Gwent RCC meetings. Providing Service Users with opportunities to engage with the Committee and increase their understanding of the Supporting People Programme has been a priority since 2012.

During 2014 the Gwent Supporting People Twitter account was launched and in 2017 the Gwent Supporting People Service User Engagement Website was launched (refer to **Case Study 1**).

What changes have resulted from their involvement and how has this been fed back to them.

The RCC Service User Sub group has engaged with service users since the new governance arrangements were introduced in 2012. Service users advised during consultations events in 2012 / 2013 that social media and web based activity should be prioritised for development by the Gwent RCC. Focus groups have been held with Service Users to further develop their suggestions.

The Gwent Supporting People Service User Engagement Plan (framework) 2014 provides an overview of the priorities for development that Service Users have considered important since these initial consultation events were held.

During 2016 and 2017 Service User engagement activity for the RCC was focussed on the development of the Gwent Supporting People Service User Engagement Website.

The Gwent RCC Service User Sub Group engaged with a group of service users to help finalise and make changes to the website before it was taken out on a road show. The website was taken to projects and services, coffee mornings, house meetings and service user events across all Gwent LAs providing service users with the opportunity to have a look at the website and advise through a short

questionnaire any changes that they thought should be made to it. The information from those events was collated and changes to the layout, colour, font size and text were made to the website.

The website was formally launched by the Deputy Leader of Torfaen Council, Richard Clark and Councillor David Daniels, Executive Member for Communities, Housing and Anti Poverty at the **Gwent Service User Needs Planning Event**; held on June 20th 2017 (refer to **Case Study 1**).

5. Service Development

As part of the Annual Review, and to meet the reporting requirements of Welsh Government we are required to provide additional detail about the following areas (word limit for each section of 300 - 500 words maximum):

1. How have decisions been shaped by spend plan, needs analysis, outcomes and other sources of data? What changes have resulted?

The local Supporting People teams have established local and regional planning and commissioning frameworks that:

- Create a clear picture of the supply of services and the identified housing related support needs across the locality and the region.
- Enable the planning of services to meet identified gaps in service provision
- Develop and maintain quality services that are sustainable, strategically relevant and offer value for money.
- Ensure services are citizen centred; putting the needs of service users first by conducting appropriate consultation and by providing opportunities to be involved in the planning, commissioning and review of Supporting People funded services.

The Gwent strategic and inclusive planning process consists of collation and analysis of local, regional and national data sets and information. Sources of information and data that are considered include:

Demographics

- National & Regional Data: relevant national data, available through the Data Unit Wales, Daffodil and Info Base Cymru. Gwent Population Assessment for the SS&W Act 2017, 2011 Census, Wales Index of Multiple Deprivation 2014. Local Community Profiles for the Well-being of Future Generations Act.

Supply

- Supply Map: this is completed by local Supporting People teams on an on-going and annual basis and collated regionally; for this reporting period the data was a snapshot of services as at 1st April 2017.
- Availability of alternative services and provision.

Demand

- Provider monitoring information including waiting lists and void rates: providers are monitored through contractual and strategic planning mechanisms by local authority Supporting People teams. In addition 'gateways' provide evidence of demand for services which feeds into the annual planning cycle.

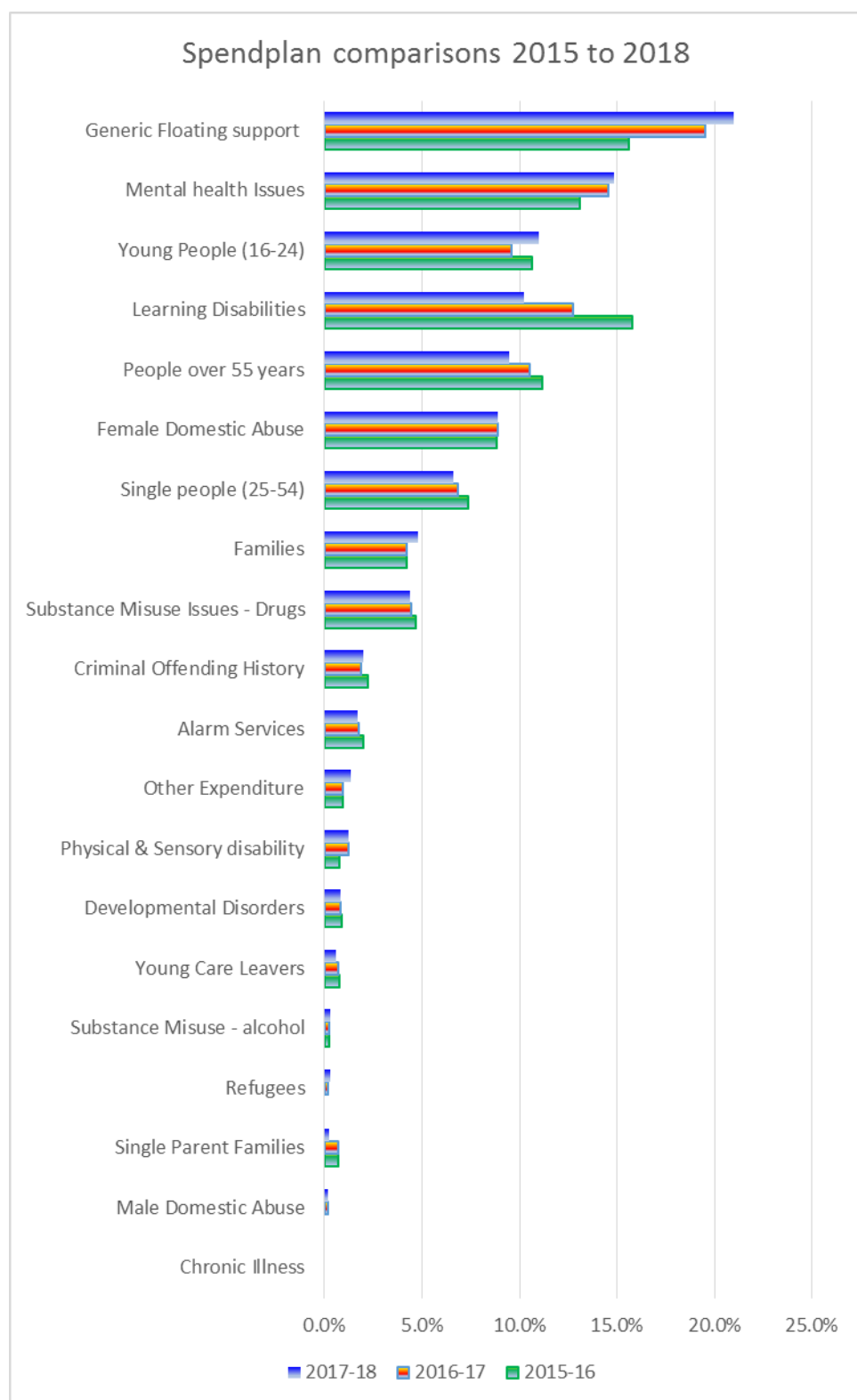
Needs

- Gwent Needs Mapping Exercise (GNME): collects information on individuals presenting to homelessness, Supporting People providers of services, Social Workers, Probation Officers and other relevant services in the local area. The form is collected and collated locally and then feeds into a regional data collection tool managed by the Regional Development Co-ordinator.
- The annual needs planning event. Stakeholders are invited to attend; giving their views and thoughts on services provided locally and regionally, information from these events helps to inform the understanding of unmet needs. The third regional needs planning event was held on June 15th 2017 with over 100 people attending representing 42 organisations.
- Regional project proposal form: provides an opportunity for interested stakeholders to provide information that aids the planning of regional services across Gwent.
- Service User events. Service users are invited to give their views to their local Supporting People teams providing an opportunity to give their views and thoughts on the services provided and the services needed. A Regional Service User event to launch the Website was held on 20th June 2017.
- The Supporting People Outcomes Framework collects information relating to eleven well-being outcomes across four themes; which enables commissioners and other stakeholders to determine the benefits of receiving housing related support to improve the lives of vulnerable people.
- Strategic priorities and gaps in service provision from other strategies, e.g. local needs assessments that inform the Well-being Plans under the Well-being of Future Generations (Wales) Act 2015, evidence bases and fora also contribute to the understanding of needs
- Information from the Gwent Population Needs assessment under the Social Services & Well-being (Wales) Act 2014

Other research and data

- Research from other interest groups and organisations is considered when published e.g. Joseph Rowntree, Shelter, Public Policy Institute for Wales.

The following chart provides an overview of how spend was allocated against each of the Supporting People client categories for the 2017/2018 spend plan and provides a comparison to the 2016/17 and 2015/2016 spend plan. It highlights the movement of spend across the client categories as a result of the analysis of information provided through the Gwent Supporting People strategic and inclusive needs planning process and particularly the movement of spend towards early intervention and homelessness prevention services.



2. What Regional and Sub regional (for RCCs with more than 2 local authorities) work is commissioned and how have services improved since the last Annual Report?

Domestic Abuse:

- During 2016 the cross authority pilot of NCCs floating support service for Minority Ethnic Women covering Newport, Torfaen and Blaenau-Gwent was reviewed and it was agreed to terminate the regional project due to lack of demand.
- A new regional complex needs women's refuge is being developed, with Caerphilly the lead LA for this project. Due to the planning and building work requirements, there have been delays on this project; the new service when completed will provide resources for Gwent and the location is situated near very good transport links and close to local amenities.
- CCBC Cabinet approved the planning application for the site in November 2017 and work on site started in June 2018, there is an anticipated 20 months of building work, providing there are no further delays we will be scheduled to complete and hand over February 2020.

Criminal Offending:

- Following a review of two of the regional Gwent offender schemes during 2015-2016 and subsequent relaunch of the remodelled scheme was launched on April 1st 2016 providing better referral pathways and an increased number of units for people at risk of offending. The regional project continues to provide vital housing related support to enable people with an offending history to settle within our communities thereby reducing risk of offending.
- PREP (Prison Release Empowerment Worker) was reviewed in 2017/18. As from the 1st April 2018 Blaenau Gwent would be the Lead Local Authority for the project. The post to be jointly funded by Blaenau Gwent and Torfaen's Supporting People and Housing Solutions Teams. There is also plans to work more closely with the Newport PREP project.

Generic Floating Support to Prevent Homelessness:

- Torfaen is the lead LA for the Gypsy & Traveller floating support pilot project which is commissioned by Torfaen, Blaenau Gwent and Newport. Due to increasing demands and following evaluation this service has been expanded with the addition of another FTE support worker to provide additional capacity to meet the needs of the Gypsy and Traveller communities. The project is currently being extended to pilot the need for the service within Caerphilly and Monmouthshire areas.

3. How can you demonstrate a more early intervention and preventative approach to homelessness is being delivered? How is this being addressed on a regional basis?

Early intervention and homelessness prevention services are being delivered across all Gwent LAs with the graph attached in *section 1* highlighting the movement of spend towards generic floating support services to prevent homelessness since the previous annual reporting period. Additionally an info graph is attached as *appendix 3* highlighting the number of services now being delivered specifically in Housing Solutions teams to meet this strategic agenda through the Supporting People Programme.

Blaenau Gwent:

- A Support Provider being co-located in the Housing Advice Centre.
- Support workers being based within the Housing Advice Centre.
- Supporting People funds a PRS Accommodation Officer who provides support to people in the PRS.
- Supporting People funds a Young Person's Accommodation Officer who is co-located within Housing Options and the 14+ Team.
- The Supporting People team has commissioned the Supporting People module of the Abritas IT System so a whole system approach can be taken to Supporting People and Homelessness.
- There are now a number of crisis units embedded within floating support schemes.

Caerphilly:

- Dedicated rough sleepers floating support in the Caerphilly Borough: this includes management of the emergency winter provision and accessing sustainable accommodation.
- Provision of shared accommodation for single people who are work ready, currently homeless or in supported accommodation that is unaffordable when employed however still require support daily.
- Seconded staff from various support providers are based in our Housing Advice Centre:
 - 3 Tenancy Sustainment Officers deliver crisis tenancy support for those with immediate eviction notices
 - a mediation worker provides support to young people and their caregivers
 - a dedicated officer provides advice to those fleeing domestic abuse
 - a specific young person's accommodation officer manages the allocation and move on process for those 16 +
- We have co-located 5 floating support staff members from two different support providers into housing offices across the borough to deal with specific housing related support needs.
- Dedicated Floating Support Officer for bed and breakfast provision
- Currently considering software to manage the gateway process more efficiently

Monmouthshire:

- The Gateway's triage approach to initial assessment ensure that actions are taken as soon as possible to prevent homelessness.
- A Young Persons Accommodation Officer is now based within the Housing Solutions team.
- The introduction of support workers within our integrated place-based teams has created stronger links between SP and the communities and the people with homelessness issues in them

Newport:

- The Supported Housing Gateway process now prioritises crisis referrals, especially those at risk of losing their accommodation
- TASA team of four support workers has been based in the Housing Needs Unit since 2003/4 and has recently been more pro-active on emergency/crisis interventions to prevent homelessness
- An additional part-time Financial Inclusion Support Worker appointed to join the existing support worker due to increasing demand for this service. One support worker works on a surgery basis in the Council's Information Station.
- Young Persons Accommodation and Support Worker, based in Children's Services
- Physical Disabilities Support Worker
- Migrant Support Worker
- An additional full-time Refugee Support Worker has been recruited to join the existing worker, based in SEWREC (South East Wales Race Equality Council) offices
- A housing support worker located in the First Contact (IAA) Team of Social Services, concentrating on accommodation and welfare benefit issues
- Additional hours per week for an older persons housing support worker, for sensory impairment (sight loss) issues
- Two housing support workers are located in the local mental health hospital to sustain existing accommodation, liaise with the homelessness department and secure housing and benefits on discharge
- A housing support worker is based in the Council's Hospital Social Work Team, located in the Royal Gwent Hospital, to work on accommodation issues, especially those that can mitigate DToC (delayed transfer of care) issues

Torfaen:

- In Torfaen we have located support services within the Housing Solutions Service to provide instant access to advice, support to vulnerable people at risk of homelessness and provide a co-ordinated approach to prevention.
- Continuation of a Mental Health Liaison role working closely with the Housing Options Team to meet the needs of people presenting as homeless with mental health needs
- Financial Inclusion service to specifically work with people who are at risk of homelessness due to their financial circumstances
- Crisis intervention services to prevent homelessness

- Continuation of a Housing Related Support Worker located with the Families First team
- Development of immediate access approaches to housing related support to alleviate current pressures and demand for housing related support services, particularly aimed at the prevention of homelessness.

4. What links does the RCC have with Social Services and Health Services in the region? Have there been any joint service commissioning or pooled resources? If so, can you give details of the project(s).

We currently have three Heads of Social Services who are Local Authority members of the Gwent RCC. The Chair of the RCC is the Head of Adult Services at Blaenau Gwent County Borough Council further strengthening links with relevant Social Services colleagues and partnership boards across the region. We have two health representatives on the Gwent RCC: ABUHB and Public Health and all are pivotal members of the Gwent RCC.

The following projects highlight either joint commissioning or pooled resource activity:

Blaenau Gwent:

- Supporting People funded posts based within the Social Care IAA teams.
- Supporting People funded posts based within the 14+ Team in Children's Services

Caerphilly:

- Jointly funded hospital discharge service with Social Services and Health.
- Jointly funded mental health crisis floating support service with social care

Newport:

- Newport: x1 Taff HA Support Worker embedded in the Hospital Social Work Team (RGH)
- x1 Support Worker funded via ABUHB ICF funding
- x1.5 Support Workers located in St. Cadoc's Mental Health Hospital
- x1 Young Persons Accommodation & Support Worker located in the Children's Pathway teams
- x1 Enduring Alcohol Floating Support Worker was part-funded by the Gwent Office of the Police & Crime Commissioner
- ICF-funded support worker was recruited to replicate the work of the SPPG-funded post in the RGH Social Work Team to work on accommodation issues prior to discharge (DToC)

Torfaen:

Co-location of housing related support workers within:

- Torfaen Young Person's Support Service
- Families First Programme

5. What links have been made with other regional strategic / planning groups, and what preparations have been made for joint working with the Regional Partnership Board and Public Service Board for the Social Services and Well being Act?

In 2016, the Gwent RCC co-opted a representative from the **Regional Partnership Board** to strengthen the links and provide a conduit for information to pass between the two strategic boards.

Strong partnerships have been established between the **Regional Transformation team** who are co-ordinating the work of the Regional Partnership Board. Supporting People in Gwent have fed into the development of the **Population Needs Assessment** and RCC Members, Supporting People Lead Officers and the RDC are members of relevant work streams that have been set up to progress the work of the Regional Partnership Board including the Adults with Complex Needs Strategic Partnership Group, Learning Disabilities and Mental Health Strategic Partnership Group and the Health Social Care and Housing Forum.

An SP Lead Officer sits on the Regional Commissioning Group, which translate commitments made by the Gwent Regional Partnership Board into consistent high quality and seamless services to meet the needs of local citizens, to further strengthen the links between the two strategic boards.

Links have been made locally with Public Service Boards. With most Supporting People Lead Officers sitting on relevant work streams and project groups.

In line with the requirements of the MOU, an invitation was extended to **Tai Pawb** to attend and observe the July 2016 Gwent RCC meeting, following this Tai Pawb became co-opted members of the Gwent RCC.

A number of RCC members sit on the Gwent VAWDASV Strategic Partnership Board and the VAWDASV Gwent Strategic Delivery Group which is a multi-agency collaboration that drives forward the work of the Strategic Partnership Board in delivering the regional strategy on violence against women, domestic abuse and sexual violence. Thus further consolidating the links between the two boards.

6. RCC appraisal

All Members, Deputies, Co-opted Members and Advisors are asked to give their opinions on the Gwent RCC.

a. What's worked well during this reporting period?

- Compliance with WG/SP governance and reporting requirements.
- The variety of topics, themes, policy/strategic priorities and information discussed, disseminated and shared via the RCC and partners/stakeholders that has relevance to and cuts across the SP Programme.
- Links made with the Gwent Housing Authorities regarding the development of the Homelessness Reviews, Gwent Homelessness Strategy as a result of the Housing (Wales) Act 2014 requirements of LAs.
- Service user/provider engagement
- The cascading of what was going on and proposed changes centrally and progress being made locally.
- Good assessment of need and corresponding allocation of resources to match need.
- Good communication with partners and service users.
- Good evaluation of local, regional and national policy with effective and well thought through critique and where appropriate challenge.
- The work carried out to inform the work plan, particularly the stakeholder and user engagement activity.
- The quality of debate at RCC meetings particularly around funding flexibilities and SP regionalisation.

b. What needs to be progressed over the coming year?

- Work on the priority client groups as per the Gwent RCC work plan, (alongside other workplan actions)
- Close engagement/involvement with the emerging Gwent homelessness reviews/strategy and action plans.
- Engagement with the WG Flexible Funding Pathfinders and Extended Flexibility project
- Supported Accommodation Review engagement and impact/implication analysis and preparation re SAR options
- Welfare Reforms mitigation and in particular ongoing roll out of full service Universal Credit across Gwent
- Building improved links with the PSBs, RPB, ABUHB, Health Social Care & Housing Partnership and Safer Gwent
- Further develop Gwent wide collaboration, linking more effectively with health particularly at a local level through the Neighbourhood Care Networks.
- Influencing the agenda around SP measurement and pushing for change around the outcomes returns.

- Looking at the constraints of allowable activities and working on whether these are still fit for purpose.
- Looking at the opportunities to influence the minister on how resources are managed and create closer links with the Health and Social Care partnership.

c. Any other comment?

- The Gwent RCC is an excellent example of how collaboration adds value, currency and influence to the benefit of stakeholder organisations and the HRS/supported housing sector.
- The SP teams do an excellent job, and the Gwent RCC is extremely well run and organised.

7. Governance – Housekeeping

- a. Does the RCC have an up to date Memorandum of Understanding signed by all members? **Yes**
- b. Do all RCC members have an up to date Declaration of Interest form? **Yes**
- c. Has the RCC published its latest regional Spend Plan and Spend Plans for each local authority in the region? **The regional spend plan is published within the Regional Strategic Plan**
- d. Has the RCC published its latest Regional Strategic Plan? **Yes**
- e. Has the RCC published last year's Annual Review Report? **Yes**
- f. Has the RCC published the minutes of its meetings? **Yes. All RCC minutes are published after sign off at the following RCC meeting and once translated.**

8. Appendices

Appendix A

Meetings Map / RCC Members Attending. March 2018

National

Meeting	Descriptor	Representatives
Supporting People National Advisory Board	The aim of the Supporting People National Advisory Board is to advise the Minister for Communities and Tackling Poverty, who is responsible for the Programme, to ensure that it meets the aims and objectives of the Programme for Government.	<i>Michelle Church, Diana Binding Nigel Stannard Angela Lee</i>
WG SP Strategic Finance & Research Group	Currently the group is contributing to the review of Supported Accommodation in Wales and the work regarding the Early Intervention Prevention and Support Grant.	<i>Michelle Church (Chair), Elke Winton</i>
SP Research & Evaluation Group	The overarching aim of the group is to provide advice and guidance to Welsh Government officials concerning the quantitative and qualitative evaluation(s) of the Supporting People programme to be commissioned in 2015/16.	<i>Michelle Church</i>
SP Governance Group	The Governance Work Group is a multi-agency group which reports to the Supporting People National Advisory Board. The work group is advisory and has no decision making powers.	<i>Angela Lee</i>
Supporting People Outcomes & Data Group	The aim of the Data Working group is to provide advice to officials on taking forward the Outcome Framework.	<i>Sophie Lawrenson (TCBC SP Team)</i>
National SP Provider Reps Meetings	AI Wales Provider & Landlord Reps to discuss sector issues and progress / issues with RCC's and their work.	<i>Sam Lewis Angela Lee</i>
CHC Supported Housing Group	Housing association and support provider group focussing on issues relating to the operational and strategic management of supported housing services.	<i>Richard Sheahan,</i>
VAWDASV Sustainable Funding Model Task & Finish Group	Developing a proposal for a Sustainable Funding model for the WG VAWDASV Grant. May be overtaken when / if this Grant is amalgamated into an 'Early Intervention / Support Grant'.	<i>Sam Lewis</i>
Rough Sleeper Working Group	A task and finish sub group of the Homelessness Strategies Working Group looking at rough sleeping within the context of people eligible for assistance under homelessness legislation. Its Purpose is to advise the Minister for Housing Regeneration and Heritage on a coherent strategic approach to rough sleeping to achieve the long term objective that no-one should need to sleep rough.	<i>Angela Lee</i>
Housing Leadership Cymru		<i>Elke Winton</i>
ADSS		
AWASH Adults Services		<i>Alyson Hoskins</i>
SEWRIC		

All Wales Homelessness Network		<i>Sue Cousins, Angela Lee</i>
SPIN	<ol style="list-style-type: none"> 1. Develop the All Wales SPIN and its regional networks and its connections with WG, HLC, ADSS, WLGA, Homeless Network, Housing Strategy Network, SPNAB, RCC's, Cymorth, CHC and other national networks/organisations. 2. Organise and facilitate events (e.g.: workshops, seminars) to raise awareness, share practice and promote consistency, good practice and joint working. 3. Aid the Welsh Government, SPNAB and the WLGA to understand local pressures and contribute to the development of national, regional and local Supporting People policy and its policy links with Homelessness, Housing Strategy, Health and Social Care, Community Safety and other related agendas. 4. Co-ordinate the work of the All Wales SPIN, feeding recommendations and suggestions into the Network, via the Executive SPIN Group where practicable, and take advice from the Network accordingly. 5. Encourage effective information sharing/communication across the Network via a variety of methods, particularly regarding: <ol style="list-style-type: none"> i) administrative practice and its development ii) support service development iii) legislative/policy issues and any change proposals iv) national and regional meeting/events & outcomes thereof 6. Establish a SPIN strategy with clear targets, milestones and outcomes as agreed by the Network and ensure the strategy is regularly reviewed. 7. Receive a short update from all standing invitees. 	<i>Michelle Church Rachael Lewis Shelly Jones Nigel Stannard Chris Robinson Angela Lee</i>
EROSH South Wales Network	Erosh is a UK wide organisation that represents providers of older persons services. The South Wales network consists of sheltered and extra care providers. It addresses, policy, strategic and operational issues.	<i>Richard Sheahan</i>
National Commissioning Board		
Welsh Government Supported Housing Steering Group(Future funding of Supported	Set up to develop ministerial advice on the funding of supported housing post 2019 through consultation with the housing sector	<i>Richard Sheahan, Elke Winton</i>

Housing)		
CIH Cymru Board		<i>Elke Winton</i>
Homelessness Strategy Working Group		<i>Tai Pawb, Michelle Church</i>
Housing Information Group		<i>Tai Pawb</i>
Rent Smart Wales Stakeholder Group		<i>Tai Pawb</i>
Wales Asylum and Migration Stakeholder Group		<i>Tai Pawb</i>
Renting Homes Stakeholder Group		<i>Tai Pawb</i>

Regional

Meeting	Descriptor	Representatives
Regional Partnership Board	<p>The Partnership Board is responsible for bringing together statutory, third sector, independent sector, carer and citizen partners, with the collective aim of improving health and social care service delivery for citizens of the region. It will build on existing regional joint planning arrangements through the implementation of the Social Services and Well-being (Wales) Act 2014 and an on-going programme of integrating and/or aligning relevant services to deliver the strategic intent set out above.</p> <p>The Partnership Board is the key leadership body to oversee the Programme and to formally represent the interests of the Local Authorities, the Health Board and its key stakeholders. The Partnership Board is responsible for monitoring progress and the ongoing delivery of the Programme of development. The Partnership Board will only act within its remit and any major changes to the Programme e.g. the commitment of additional resources will be referred back to the host organisations (where arrangements have not been made to delegate these functions to the Partnership Board by the constituent</p>	<i>Paul Cockeram</i>

	bodies).	
Regional Leadership Group	The GGHSCWB Leadership Group will be the key group to deliver the implementation of the Act, on behalf of statutory partners. The group will be responsible for monitoring and reporting progress to the GGHSCWB Partnership Board and managing the operational dimensions of the GGHSCWB Partnership Programme, including the governance framework.	
Children & Families Partnership	To provide multi-agency strategic oversight and leadership for the delivery of the Greater Gwent Health, Social Care and Well-being Partnership Statement of Intent for Children in meeting the children's requirements of the Social Services and Wellbeing (Wales) Act 2014 within agreed timescales and in line with Welsh Government policy requirements. There will be a focus of activity on children with complex needs especially looked after children placed out of county; the CFP will also look to improve emotional well-being for children through partnership working as well as improve the coordination of early intervention services and the ACE agenda	
Carers Partnership	To provide multi-agency strategic oversight and leadership for the delivery of the Greater Gwent Health, Social Care and Well-being Partnership Statement of Intent for Carers in meeting the carers requirements of the Social Services and Wellbeing (Wales) Act 2014 within agreed timescales and in line with Welsh Government policy requirements.	<i>Alyson Hoskins</i>
Carers Operational Group		<i>Alyson Hoskins (Chair)</i>
MH & LD Partnership	To provide multi-agency strategic oversight and leadership for the delivery of Welsh Government's Together for Mental Health and requirements of the Social Services and Wellbeing (Wales) Act 2014 within agreed timescales and in line with Welsh Government policy requirements. The partnership	<i>Alyson Hoskins, Chris Humphrey</i>
MH & LD Strategy refresh		<i>Alyson Hoskins</i>

	will review both the regional LD and MH strategies.	
<p>Gwent Adults Strategic Partnership</p> <ul style="list-style-type: none"> Pooled budgets core group 	<p>To provide overarching multi-agency strategic oversight and leadership for the delivery of the Gwent Regional Partnership Board's vision for the development and delivery of integrated services and support to adults in Gwent. The Partnership will develop support pathways in line with the agreed Strategic Statement of Intent for Older People and in accordance with the Social Services and Well-Being (Wales) Act 2014.</p> <p>A Core Team has been established supported by technical task and finish groups. Several linked options have been developed for consideration by the Regional Leadership Group and the Regional Partnership Board before further formal consultation with Councils and the Health Board. Technical task and finish groups are giving detailed consideration to the following issues:</p> <ul style="list-style-type: none"> The scope of the pooled fund arrangements Establishment of a Lead Commissioning function Financial considerations and arrangements Legal compliance (this will be a national group) Commissioning and Contracting arrangements Data and Performance systems Stakeholder Reference Groups <p>To have good working relations for the mutual benefit of all Partners and citizens with a shared accountability for delivery of the Integrated Care Funds. The effective delivery of the Integrated Care Fund will be overseen Regional Partnership Board.</p> <p>All Partners will work and share information in a transparent way, to share all relevant information and intelligence</p>	<p><i>Viv Daye, Chris Humphrey</i></p>
<ul style="list-style-type: none"> Integrated Care Fund 		<p><i>Alyson Hoskins, Chris</i></p>

<ul style="list-style-type: none"> • Frailty • GWICES • Continuing Health Care (CHC) • Adult Complex Needs 	<p>which might impact on the Partners or project delivery and performance. They will observe confidentiality in relation to commercially sensitive information which is not in the public domain. Communication will be through named Leads in each Local Authority and Health Board:</p>	<p><i>Humphrey</i></p> <p><i>Alyson Hoskins, Chris Humphrey</i></p> <p><i>Alyson Hoskins, Chris Humphrey GWICES Elke Winton</i></p> <p><i>Alyson Hoskins, Chris Humphrey</i></p> <p><i>Alyson Hoskins, Chris Humphrey</i></p>
<p>Health, Social Care & Housing Forum</p> <ul style="list-style-type: none"> • Health, Social Care & Housing Partnership task and finish group 	<p>* To co-ordinate the development of a work plan for the Health, Social Care & Housing (HSCH) strategic partnership (formerly Forum).</p> <p>* To provide multi-agency support to take forward actions from the HSCH strategic partnership.</p> <p>* To support and advise the HSCH strategic partnership as to statutory requirements coming through Welsh Government policy directives spanning health, social care and housing.</p>	<p><i>Elke Winton, Chris Edmunds, Alyson Hoskins, Richard Sheahan</i></p> <p><i>Angela Lee</i></p>
Adult Safeguarding Board		<i>Alyson Hoskins, Chris Humphreys</i>
Children's Safeguarding Board		<i>Michaela Rogers</i>
Safer Gwent		<i>Elke Winton</i>
VAWDASV Regional Partnership Board:		<i>Alyson Hoskins</i>
<ul style="list-style-type: none"> • VAWDASV Strategic Delivery Group 	<p>* is a multi-agency collaboration that will drive forward the work of the Strategic Partnership Board in delivering the regional strategy on violence against women, domestic abuse and sexual violence.</p> <p>The group is working to deliver against strategic priority 6 as detailed within the VAWDASV</p>	<p><i>Rachael Lewis, Angela Lee</i></p>

<ul style="list-style-type: none"> Service Delivery T&F group 	<p>strategic delivery plan: to provide victims with equal access to appropriately resourced high quality need led strength based gender responsive services</p>	<p>Angela Lee</p>
<p>Gwent Specialist Sector Meetings VAWDASV</p>	<p>VAWDASV Specialist providers meet to discuss the agenda / sector issues relating to the SE Wales VAWDASV Regional Partnership Board – allowing representatives sitting on that Meeting to be representative.</p>	<p>Sam Lewis</p>
<p>Regional Commissioning Group</p>	<ul style="list-style-type: none"> Translate commitments made by the Gwent Regional Partnership Board and through the Gwent Leadership Group into consistent high quality linked or seamless services to meet the needs of local citizens. Ensure that services are commissioned based upon sound evidence that reflects national policy and guidance, local strategic plans, research and best practice. Key to this will be the Population Needs Assessment, Area Plan and market position statements as well as key messages that emerge from citizen engagement initiatives 	<p>Rachael Lewis</p>
<p>In One Place</p>		<p>Chris Edmunds</p>
<p>Gwent Regional Provider Forum</p>	<p>To ensure that Support Providers have a legitimate collective vehicle through which to constructively influence the development of the Supporting People programme in Gwent and share information. To hold to account Support Provider representatives on the Regional Collaborative Committees.</p>	<p>Emma Hammonds, Kath Deakin, Sam Lewis</p>

Local

Meeting	Descriptor	Representatives
Blaenau Gwent Public Service Board	<p>The purpose of Public Services Boards (PSBs) is to improve the economic, social, environmental and cultural well-being in its area by strengthening joint working across all public services in Wales.</p>	
Caerphilly Public Service Board		

Monmouthshire Public Service Board		<i>Kath Deakin</i>
Newport Public Service Board		
Torfaen Public Service Board		<i>Dave Congreve</i>
Blaenau Gwent SP Planning Group	<p>Local Supporting People Planning Groups will:</p> <ul style="list-style-type: none"> • Develop local Supporting People Commissioning Plans. • Ensure Commissioners, Service Providers, and most importantly Service Users, are involved in the planning, development and commissioning of services and service responses that meet identified needs and agreed strategic priorities on a local and regional level. • Ensure service providers, wider stakeholders and key commissioners are advised and informed on matters relating to the planned development and improvement of services to vulnerable people. • Ensure the service user experience contributes to project development and service improvements agreed within the Supporting People Commissioning Plan. • Ensure that commissioning decisions have undergone an Equalities Impact Assessment and that service delivery promotes equality and inclusive outcomes for all citizens. • Ensure Commissioners, Service Providers and most importantly Service Users assist with the development of local and regional service specifications. 	<i>Michelle Church</i>
Caerphilly SP Planning Group		<i>Shelly Jones</i>
Monmouthshire SP Planning Group		<i>Chris Robinson</i>
Newport SP Planning Group		<i>Nigel Stannard</i>
Torfaen SP Local Planning Group		<i>Elke Winton, Rachael Lewis</i>
Blaenau Gwent		
BG's Families First Steering Board		<i>Michelle Church (Vice Chair)</i>
BG's Corporate Parenting		<i>Michelle Church</i>
BG's Strategic Anti Poverty Group		<i>Michelle Church</i>
BG's Local Safeguarding Network		<i>Michelle Church</i>
BG's SP and Homelessness		<i>Michelle Church</i>

Forum BG's SP Provider Forum		<i>Michelle Church</i>
Caerphilly Homelessness Forum Support Provider Forum	Discussing issues relevant to Homelessness / Preventing Homelessness services.	<i>Shelly Jones</i>
Monmouthshire MCC Integrated Services Partnership Board		
Newport Rough Sleepers Task Group Homeless Action Group (incorporated Young Persons Action Group) Carers Group	This meeting now incorporates YPAG (detailed below). Multi-Agency meeting re homelessness issues in Newport (including Youth Homelessness).	<i>Sam Lewis</i>
Torfaen Torfaen Strategic Housing Forum Torfaen SP & Homelessness Inclusive Forum Torfaen Welfare Reform Project Group Torfaen Integrated Partnership Torfaen NCN's (North & South)		<i>Elke Winton</i> <i>Rachael Lewis (chair)</i> <i>Dave Congreve, Elke Winton</i> <i>Elke Winton</i> <i>Rachael Lewis</i>

Regional Evidence Summary 2017/2018

cefnogipobl
supportingpeople



supporting independence in **Gwent**
cefnogi annibyniaeth **yng Ngwent**

SUPPORTING PEOPLE STRATEGY DEVELOPMENT: EVIDENCE SUMMARY

Client Category	Supply * info from MCC missing	Demand * info from MCC missing	Housing Related Support Gaps	% Spend regional	GNME Priority lead need	Stakeholder Priority	Service User Priority	Service user website priority (179 responses 07/08/17)	Regional project dev Submissions received
Women Experiencing Domestic Abuse	Med/high	High	<ul style="list-style-type: none"> Complex needs refuge ** / More funding for complex cases / small specialist units for clients with challenging behaviours 	8.9%	3			4	Nov 2016 Regional IDVA Service Prior to 2013 Specialist DA Refuge, South of Gwent. <i>Being progressed</i>
Men Experiencing Domestic Abuse	Low	Low	<ul style="list-style-type: none"> More clarity of what services are on offer and how to access – requires more publicity 	0.18%					
People experiencing Learning Disabilities	Med/high	Med		10.24%			1	2	
People Experiencing Mental Health	High (CCBC =Med)	High	<ul style="list-style-type: none"> A Gwent wide hoarding project linking RSLs – mental health support and counselling ** More 1 bed properties with support to keep tenancy **** Provision with direct links to clinical services/ integrated for a more holistic approach *** 	14.87%	1	1	2	1	Sept 2015 Housing / Health Crisis intervention Prior to 2013 Forensic mental health – FS and accommodation Prior to 2013 Dual diagnosis MH and SM
People Substance Misuse (Alcohol)	Low	Med	<ul style="list-style-type: none"> Gwent wide pathway /quick access to make best use of services detox/ dry house / wet etc * / Regional access to a wet house/ supported 	0.31%					

			accommodation ***** <ul style="list-style-type: none"> • More support and understanding / more training***** • Specifically designed accommodation for people with ARBD and support linking in with SM agencies*** Across the TP programmes: <ul style="list-style-type: none"> • Provide wet house ***** 						
Client Category	Supply * info from MCC missing	Demand * info from MCC missing	Housing Related Support Gaps	% Spend regional	GNME Priority lead need	Stakeholder Priority	Service User Priority	Service user website priority (179 responses 07/08/17)	Regional project dev Submissions received
People with Substance Misuse (drugs)	Low	Med/High	<ul style="list-style-type: none"> • More supported housing for people in recovery*** 	4.40%		3			
People with a Criminal Offending History	Med	Med/High	Across the TP programmes: <ul style="list-style-type: none"> • Provide more emergency accommodation and security ** 	2.00%		4			
People with Refugee Status	Low (NCC = Med)	Low (NCC = Med)	Across the TP programmes: <ul style="list-style-type: none"> • Be more involved with asylum process ***** • People who are waiting for their status should also have some funding for day to day living set aside** 	0.30%					
People with physical and or sensory disorders	None/Med	Med (TCBC =Low)		1.24%			1	<u>3</u>	Sept 2015 Sensory Impairment FS – expansion of Caerphilly scheme
People with developmental	None/Low	Low (NCC =	Across the TP programmes: <ul style="list-style-type: none"> • Provide more training ** 	0.81%					

I disorders	(NCC = Med)	Med)							
Client Category	Supply * info from MCC missing	Demand * info from MCC missing	Housing Related Support Gaps	% Spend regional	GNME Priority lead need	Stakeholder Priority	Service User Priority	Service user website priority (179 responses 07/08/17)	Regional project dev Submissions received
People with chronic illnesses	Low	Low		0%					
Young people who are care leavers	Med	High		0.6%					
Young people with support needs	Med	High	<ul style="list-style-type: none"> Lack of 24hr support *** <i>Across the TP programmes:</i> Cross county referrals to fill voids*****/ Affordable and safe accommodation options for under 35's once single room rent kicks in (Apr 19) ***** 	10.97%					<u>Sept 2016</u> Intensive FS for YP with complex needs
Single parent families with support needs	Low	Med (CCBC =High)		0.23%		3			
Families with support needs	Med	Med (CCBC =Med)		4.81%			4		
Single people with support needs	Med	High		6.61%			3		
People over 55 with support needs	High	Med (CCBC =High)		9.48%				5	

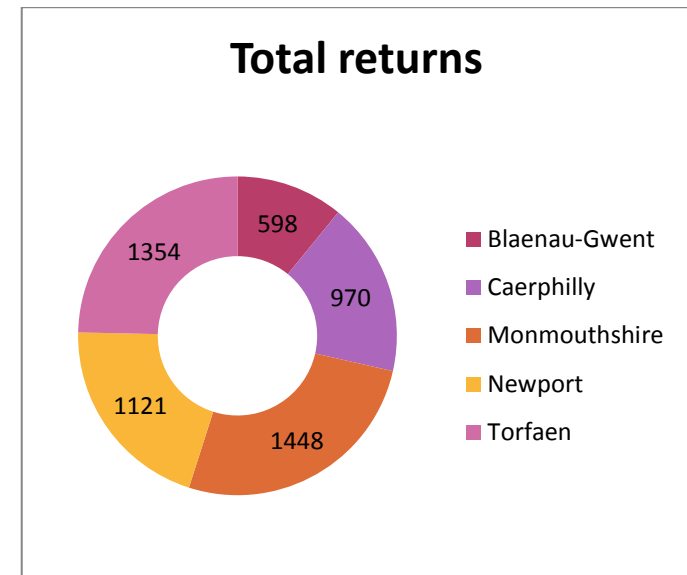
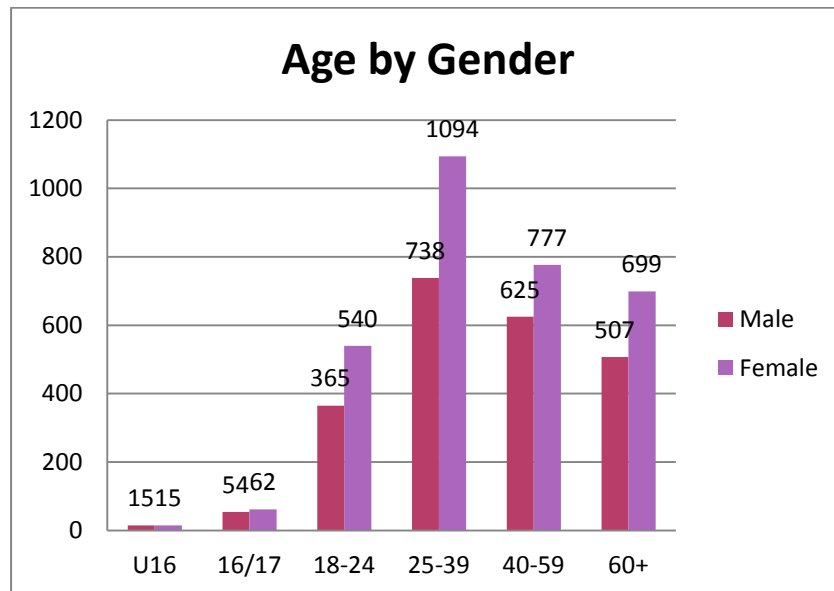
Client Category	Supply * info from MCC missing	Demand * info from MCC missing	Housing Related Support Gaps	% Spend regional	GNME Priority lead need	Stake- holder Priority	Service User Priority	Service user website priority (179 responses 07/08/17)	Regional project dev Submissions received
Generic to prevent homelessness	High	High	<i>Across the TP programmes:</i> <ul style="list-style-type: none"> Memory loss services urgently needed** 	20.98%		2			<u>Sept 2015</u> Rough Sleeper FS
Alarm services	High	Low		1.71%					
Expenditure not linked	Med/ high	High		1.34%					

Homelessness

What you think the gaps are in current homelessness service provision?

- More weekend emergency accommodation *****
- Better links with MH and Homelessness Services**
- Where is the planning and provision for shared accommodation for under 35's – the Government under prepared in their decisions ***** / More options for affordable safe accommodation for under 35's before single room rent (April 19) ***** / Benefit changes for under 35 males – where will they go? *****
- Night shelters*****
- Referral routes are not obvious – clarify**

GNME Analysis April 2016 to March 2017



GNME Analysis: Lead need with gender and age

First area of support	Gender				Age group						
	Male	Female	Other	Total	U16	16/17	18-24	25-39	40-59	60+	Total
Domestic abuse - women	0	629	0	629	1	2	103	296	198	29	629
Domestic abuse - men	20	2	0	22	0	0	3	13	2	4	22
Learning difficulties	66	60	0	126	1	0	21	47	49	8	126
Mental Health	505	516	0	1021	6	2	96	450	369	98	1021
Alcohol issues	63	29	0	92	0	2	4	38	43	5	92
Substance misuse	107	43	0	150	0	1	23	76	48	2	150
Criminal offending history	182	10	0	192	0	3	33	104	48	4	192
Refugee	14	6	0	20	0	1	1	13	5	0	20
Physical disability	101	128	0	229	1	0	5	27	62	134	229
Sensory impairment	50	64	0	114	1	0	1	17	17	78	114
Developmental disorders/ASD	22	9	0	31	0	2	14	7	7	1	31
Chronic illness	28	23	0	51	0	0	2	4	24	21	51
HIV & Aids	4	0	0	4	0	0	0	2	1	1	4
Care leavers	31	20	0	51	0	13	37	1	0	0	51
Young 16 to 24 year olds	227	245	0	472	10	88	369	4	0	1	472
Single parent families	41	298	0	339	2	1	69	196	71	0	339
Families with support needs	75	208	0	283	3	1	51	159	62	7	283
Single people 25 to 54	164	122	0	286	1	0	15	167	101	2	286
People aged 55+	412	558	0	970	3	0	0	0	188	779	970
Generic	184	208	0	392	1	1	56	214	97	17	386
Alarm services only	3	2	0	5	0	1	0	0	3	1	5
Complex needs	5	13	0	18	0	0	1	2	6	9	18
Total	2304	3193	0	5497	30	118	904	1837	1401	1201	5491

GNME Analysis: Second need with gender and age

Second area of support	Gender				Age group						
	Male	Female	Other	Total	U16	16/17	18-24	25-39	40-59	60+	Total
Domestic abuse - women	0	74	0	74	0	4	9	33	26	2	74
Domestic abuse - men	14	4	0	18	1	1	2	7	6	1	18
Learning difficulties	49	45	0	94	0	2	25	34	29	4	94
Mental Health	246	475	0	721	3	9	115	278	226	90	721
Alcohol issues	102	64	0	166	1	2	10	90	52	11	166
Substance misuse	194	90	0	284	1	15	59	135	71	3	284
Criminal offending history	55	8	0	63	0	6	16	28	13	0	63
Refugee	2	2	0	4	0	0	0	2	2	0	4
Physical disability	181	260	0	441	1	0	9	52	107	272	441
Sensory impairment	32	36	0	68	0	0	2	10	12	44	68
Developmental disorders/ASD	12	6	0	18	0	0	8	3	4	3	18
Chronic illness	39	51	0	90	1	0	3	12	41	33	90
HIV & Aids	1	0	0	1	0	0	0	0	1	0	1
Care leavers	15	11	0	26	1	9	16	0	0	0	26
Young 16 to 24 year olds	66	101	0	167	1	13	127	22	3	1	167
Single parent families	13	215	0	228	0	3	39	123	63	0	228
Families with support needs	20	73	0	93	1	2	14	44	30	2	93
Single people 25 to 54	201	145	0	346	1	0	4	175	166	0	346
People aged 55+	108	165	0	273	0	0	0	2	68	203	273
Generic	176	213	0	389	2	16	89	140	101	41	389
Alarm services only	9	9	0	18	0	3	6	0	4	5	18
Complex needs	15	31	0	46	0	1	1	5	19	20	46
Total	1550	2078	0	3628	14	86	554	1195	1044	735	3628

GNME Analysis: Where do you currently live?

Accommodation type	Gender				Age group						
	Male	Female	Other	Total	U16	16/17	18-24	25-39	40-59	60+	Total
Armed Forces Accommodation	1	1	0	2	0	0	1	0	1	0	2
Extra Care accommodation	10	10	0	20	1	0	0	1	5	13	20
Hospital - Medical	13	3	0	16	0	0	1	2	11	2	16
Hospital - Psychiatric	24	15	0	39	0	0	5	17	17	0	39
Hostel	203	121	0	324	4	29	120	116	52	3	324
Living with family or friends	176	269	0	445	2	34	163	150	68	28	445
Long term/secure tenancy, e.g. LA/RSL/HA	659	1184	0	1843	10	9	200	596	595	433	1843
Temporary accommodation/unsecure tenancy, inc b & b	171	182	0	353	0	7	84	186	68	8	353
Owner Occupier	268	470	0	738	5	0	0	44	143	546	738
Night shelter	62	11	0	73	0	0	7	42	23	1	73
Prison	22	1	0	23	0	0	3	14	6	0	23
Private rented, including private rented sector	213	400	0	613	4	2	68	297	183	59	613
Sheltered Accomodation	53	62	0	115	0	0	0	6	31	78	115
Refuge (for Domestic Abuse)	0	180	0	180	0	1	42	93	39	5	180
Sofa surfing	167	126	0	293	1	10	103	112	61	6	293
Sleeping Rough/street homeless	106	19	0	125	0	1	29	60	32	3	125
Shared house	26	15	0	41	0	1	11	19	9	1	41
Supported housing	87	49	0	136	1	21	42	32	30	10	136
Other, e.g. caravan etc	32	53	0	85	2	1	20	27	25	10	85
Total	2293	3171	0	5464	30	116	899	1814	1399	1206	5464

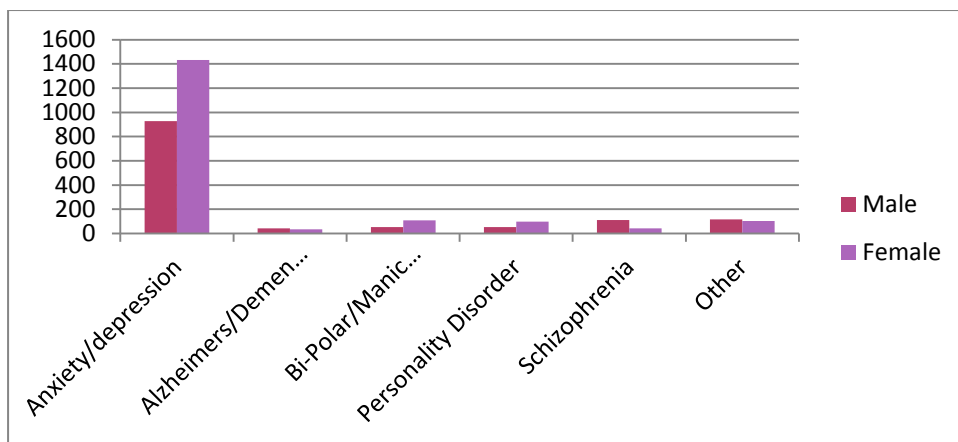
GNME Analysis: Housing related support needed by age and gender

Type of HRS needed	Gender				Age						
	Male	Female	Other	Total	U16	16/17	18-24	25-39	40-59	60+	Total
Feeling safe	692	1142	0	1834	6	25	288	543	423	549	1834
Contributing to the safety/well-being of self and others	584	712	0	1296	6	38	244	531	386	91	1296
Managing accommodation	1248	1644	0	2892	10	60	548	1098	786	390	2892
Managing relationships	591	942	0	1533	7	49	300	541	444	192	1533
Feeling part of the community	632	857	0	1489	8	41	282	534	422	202	1489
Managing money	1153	1515	0	2668	7	51	492	969	798	351	2668
Engaging in education/learning	355	449	0	804	3	36	217	337	186	25	804
Engaged in employment/voluntary work	404	464	0	868	3	40	236	324	230	35	868
Being physically healthy	591	766	0	1357	4	20	148	364	361	460	1357
Being mentally healthy	746	1018	0	1764	7	24	265	716	568	184	1764
Leading a healthy and active lifestyle	569	642	0	1211	4	37	218	450	345	157	1211

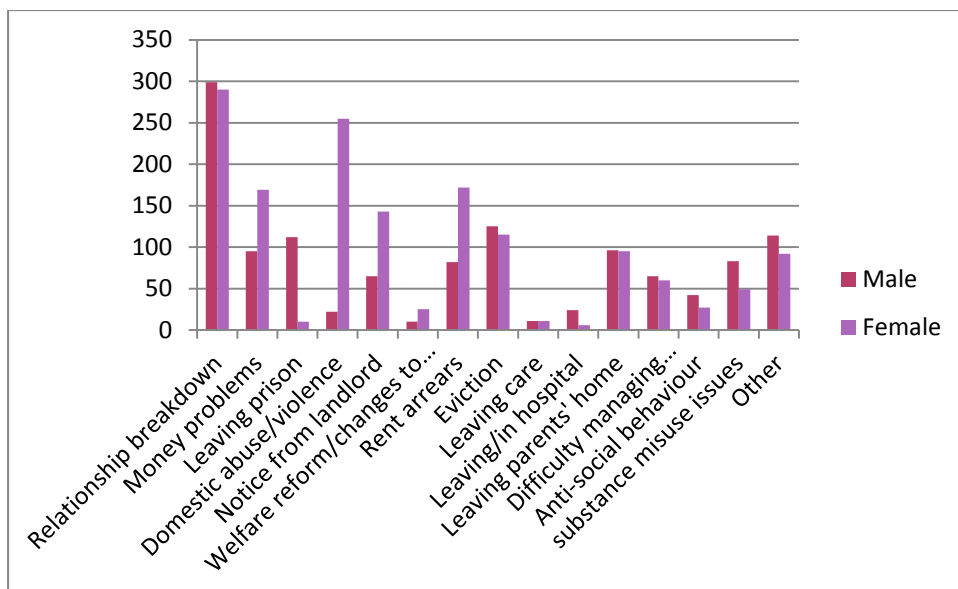
GNME: Mental Health vulnerabilities

GNME: When are you likely to be homeless?

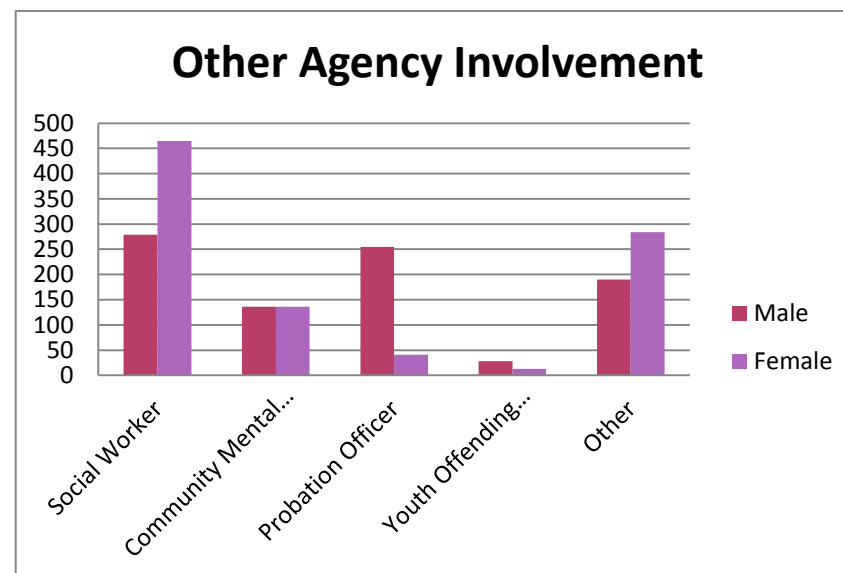
When	Number
Within 1 week	41
Within 1 month	169
Within 3 months	298
over 3 months	301



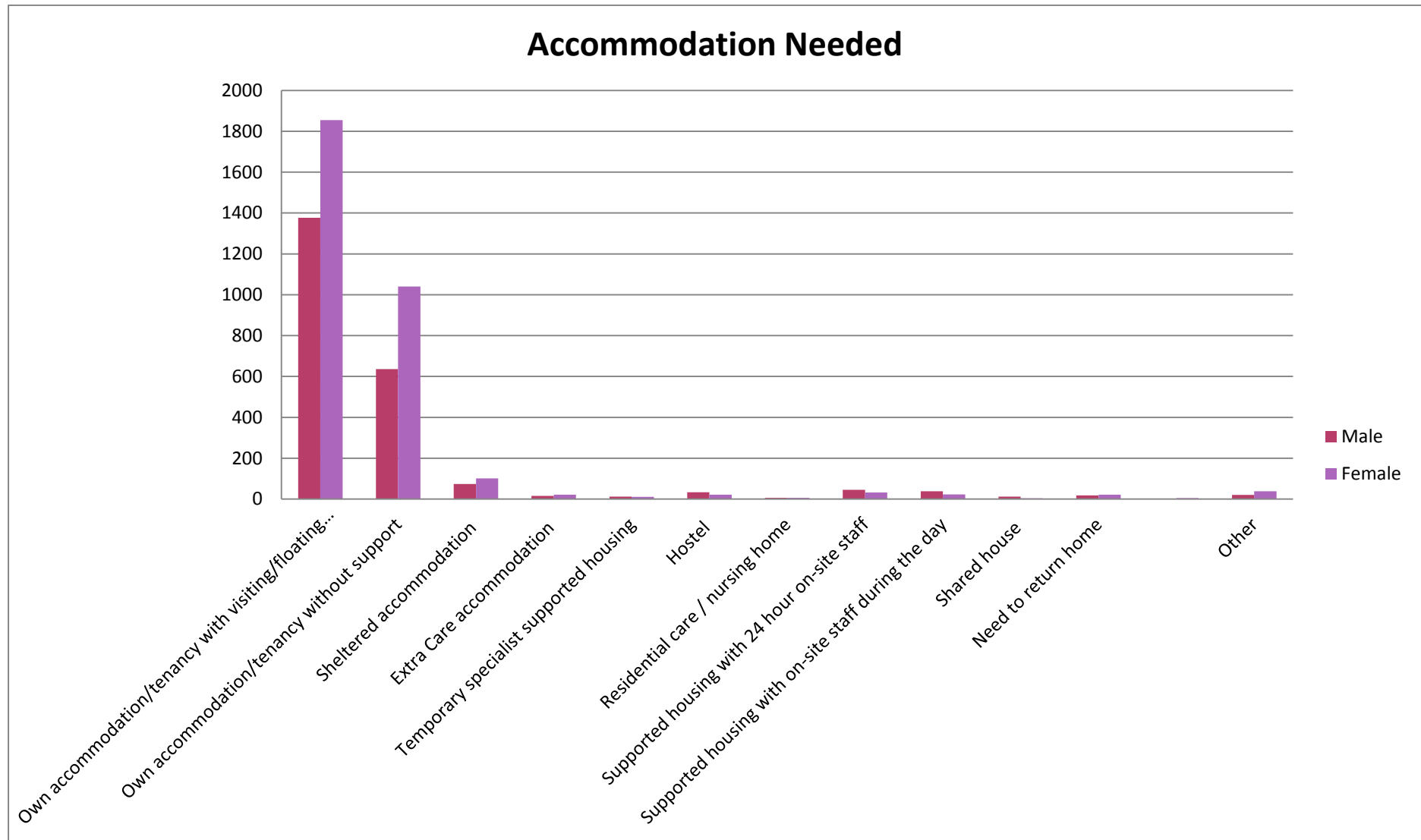
GNME: Reason for homelessness



GNME: Other agencies involved



GNME Analysis: Accommodation needed



GNME: Accommodation needed by lead support need

Accommodation Needed → Support need ↓	Own accom/ tenancy with visiting/floating support	Own accom/ tenancy without support	Sheltered accom	Extra Care accom	Temporary specialist supported housing	Hostel	Residential care / nursing home	Supported housing with 24 hour on-site staff	Supported housing with on-site staff during the day	Shared house	Need to return home	Need to return home with new aids/adaptations at property	Other
Women experiencing domestic abuse	351	231	9	0	5	1	0	3	2	1	7	3	8
Men experiencing domestic abuse	17	0	2	0	0	0	1	0	0	0	1	0	0
People with learning disabilities	87	9	1	1	2	1	0	12	2	1	1	0	0
People with mental health issues	658	249	29	4	2	9	2	10	23	6	3	2	10
People with alcohol issues	60	19	2	0	1	3	0	3	1	1	0	0	0
People with substance misuse issues	108	20	0	1	7	6	0	3	2	0	0	0	1
People with criminal offending history	125	54	1	1	0	0	0	6	1	2	0	0	1
People with refugee status	10	7	1	0	1	0	0	0	0	1	0	0	0
People with physical disabilities	153	50	12	3	0	0	2	3	2	0	2	0	2
People with sensory disabilities	77	18	5	3	0	1	0	4	4	0	0	0	1
People with developmental disorders/ASD	21	7	0	0	0	0	0	1	0	0	1	0	1
People with chronic illnesses	32	9	4	1	1	0	2	1	0	0	0	0	0
People with HIV/AIDS	4	0	0	0	0	0	0	0	0	0	0	0	0
Young people who are care leavers	30	10	0	0	0	3	0	7	0	0	1	0	0
Young people aged 16 to 24 with support needs	275	97	1	1	1	28	0	17	6	2	21	0	8
Single parent families with support needs	164	144	0	0	0	0	0	0	0	0	1	0	13
Families with support needs	98	145	0	0	0	0	0	1	0	0	0	0	4
Single people aged 25 to 54 with support needs	135	132	7	0	2	1	0	0	1	0	0	0	3
People aged 55+ with support needs	510	314	92	19	0	0	3	8	10	1	1	3	4
Generic/a range of support needs	212	158	6	2	0	0	0	0	3	1	0	0	2
Complex needs	5	2	0	0	1	2	0	1	2	0	0	0	0
Alarm services only	7	0	2	0	0	0	1	0	0	0	0	0	0

Stakeholder Priority Needs Planning Day June 2017

Attendees at the event were asked which client groups they would like to prioritise for Supporting People funding. Each person was given three £SP and asked to place them in their preferred client groups for the local authority in which they work and for regional priorities. The highlighted client categories received the highest three money votes across each local authority and regionally

Stakeholder Money table outcomes for Gwent

Category	BG	Caerphilly	Monmouth	Newport	Torfaen	Regional	Total
16 to 24	5	9	4	6	11	19	54
25-54	5	7	7	8	6	15	48
alarm	1		6	3	2	8	20
alcohol	2	2	3	7	5	14	33
care leavers	2	4	4	6	6	13	35
Chronic Illness	1	5		2	4	2	14
Crim offending	6	11	4	12	7	20	60
develop/ASD	2	2	5	3	5	12	29
Drugs	3	9	3	13	9	23	60
families	4	6	3	6	6	18	43
generic	12	4	7	9	19	40	91
Id	4		2	12	3	18	39
men da			2		6	17	25
mental health	17	20	15	24	21	60	157
over 55	14	13	14	21	25	34	121
Phys/sens dis	1	4		13	1	17	36
refugee	1		2	6	2	10	21
single parent	3	3	5	8	11	23	53
women da	4	6	5	10	12	18	55

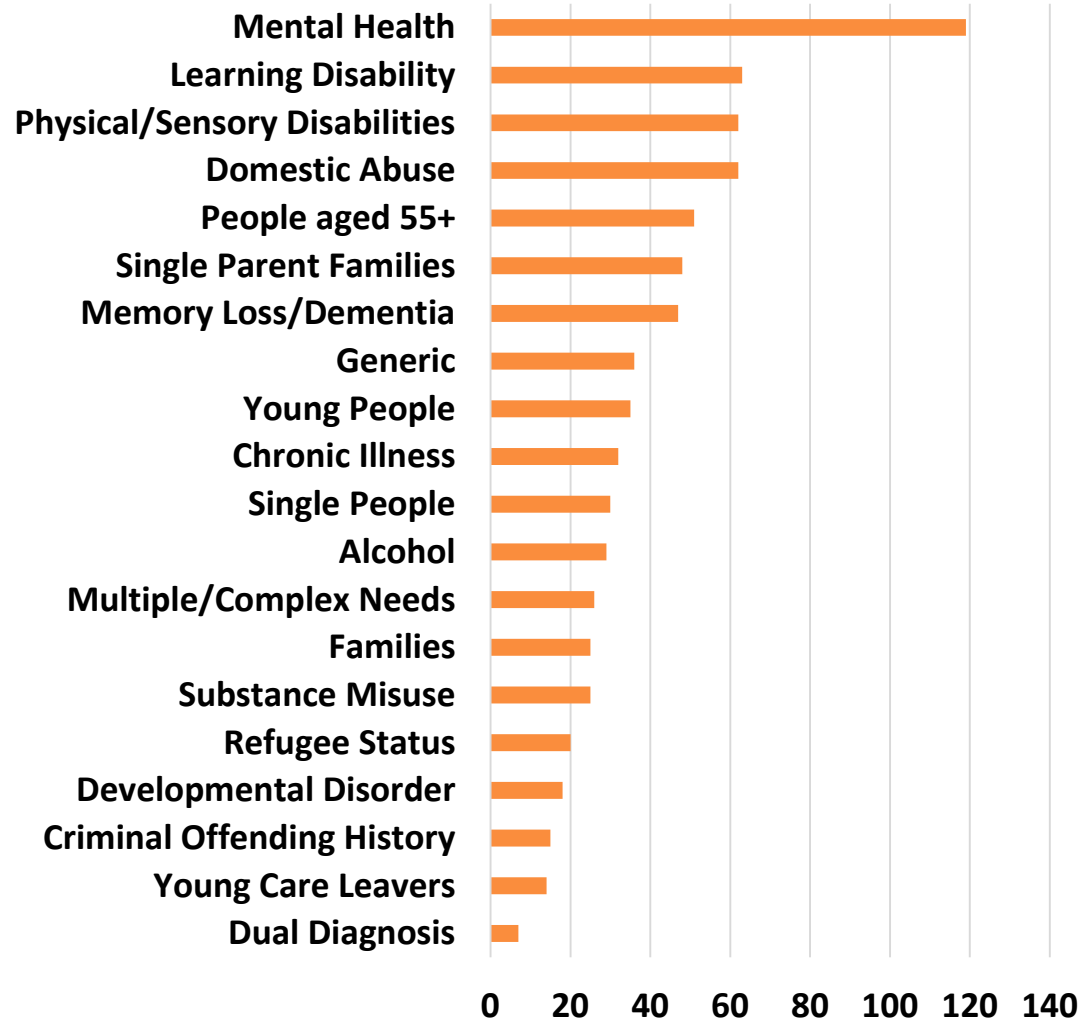
Service User Priority Needs Planning Day June 2017

Attendees at the Service User Needs Planning event were asked which client groups they would like to prioritise for Supporting People funding. Each person was given three £SP and asked to place them in their preferred client groups for the local authority in which they work and for regional priorities. The highlighted client categories received the highest three money votes across each local authority and regionally

Service User Money table outcomes for Gwent

Category	BG	Caerphilly	Monmouth	Newport	Torfaen	Regional	Total
16 to 24	0	2	1	2	4	8	17
25-54	0	7	0	0	3	16	26
alarm	0	1	0	1	0	4	6
alcohol	0	1	1	0	3	4	9
care leavers	1	1	0	3	3	6	14
Chronic Illness	0	0	1	1	0	7	9
Crim offending	0	1	1	3	1	4	10
develop/ASD	1	3	2	9	4	7	26
Drugs	0	1	0	2	1	6	10
families	0	2	0	4	0	13	19
generic	0	4	1	2	3	9	19
Id	1	3	2	8	9	22	45
men da	5	3	1	1	2	7	19
mental health	2	4	3	11	8	17	45
over 55	3	1	0	4	3	1	12
Phys/sens dis	1	1	2	0	5	22	31
refugee	0	0	1	0	0	1	2
single parent	0	3	0	0	2	6	11
women da	4	10	2	6	5	10	37

Top 5 Services



Service user annual survey website analysis

179 surveys had been received
up to August 7th 2017

Respondents were asked to
prioritise the services they
would choose if they could only
support 5. The chart shows the
results with mental health the
most important and chosen as
one of the top 5 services by 75%
of respondents

Appendix C

PESTLE ANALYSIS

Item Under Investigation: RCC

Date: 4th January 2018

Project: RCC SWOT actions

Analyst: AL, KD, CR

Element	Factor	Business Impact
Political	<i>The element that has been identified</i> WG Cabinet reshuffle	<i>What is the business impact of this factor</i> 4 initiatives become 5 funding split across 3 directorates – impact for funding flexibilities progress.
	Housing and VAWDASV dropped to junior minister	Priority for these areas diminished?
	Outcome of PAC Inquiry	Could create far reaching recommendations for the delivery of SP programmes and the role of the RCC
	Implementation of EIPS?	Uncertainty of the delivery of this and funding flexibilities makes planning difficult
	Funding announcements around additional funding for tackling rough sleeping (£10m) and youth homelessness (£10m)	Where does this increase in funding leave SP budgets particularly as the priority for SP is homelessness prevention.
	Changes in SP staffing structures in WG	No further confirmation of what the team looks like impacts on relationships but also with setting WG's agenda for the delivery of SP
	Political uncertainty around the place and administration of SP within WG	Has serious impact on the RCC's role to be able to plot need, plan resources and scrutinise delivery.
	Regionalisation of SP support teams in Gwent	Impact on make-up and administration of RCC
Economic	Continuing Welfare Reforms and the implementation of UC	Increasing financial pressure on client group, combined with reported increases in homelessness where UC full service implemented.
	Supported Accommodation Review	Implications for short term/ transitional projects

	<p>Regionalisation of SP support teams in Gwent</p> <p>Funding announcements around additional funding for tackling rough sleeping (£10m) and youth homelessness (£10m)</p> <p>Implementation of the Renting Homes Wales Act 2016 implementation</p>	<p>Impact on resources available for the monitoring and planning of local delivery</p> <p>Where does this increase in funding leave SP budgets particularly as the priority for SP is homelessness prevention.</p> <p>increased costs for support providers and landlords</p>
Sociological	<p>Continuing Welfare Reforms and the implementation of UC</p> <p>Regionalisation of SP support teams in Gwent</p>	<p>Change in the nature of client group relationship with benefits regime under UC</p> <p>Changing the general demographic emphasis when looking at the cohort of SP users on a regional basis.</p>
Technological	<p>Digital channel shift</p> <p>Differences in client management systems</p> <p>Differences in Gateway systems</p> <p>Different approaches in assistive technology</p>	<p>Impact on the way services interact with customers to match prevailing direction of developing customer service channels as well as changing expectations of client group.</p> <p>Inconsistency in data management</p> <p>Inconsistencies in data management</p> <p>Difficulties in specifying commissioning and inconsistencies in resource cost.</p>
Legal	<p>FCA requirements for advice provision</p> <p>Complexity of potential funding regimes</p> <p>General Data Protection Regulation to come into effect in May 18</p> <p>Regionalisation/ consortia working</p>	<p>Lack of clarity around registration and requirements from FCA leads to degree of risk in offering certain types of advice to client groups</p> <p>Uncertainty around application of eligibility criteria to ensure funding delivered to appropriate client groups.</p> <p>Risk of non-compliance to more stringent GDPR standards and impact on sharing protocols and data management</p> <p>Impact on commissioning and contract development and spend plan scrutiny and approval processes.</p>

	<p>Differences in Procurement</p> <p>Implementation of the Renting Homes Wales Act 2016 implementation</p> <p>VAWDASV Act implications re National Training framework and Accreditation for provision of specialist support.</p>	<p>Increased administrative burden on providers (particularly 'Lead@ providers in Consortia arrangements)</p> <p>Inconsistency in contract management across the region</p> <p>Impact on the way supported accommodation is operated</p> <p>Financial implications for providers /sector</p>
Environmental	<p>Digital channel shift</p> <p>Regionalisation of SP support teams in Gwent</p>	<p>Movement from peripatetic travel based services to virtual or live streamed services. Increasing use of social media. E-surgeries.</p> <p>Change in culture for SP teams in terms of management style and work environment. Increased agile working, increased commuting.</p>

Appendix D - GWENT SUPPORTING PEOPLE REGIONAL COLLABORATIVE COMMITTEE 2017-2019 WORK PLAN

A Summary of Objectives and Actions based on the specific responsibilities of the Gwent Supporting People Regional Collaborative Committee's Terms of Reference.

Committee Role: The aim and overall focus of the Regional Collaborative Committee is to provide advice to local authorities and other local stakeholders, and through the SPNAB, to the Welsh Ministers on regional and local collaborative delivery of the Supporting People Programme to ensure the most efficient and effective services are delivered. The RCCs will inform and advise the Welsh Ministers on the production of proposed Supporting People Commissioning plans for the allocation of grant against agreed priorities.

"Working Together for People with Support"

1.Strategic Planning					
Goal – To Improve the Strategic Planning Processes to ensure a collaborative approach is taken					
Objective	Actions	Responsible	Start date	Progress	Completion date
<i>To progress the work of the RCC</i>	<ul style="list-style-type: none"> • Arrange development sessions to undertake additional pieces of work outside of the RCC business meeting in line with the RCC work plan and as required • Arrange the sessions at Supporting People funded projects • Convene task and finish groups to take forward the work agreed by the RCC 	RDC RDC RDC		Development Session held on 12.09.2017 at Ty'r Fesen, Homeless Hostel Caerphilly Next session to be arranged in Quarter 1 2018	
<i>To implement the administration requirements of the Memorandum of Understanding</i>	<ul style="list-style-type: none"> • To ensure effective information exchange between local authorities and the RCC and between RCCs (having regard to confidentiality requirements) • To receive monitoring information on 	SP Leads/ LA Reps / RDC RCC	Ongoing LA updates provided to the quarterly RCC meeting	On-going	

	<p>complaints from local authorities and service providers</p> <ul style="list-style-type: none"> To advise the coordinating local authority and the Welsh Government where the RCC considers that local practice is in breach of the SP Programme Grant conditions Liaise with other RCCs to identify synergies in service requirements and to provide advice on coordinating commissioning procurement and funding of cross region and national provision 	<p>RCC Chair/ Vice Chair</p> <p>RDC/ SPIN</p>			
<i>Develop a Regional Strategic Plan</i>	<ul style="list-style-type: none"> Analyse and review regional data to be used to draft the Regional Strategic Plan (RSP) RCC members to provide their input, expertise and knowledge to the development of the RSP RCC members to sign off the RSP RSP to be submitted by the required WG deadline 	<p>RDC / POG /GROG</p> <p>All</p> <p>All RDC</p>	<p>Quarter 2</p> <p>Quarter 3</p> <p>Quarter 4 Quarter 4</p>		2017 RSP completed and approved by RCC
<i>Annual Report</i>	<ul style="list-style-type: none"> RCC members to contribute to the production of the Annual Report Submit to Welsh Government 30th June 2018 	<p>RDC/All</p> <p>RDC</p>	Quarter 1		2016/17 Annual Report Completed and approved by RCC
<i>SP planning cycle</i>	<ul style="list-style-type: none"> Circulate to RCC Members annually 	RDC	Quarter 1		On-going
<i>WAO review of Welsh Governments Supporting People Programme</i>	<ul style="list-style-type: none"> Consider recommendations from the review Implement RCC relevant recommendations 	<p>ALL</p> <p>ALL</p>	Quarter 2 / 3 2017		
<i>Undertake a review of capital and revenue funding streams that could support</i>	<ul style="list-style-type: none"> Convene task and finish group to undertake this task 	RDC	Quarter 4 2018		

SP	<ul style="list-style-type: none"> Provide a report to RCC 				
<i>Identify and develop RCC Bids & Income Opportunities</i>	<ul style="list-style-type: none"> Circulate funding opportunities to the RCC Network as appropriate 	All RCC members	Ongoing		On-going
<i>To consider the implications and changes that may result from changes in National legislation and policy direction</i>	<ul style="list-style-type: none"> Renting Homes (Wales) Act 2016 presentation to be arranged Welfare reform / Universal Credit updates and presentations to be arranged as changes implemented Formalise links between housing and health for attendance at Local SP Planning Groups 	RDC RDC / RCC Chair & Vice Chair RCC Health Reps /SP Leads	Quarter 3 2017 /4 2018 Ongoing		On-going
2. Resource Management					
Goal – To Improve Service Delivery across Gwent					
Objective	Actions	Responsible	Start date	Progress	Completion date
<i>Regionalisation opportunities</i>	<ul style="list-style-type: none"> Commissioning principles to be reviewed in line with updated SPPG Guidance Regionalisation opportunities to be discussed as standard agenda item at SP Leads 6 weekly meeting 	SP Leads RDC / SP Leads	TBA		
<i>To continue the programme of client category and service scrutiny</i>	<ul style="list-style-type: none"> Learning Disabilities & Older Persons <ul style="list-style-type: none"> Provide the RCC with quarterly updates on progress against the agreed timelines Mental Health <ul style="list-style-type: none"> Convene task and finish group to consider next steps: areas for the 	SP Leads RDC / RCC	Ongoing until Complete Quarter 2/ 3		Report submitted to RCC in Quarter 3

	<p>group to consider include:</p> <ul style="list-style-type: none"> ○ Impact of Universal Credit on mental health ○ Public Health work on Social Prescribing ○ Linking SP Services to Primary Care Services and GPs ○ Liaising with OPCC and Police for potential collaboration opportunities <ul style="list-style-type: none"> • Young People & Care Leavers <ul style="list-style-type: none"> ○ Complete Young Peoples & Care Leavers services review ○ Provide RCC with Review report ○ Convene task and finish group to consider next steps ○ Liaise with appropriate Officers from the Children and Families Partnership Board to consider the recommendations from the IPC Regional Integrated Development Plan: <i>Development of Accommodation and Support for Care Leavers with Complex Needs</i> • Generic <ul style="list-style-type: none"> ○ Convene task and finish group to consider increases in rough sleeping across the region ○ Review and consider implementation of housing first model for this client group 	<p>To be agreed</p> <p>RDC / SP Teams</p> <p>RDC RDC / RCC</p> <p>RDC / RCC</p> <p>RDC / RCC</p> <p>T&F Group</p>	<p>Quarter 2 / 3</p> <p>Qtr 3 2017 Qtr 1 2018</p> <p>Qtr 1 2018 Qtr 1 2018</p> <p>Ongoing</p> <p>Qtr 3 2017 / 4 2018</p>		<p><u>2017/18</u></p>
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	<ul style="list-style-type: none"> Domestic Abuse <ul style="list-style-type: none"> Ensure strong links are maintained with the Regional VAWDASV team 	RCC Chair			<u>RCC members are members of the VAWDASV Regional Strategic Groups</u>
3. Involvement					
Goal – To raise the profile of the Gwent Regional Collaborative Committee across the region					
Objective	Actions	Responsible	Start date	Progress	Completion date
<i>Increase the influence of the Gwent RCC across key groups</i>	<ul style="list-style-type: none"> Formalise membership between the RCC and Substance Misuse Area Planning Board Complete RCC Meeting Map to highlight any gaps 	RCC Chair /RDC All	Qtr 1		Completed in Quarter 3 following the Development Session in September 2017
<i>Increase service user engagement</i>	<ul style="list-style-type: none"> Convene a task and finish group to review and update the Service User Engagement Plan 2014 	RDC / RCC	Qtr 4		
<i>Increase RCC Members understanding of the wide variety of projects funded by the Programme</i>	<ul style="list-style-type: none"> Arrange visits for RCC Members as requested Arrange visits for new members and provide RCC Members with induction packs. Arrange for RCC Development sessions to be held at SP funded projects 	All Members RDC RDC	Ongoing Ongoing Ongoing		On-going
<i>To continue to strengthen the links with the Gwent Supporting People Regional Provider Forum</i>	<ul style="list-style-type: none"> In order to ensure that providers across the region are fully engaged with the work of the RCC 	Provider Reps	Ongoing		<u>On-going</u>
<i>Communication</i>	<ul style="list-style-type: none"> Review the RCC Communications Strategy 2013 Continue to raise the profile of the SP Programme and the Gwent RCC 	RDC All	Quarter 4/1 Ongoing		On-going

4. Other					
Objective	Actions	Responsible	Start date	Progress	Completion date
Gwent RCC work plan	<ul style="list-style-type: none"> To be shared to highlight the work being undertaken and to ensure that opportunities for collaboration on any of the objectives, goals and actions have the full opportunity to be considered by key stakeholders 	All RCC Members	Quarter 2 / 3		Agreed following Development Session in September 2017
Increase members attendance at the RCC meeting	<ul style="list-style-type: none"> Each member to formally nominate a deputy to attend the Gwent RCC meetings in their absence 	All	Quarter 2		Completed in Quarter3/4
Declaration of interest	<ul style="list-style-type: none"> Annually sign the declaration of interest as per the requirements of the MOU 	All	Quarter 4		Completed for 2016/17