

Summer Bank Holiday Service Arrangements 2025

Customer Services

C2BG (the Council's Contact Centre) will close at 5pm on Friday, 22 August 2025 and will re-open at 8am on Tuesday 26 August 2025.

The Emergency out-of-hours service can be contacted on the usual number of 01495 311556 during this period.

The Piper Alarm service will also continue to operate. Enquiries regarding Piper lifeline alarms out of office hours should be directed to 0300 0035367.

Social Services Duty Team

The Duty Team Office will be closed from 4.30pm on Friday, 22 August 2025 and will re-open at 9am on Tuesday 26 August 2025.

During the Bank Holiday period please contact the Emergency Duty Team for Social Services on 0800 328 44 32.

Payments & Benefits

If you wish to make a payment a 24-hour automated payment line is available on 0845 604 2635 or payments can be made via our website - <https://www.blaenau-gwent.gov.uk/en/home/>

Waste & Recycling

Waste & recycling services, including nappy/hygiene collections and green waste will continue as normal. Please place your waste and recycling out for collection by 7am of the day of collection. Please make sure to break down any large cardboard items prior to collection.

Household Waste and Recycling Centres will be open as normal.

Registration Service

Registration service will be unavailable on Monday 25 August 2025. The service will resume on Tuesday 26 August 2025 by appointment only.

Community Hubs

Community Hubs based in town centre libraries will be closed on Monday 25 August 2025. They will re-open as normal on Tuesday, 26 August 2025- <https://www.blaenau-gwent.gov.uk/en/resident/blaenau-gwent-community-hubs/>

Thank you for your
continued support!