Gwent Supporting People
Regional Commissioning Plan 2014 – 2017
Annual Update
2016 - 2017

Contents

Glossary

GROG: Gwent Reviewing Officers Group
LA: Local Authority
LCP: Local Commissioning Plan
LSB: Local Service Board
POG: Planning Officers Group
RCC: Regional Collaborative Committee
RDC: Regional Development Co-ordinator
RCP: Regional Commissioning Plan
SPROG: Supporting People Regional Officers Group
SPODG: Supporting People Outcomes & Data Group
SPNAB: Supporting People National Advisory Board
SPPG: Supporting People Programme Grant
SP: Supporting People
WG: Welsh Government

1 Introduction

The Supporting People Programme funds a wide range of innovative housing related support services for vulnerable people across Gwent, who may be at risk of losing their homes and or their independence.

The preventative ethos of the Supporting People Programme supports local, regional and national policy objectives by enabling people to live independently in the community therefore assisting with the prevention of homelessness, social exclusion, isolation, institutionalisation, and with the reduction of crime and disorder.

Services provided through the Supporting People Programme are delivered **alongside and to compliment the work** of other organisations and sectors. The Programme **provides a cost effective early alternative to intervention** by statutory services and it is widely recognised that Supporting People services can **help prevent or defer more costly services,** such as homelessness, hospitalisation, residential or nursing home support. The total Supporting People budget for 2015 / 2016 was £20,629,231. The Programme supports in excess of 20,000 vulnerable people across the region of Gwent.

The type of services funded by the Supporting People Programme include supported housing schemes such as shared living schemes, homelessness hostels, domestic abuse refuges and floating support services (housing related support provided within a person's home)

This annual update of the Regional Commissioning Plan will:

- **Review progress against the 2015 / 2016 Regional Commissioning Plan update**

- **Establish the strategic context and evidence the supply, demand and unmet regional needs prevalent in Gwent**

- **Explore and analyse the consultation and engagement evidence gathered through the local and regional Supporting People planning frameworks**

- **Detail the spending priorities and plan for the Supporting People Programme in Gwent**

National Vision for Supporting People

The national vision for the Supporting People Programme is to help people find and keep a home that meets their needs and encourages independence in a healthy and safe environment.

The specific aims of the Supporting People Programme are:

- Helping vulnerable people live as independently as possible
- Providing people with the help they need to live in their own homes, hostels, sheltered housing or other specialist housing
- Preventing problems in the first place or providing help as early as possible in order to reduce demand on other services such as health, social services and housing.
- Providing help to complement the personal or medical care that some people may need
- Putting those who need support at the heart of the programme.
- Ensuring quality services, which are delivered as efficiently and effectively as possible through joint working between organisations that plan and fund services and those that provide services
- Providing funding for support based on need
- Promoting equality and reducing inequalities.

Housing Related Support

Housing related support focuses on helping people to set up, manage, maintain and sustain their accommodation. Support activities vary according to scheme type, intensity of support needed and the individual needs of the service user.

Essentially housing related support centres around information giving, emotional support, help in developing skills and setting goals and ultimately promoting independence.

The principles of housing-related support are to:

- Support the user to access, maintain and manage accommodation by assisting them to develop or maintain the necessary skills and confidence to live as independently as possible.

- Prevent the need to move to more dependent forms of accommodation.

- Prevent homelessness.

- Provide support to people who are presently, or have a history of, living unsettled patterns of life that may have contributed to chaotic patterns of behaviour.

Introduction to Gwent

Gwent comprises of the five local authority areas: Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen and benefits from following the same footprint as the Aneurin Bevan University Health Board. Covering south east Wales, the demographics of Gwent are varied including rural countryside, urban centres and the most easterly of the south Wales valleys.

Blaenau Gwent is situated in the valleys of south east Wales and covers approximately 10,900 hectares with a population of 69,674*. It is an area with high levels of unemployment and a high percentage of people who are dependent on benefits.

Caerphilly with a population of 179,941* has the largest population in Gwent and people are widely dispersed amongst fifty small towns and villages and the main settlements largely reflect the area's coal mining heritage. Its demise has left a legacy of high unemployment, poor health and also environmental problems related to the long history of coal mining in the area.

Monmouthshire is classed as a 'semi rural accessible area'. There are four major towns, with a total population of 92,336*. The Office for National Statistics 2012 shows that a considerable 21.9% of the population were of pensionable age, which is projected to increase. Monmouthshire has the lowest level of unemployment in Gwent; however there are pockets of deprivation as evidenced in North Abergavenny, Monmouthshire's only Community Enterprise Partnership area.

Newport is the third largest urban centre in Wales with a population of 146,841*. The most recent Census shows this is an ageing population and there are 23,700 people aged 65 and over now living in the authority. The city has the second largest number of people from minority ethnic communities of all the Welsh Councils (after Cardiff) and this number has continued to increase since 2009 when the figure was estimated at 6.6% of the population.

Torfaen is the most easterly of the south Wales urbanised valleys with a population of 91,609. There are three urban centres: Pontypool, Blaenavon, and Cwmbran, with a noticeable decline in the valley communities surrounding the towns. The largest number of traveller caravans was recorded in Torfaen during the January 2011 count with a total of sixty-one, which was 52.5% of the Gwent total.

* Stats Wales national level population estimates: Population estimates are calculated by combining birth and death registration data together with estimates of international migration and internal migration (within UK) flows to calculate estimates for the usually resident population of each area as at 30 June each year. June 2014 figures provided above.

Section 2 Strategic Priorities

The Supporting People Programme is recognised as a cross cutting policy framework that links to a wide range of national, regional and local priorities and strategies. There are a range of political and legislative initiatives that have been recently introduced or are under development that will influence the future provision, direction and delivery of housing related support services for vulnerable people in Gwent. These are the key drivers of this Regional Commissioning Plan and support the aims of the Supporting People Programme in Gwent as highlighted below:

National Priorities

The Well-being of Future Generations (Wales) Act 2015
The Act became law on April 29 2015 and seeks to strengthen existing governance arrangements for improving the social, economic and cultural well-being of Wales to ensure that present needs are met without compromising the ability of future generations to meet their own needs. Public bodies listed in the Act need to think about the long term, work better with people and communities and each other and look to prevent problems and take a more joined-up approach.

This new law will mean that, for the first time, public bodies listed in the Act must do what they do in a sustainable way. Public bodies need to make sure that when making their decisions they take into account the impact they could have on people living their lives in Wales in the future.

It will expect them to:

- work together better
- involve people reflecting the diversity of our communities
- look to the long term as well as focusing on now
- take action to try and stop problems getting worse - or even stop them happening in the first place

With Housing and the Supporting People Programme now moved alongside the other Welsh Government tackling poverty programmes such as Communities First, Flying Start and Families First under the Minister for Communities and Tackling Poverty portfolio and in line with the recommendations made in the "Commission on Public Service Governance and Delivery (January 2014)" closer

working between these programmes and areas will be required in order to deliver on the Tackling Poverty Action Plan and to ensure that with fewer resources Local Authorities are still able to provide the services that people need in the future.

During the last few years Gwent Local Authorities have recognised the synergies between the various Welsh Government Tackling Poverty programmes and the benefits of closer working for Services Users supported by the Supporting People Programme. Closer working relationships are established across all Gwent Local Authority areas with the teams from other Programmes and this has enabled further scrutiny of the services commissioned, a deeper understanding of the client base across the programmes and during 2015 the first joint contract delivered by the Caerphilly Supporting People and Families First teams.

Welfare Reform Act 2012

The Welfare Reform Act continues to introduce a wide range of reforms. The Act introduces a new Universal Credit (UC) which will replace most existing benefits and limits the total amount of benefit a person can claim. It has introduced a new size criteria or 'bedroom tax' in the social rented sector and a reduction in the amount of housing benefit that can be claimed for single claimants under the age of 35 years. The welfare reforms will impact on the way tenants receive benefit, in many cases, removing the option of having benefits paid direct to landlords.

The main elements of the Act are:

- The introduction of UC together with a benefit cap to provide a single benefit that includes housing benefit.
- Reforms to Disability Living Allowance (DLA), through the introduction of the Personal Independence Payment (PIP).
- Replacing Community Care Grants and Crisis Loans with localised welfare support.
- Reforming Employment and Support Allowance (ESA).
- Provision to abolish council tax benefit, paving the way for localised council tax support introduced in the Local Government Finance Act.

The number of people approaching Supporting People services with benefit and money problems is increasing and this has been reflected in the Gwent Needs Mapping Exercise (GNME) returns over the past few years which continue to advise that benefit claims and managing finances and debt are some of the most required support needs requested by people approaching services.

Housing (Wales) Act – Homes for Wales

The first Housing (Wales) Act focuses on three priorities:

- Increasing the supply of housing and improving the private rented sector.

- Preventing homelessness and improving help for those who become homeless.
- Ending family homeless by 2019.

The Act links housing with national strategies such as community safety, children and young people, health and social care, older people and business and economy. The Act prioritises that essential support should be provided to people to assist in finding and keeping a home and identifies Supporting People services as being key to providing this support. The Housing Act acknowledges that the Supporting People Programme plays a big part in helping people overcome very difficult circumstances to maintain, find or even keep their home; it also recognises the significant contribution that the Supporting People Programme makes to people's health and well being.

The duty on Local Authorities to take 'all reasonable steps to achieve a suitable housing solution for all households which are homeless or threatened with homeless'; is leading to a significant increase in demand for Supporting People funded services. The Supporting People Programme is responding to this challenge by working closely with local authority housing teams across Gwent to remodel existing services and/or develop new specific support services to meet this strategic agenda.

Housing is represented on the Gwent Regional Collaborative Committee (RCC) enabling the RCC to keep abreast of the changes proposed by the Act and the impact this is having on services provided by the Supporting People Programme.

Social Services & Well-being (Wales) Act
The Social Services and Well-being (Wales) Act became law on May 1st 2014. It provides the legal framework for improving the well-being of people who need care and support, carers who need support, and for transforming social services in Wales.

There are 6 strategic priorities outlined in the Bill:

- Maintaining and enhancing the well-being of people in need.
- A stronger voice and real control for citizens.
- Strong direction and local accountability.
- Safeguarding and protection.
- Regulation and inspection.
- Services (adoption and transition).

The Act recognises the increase in the number of people accessing social services. In order to help meet and reduce the demand it outlines the need for increased comprehensive early intervention and intensive support services. There is a duty for local authorities to maintain and enhance the well-being of

people in need in areas such as education, training, recreation, social and economic well-being and their physical, mental and emotional health. Supporting People services will in the future play a vital role in providing preventative support to vulnerable people in order to meet this strategic agenda.

Social Services representatives attend the Gwent RCC enabling the RCC to keep abreast of the changes being proposed by the Act and the impact this will have on the Supporting People Programme.

Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015

On 29 April 2015, the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Bill received Royal Assent and became an Act. The legislation aims to improve the public sector response in Wales to such abuse and violence.

The Act will amongst other things:

- Improve arrangements to promote awareness of, and prevent, protect and support victims of gender-based violence, domestic abuse and sexual violence
- Introduce a needs-based approach to developing strategies which will ensure strong strategic direction and strengthened accountability
- Ensure strategic level ownership, through appointment of a Ministerial Advisor who will have a role in advising Welsh Ministers and improving joint working amongst agencies across this sector
- Improve consistency, quality and join up of service provision in Wales

Renting Homes – A better way for Wales Bill

The Minister for Communities and Tackling Poverty introduced the Renting Homes (Wales) Bill into the National Assembly on Monday 9th February 2015. The Bill will proceed through the National Assembly's legislative process and it could receive Royal Assent by early 2016.

If passed it proposes to help both tenants and landlords by enabling the housing system as a whole to work more effectively replacing what is currently a confusing and complex area of law with a clearer, simpler and more straightforward legal framework. It proposes two types of contracts:

- A 'secure contract' modeled on the current secure tenancy issued by local authorities.
- A 'standard contract' modeled on the 'assured shorthold tenancy' used mainly in the private rented sector.

For the first time, all landlords would be required to issue written rental contracts which will be in plain language and cover all relevant law. It plans to make it

more flexible for Local Authorities, Housing Associations and Private Landlords to operate in different local rental markets to meet the needs of vulnerable people, which will also assist people moving on from supported housing to independent living.

The White Paper correlates to other strategic agendas. It proposes a more effective response to the anti-social behaviour of some households and of dealing with domestic abuse by targeting action on the perpetrator and enabling the victim to remain in their home.

The Bill plans to achieve equality for young people (aged 16 and 17 years old) by enabling them to rent on the same basis as an adult. The Supporting People Programme will need to respond to these proposed changes; for example, it is likely that a 16/17 year old would require support to assist them to sustain their own tenancy, which may lead to an increase in demand for floating support services by this age group.

Housing are represented on the Gwent RCC enabling the RCC to keep abreast of the changes being proposed by the Bill and the impact this will have on the Supporting People Programme. The RCC has also had the opportunity to feed into Bill's consultation process through its Housing members.

The scope and diversity of the Supporting People Programme is also reflected in a wide range of other national strategies and plans. The following have influence over the direction of the Supporting People Programme and the delivery of Supporting People services to vulnerable people:

- **National Housing Strategy 2010, Improving Lives and Communities – Homes in Wales**
- **Ten Year Homelessness Plan for Wales. 2009 - 2019**
- **Working Together To Reduce Harm – The Substance Misuse Strategy for Wales 2008 – 2018**
- **Together for Mental Health – A Strategy for Mental Health and Wellbeing in Wales 2012**
- **The Strategy for Older People in Wales 2013-2023**
- **Fulfilled Lives – Supportive Communities. A Strategy for Social Services in Wales over the next Decade. February 2007**
- **Standards for Improving the Health and Well-being of Homeless People and Specific Vulnerable Groups. April 2013**

Regional Priorities

The new governance arrangements through the RCC have helped to raise the profile of the Supporting People Programme across many of the regional forums, boards, strategies and initiatives that are established in Gwent. The groups and forums highlighted within this section are represented by either the attendance of the Gwent RCC Chair, the Regional Development Co-ordinator or Gwent RCC members who are able to ensure Supporting People priorities are considered and are also able to feedback to the Gwent RCC meeting.

Gwent Area Planning Board for Substance Misuse

The Gwent Area Planning Board for Substance Misuse was launched on April 1st 2010. Its role is to act as a forum bringing together all agencies involved in the planning, commissioning and delivery of substance misuse issues at a regional level. It now provides a regional decision making framework to assess need across all communities, pool expertise and resources, monitor the impact of the national strategy and improve and strengthen planning, commissioning and performance management of substance misuse.

Supporting People makes a substantial contribution to assisting people with substance misuse issues in Gwent through the provision of supported housing schemes and floating support services. The Gwent RCC Public Health member provides the link between the Area Planning Board and the RCC.

Gwent Welfare Reform Partnership

The Gwent Welfare Reform Partnership was formed with a clear purpose to lessen the impact of the welfare reforms for people living in Gwent, it aims to raise awareness of the welfare reforms with fellow professionals, Welsh Government, MPs and local Councillors to draw their attention to the implications that the introduction of the Welfare Reform Act will have outside of the housing sector.

Gwent RCC members are well represented on this group that continues to meet several times a year.

Greater Gwent Health, Social Care & Well-being Partnership

The five Local Authorities of Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen are working with Aneurin Bevan University Health Board, Gwent Police and the independent and voluntary sector across the region to enable local authorities to assess their readiness for the Social Service and Well-being (Wales) Act and to plan implementation in the run up to April 2016. Close links have been formed between officers working to implement the Act and the Gwent RCC.

Homeless and Vulnerable Groups Health Action Plans (HaVGHAPs)

It is recognised that homeless people and other vulnerable groups experience significant ill health and have worse health outcomes than the general population. As outlined in the 'Standards for Improving the Health and Well-being of Homeless People and Specific Vulnerable Groups' (Welsh Government, 2013), each Local Health Board area is required to produce a health action plan (HaVGHAP) showing how it will ensure all the health care needs of these vulnerable groups are addressed.

The HaVGHAP vulnerable groups are people identified as:

- Homeless
- Asylum Seekers and Refugees
- Gypsies and Travellers
- EU Migrants who are homeless or vulnerable to homelessness
- Substance Misusers

The HaVGHAP for homeless people was completed during 2015 and the benefits of the Public Health team working closely with the RCC and Supporting People funded providers of services to homeless people is well understood. High levels of responses to the surveys were enabled and Support Providers were able to facilitate access to some very vulnerably housed service users, allowing Public Health Practitioners to carry out detailed interviews.

Gwent RCC members and Supporting People Lead Officers, along with the Regional Development Co-ordinator are well represented on the working groups that are developing the healthcare needs assessments for the above vulnerable groups.

In One Place Programme

The In One Place Programme is a collaborative programme that was launched during 2014 to improve the provision of accommodation to those with complex health and social care needs within the Gwent geographical region. The In One Place Programme brings together the Aneurin Bevan University Health Board, the five local authorities and eight housing associations.

The Regional Collaborative Committee is represented by the attendance of RCC Members and the Regional Development Co-ordinator at this meeting. This ensures the Supporting People Programme is feeding into this collaborative programme.

Office of the Police Crime Commissioner (OPCC)

The role of the Police and Crime Commissioner is to ensure that the policing needs of Gwent's communities are met so that people are safe, and have confidence in and satisfaction with the services provided by the police. The first Police and Crime Plan covering the period April 2013 – March 2017 has been issued by the Police and Crime Commissioner for Gwent and outlines his vision and priorities for policing and community safety across the Gwent Police area.

A copy of the plan can be found via this link: http://www.gwent.pcc.police.uk/plan/

The OPCC became a co-opted non-voting member of the Gwent RCC during 2014 and the Gwent RCC Chair now also attends the OPCC Strategic Commissioning Board and the Safer Gwent Partnership to represent the Gwent Regional Collaborative Committee; the synergies and linkages to be made between these groups are well recognised and understood and it is anticipated that relationships and partnerships will strengthen further going forward.

South East Wales Violence against Women, Domestic Abuse and Sexual Violence Board

Building on the Pan Gwent Domestic Abuse Forum the Board has been established to provide the governance vehicle for the regional partnership for violence against women, domestic abuse and sexual violence services.

The Board parallels the South East Wales Safeguarding Children's Board and Gwent Adults Safeguarding Board. All three Boards will link together to provide a framework of safeguarding governance and will ensure that communication links exist with strategic multi-agency partnerships working across the region.

The Board will provide senior leadership bringing together agencies to work together in a joined up way and to ensure the best possible services are provided to protect and support victims and prevent crime. Where there are gaps in service or shortcomings in performance the Board will bring together the key agencies to prioritise and address issues.

Supporting People makes a substantial contribution to the funding of domestic abuse services across the region; funding both accommodation based services and floating support services. Supporting People is represented by the attendance of the RCC Chair at the Strategic Board. As an early adopter site to pilot and implement the process ahead of the national rollout of "Ask and Act", Supporting People Lead Officers and the Regional Development Co-ordinator attend the working groups that have been established to take forward this work.

Strategy for Adults with a Learning Disability 2012-2017

The purpose of this strategy is to provide a clear strategic direction regarding the future planning and delivery of services for adults with a learning disability who

live within, or have services commissioned by, Blaenau Gwent, Caerphilly, Newport, Monmouthshire and Torfaen. It describes the core principles that are fundamental to service provision and outlines the key issues that need to be addressed in forthcoming years in order to continue to deliver high quality, safe and cost effective services.

Together for Mental Health in Gwent and South Powys 2012-2016

The very first integrated strategy for mental health across the areas of Blaenau Gwent, Caerphilly, Monmouthshire, Newport, Torfaen and South Powys has been developed by representatives of Local Government, Health and third sector organisations in each of these areas, but most importantly its development has been guided through service user views and experiences.

The Supporting People Programme makes a substantial contribution to assisting people with mental health issues in Gwent. The Regional Development Co-ordinator attends the Regional Mental Health Commissioning group to represent the Supporting People Lead Officers and the Gwent RCC.

Wales Community Rehabilitation Service (CRC) – Provider of Probation Services

The CRC was created on June 1st 2014 as part of the Government's reform of probation services. Wales CRC is operated by Working Links, a public, private, voluntary company committed to helping people change their lives for the better. They provide a wide range of probation services to help reduce reoffending and protect the public from harm. Wales CRC works with low and medium risk offenders, managing their community sentences and giving them knowledge, skills and support to enable them to stop offending.

Representatives from the Wales Community Rehabilitation Company (CRC) have been instrumental in helping to develop the Gwent RCC since February 2012 and it is well understood that the changing housing legislation and the impact that this will have on prisoners will ensure that the Gwent RCC and the Local Supporting People Planning Groups in Gwent continue to work closely with colleagues from the Wales CRC to develop support services to meet the needs of this vulnerable group and of the new legislation.

Local Priorities

Single Integrated Plans (SIPs)

The model for partnerships and planning is engaged leadership through Local Service Boards (LSBs) in each Local Authority area. The LSB is responsible for making sure that all public services in their area work together across organisational boundaries to improve outcomes for people. They do this by putting a Single Integrated Plan into practice.

Blaenau Gwent

The Single Integrated Plan for Blaenau Gwent sets out the vision for the area, 'Making Blaenau Gwent a better place to live, work and visit'.

As well as this overarching vision, there are 10 high level outcomes that they would like to see for Blaenau Gwent by 2030, which have been developed from the Community Strategy: *Making a difference: The 20 year big plan for Blaenau Gwent.*

> - People in Blaenau Gwent live in good quality, affordable homes
> - Blaenau Gwent is an accessible place with a good transport infrastructure
> - Blaenau Gwent has a thriving economy
> - People in Blaenau Gwent are supported to live free from poverty
> - Blaenau Gwent is a safe place, where people feel safe
> - Blaenau Gwent is a fair and inclusive place
> - People in Blaenau Gwent reach their full lifelong learning potential
> - People in Blaenau Gwent lead healthy and independent lives
> - Blaenau Gwent has a green and sustainable environment
> - People in Blaenau Gwent are involved in their communities and feel they can make a difference

Caerphilly

The long-term vision set out in Caerphilly's Single Integrated Plan is for sustainable communities, supported by actions that enhance the quality of life for all. The key themes include making Caerphilly a safe place to live, sustaining the range of employment opportunities for residents, improving the skills level for children and young people and promoting benefits of a healthy and active lifestyle.

To realise this long-term vision they have identified five key outcomes:

> - Prosperous Caerphilly
> - Safer Caerphilly
> - Learning Caerphilly
> - Healthier Caerphilly
> - Greener Caerphilly

Monmouthshire

Monmouthshire's long term vision of sustainable and resilient communities is set out in the Single Integrated Plan. The sustainability of a community depends on creating and maintaining its economic and environmental health, promoting social equity, and increasing citizen participation in planning and implementation. Across Monmouthshire, 'The Five Ways to Wellbeing' are being introduced at individual, community and organisational level to enable the community to be more capable and resilient.

To achieve this vision three themes have been identified which set out how they will achieve this vision:

- ➢ Nobody is Left Behind
- ➢ People are Confident, Capable and Involved
- ➢ Our County Thrives

Newport

The vision outlined in the Newport Single Integrated Plan is "Working together to create a proud and prosperous city with opportunities for all."

The following outcomes have been identified:

- ➢ People in Newport achieve their full potential
- ➢ Newport has a prosperous and thriving economy
- ➢ People in Newport are healthy and thriving
- ➢ People in Newport live in a safe and cohesive community
- ➢ Newport is a distinctive and vibrant city

The Local Service Board (LSB) is committed to collaborative working where shared priorities have been identified across the region. The LSB aims to work with all partners in neighbouring areas in South East Wales to improve delivery for local citizens.

Torfaen

The Single Integrated Plan for Torfaen sets out the following vision: "We will make Torfaen the place people want to be by creating opportunities that will make sure that":

- ➢ Torfaen has a healthy population with a good quality of life
- ➢ People in Torfaen are safe
- ➢ People in Torfaen are educated for life
- ➢ People in Torfaen enjoy a prosperous economy
- ➢ People in Torfaen live in quality affordable homes
- ➢ People in Torfaen live in clean, green, sustainable communities
- ➢ Frail people in Torfaen are happily independent

To achieve this, the Torfaen LSB wishes to create a way of working that leads to real and visible work being done for the clear benefit and well-being of the citizens they serve. They believe that they need to think long-term and deal with issues by working together across organisations; focusing on preventing the problem from happening and making sure they engage and involve those that deliver services and their citizens so they understand the issues they face.

The Supporting People Programme is recognised as a key initiative in respect of delivering many of the outcomes and objectives contained in the Single

Integrated Plans. The Supporting People teams are committed to working with partners to deliver against the key themes and priorities highlighted within their SIPs.   Further information relating to local delivery against the objectives contained within these plans can be found by viewing the Local Commissioning Plans (LCPs). *(Links to the LCPs are provided on page 34)*

Section 3 Regional Working Arrangements

Regional Working

The Supporting People teams in Gwent have worked in partnership since the commencement of the programme in 2003. The new governance arrangements for the Supporting People Programme have strengthened the Gwent approach which encompasses several regional sub-groups for Supporting People Lead Officers, Contracts Officers, Planning Officers and the Provider Forum.

The Supporting People Programme Grant Guidance requires a co-ordinating local authority for each region whose role includes hosting the Regional Development Co-ordinator post, organising the Regional Collaborative Committee meetings and collating the regional spend plan. Blaenau Gwent is the co-ordinating local authority for the Gwent region.

Regional Development Co-ordinator post

In Gwent, the regional working initiative has previously been supported by a Gwent Development Officer, funded by the five local authorities since 2007. This role has been replaced by a Gwent Regional Development Co-ordinator post funded by Welsh Government since the Supporting People Programme Grant Guidance was introduced in 2012.

The Regional Development Co-ordinator provides support to the RCC so that the Committee can function effectively. The post holder is required to develop and support effective partnership working within the region and to work collaboratively with other Regional Development Co-ordinators across Wales to disseminate information and promote best practice.

Regional Collaborative Committee (RCC)

Regional Collaborative Committees (RCCs) provide Welsh Government with information on the delivery of the Supporting People Programme in their region. They are informed by information provided by individual local authorities. RCCs are advisory only; they do not have executive powers or hold the Supporting People budget.

RCCs bring key stakeholders together from across each region to ensure that the planning and commissioning of Supporting People services makes the most effective use of the Supporting People Programme Grant and meets local needs.

Gwent RCC Membership

The Gwent RCC is made up of members representing the following organisations:

- Local Authority Cabinet Members (or delegated officials in their absence).
- Health.
- Probation.
- Providers (long and short term services)
- Landlords.
- Co-opted members at the discretion of the RCC: Community Safety and the Office of the Police Crime Commissioner are currently co-opted to the Gwent RCC.

Appropriate local authority Officers, the Regional Development Co-ordinator and Welsh Government officials also attend the RCC, but do not have voting rights.

Membership type	Name
Local Authority Cabinet Members (or delegated officials in their absence)	Alyson Hoskins* (Blaenau Gwent) Viv Daye* (Caerphilly) Chris Robinson* (Monmouthshire) Nigel Stannard* (Newport) Elke Winton* (Torfaen) *Chair*
Health (Aneurin Bevan University Health Board)	Chris Edmunds*
Public Health Wales	Julia Osmond*
Probation	Diana Binding*
Providers (long term and short term services), elected and supported by Cymorth Cymru	Neil Binnell* (long term service representative) Rhian Stone*(short term representative) *Vice Chair* Sam Lewis* (short term service representative)
Landlords elected and supported by Community Housing Cymru	Hugh Irwin* (CHC/Landlord representative) Richard Sheahan* (CHC/Landlord representative)
Local Authority Officers (attend in advisory capacity)	Michelle Church (Blaenau Gwent) Malcolm Topping (Caerphilly) Trudy Griffin (Monmouthshire) Simon Rose (Newport) Beth Covill (Torfaen) Angela Lee (Regional Development Co-ordinator)
Welsh Government (attend in advisory capacity)	Donna Lemin
Co-opted members	Helena Hunt: Community Safety Partnership Neil Taylor: Office Of Police Crime Commissioner

Indicates members with voting rights

The Gwent RCC was established in February 2012 and now meets four times a year. The meetings are well attended by the representatives who belong to the group. The Gwent RCC Annual Review 2013 - 2015 is available on the RCC pages of Blaenau Gwent County Borough Councils website:

http://www.blaenau-gwent.gov.uk/health/20495.asp

Gwent Regional Provider Forum
The forum is organised by Cymorth Cymru and meets quarterly during the year to link in with the frequency of the RCC meetings. Support Provider representatives who have been elected to positions within the RCC, provide the link for providers to the RCC meeting. Attendance at the forum is required by strategic managers of services who are in receipt of Supporting People funding.

Supporting People Regional Officers Group (SPROG)
The group consists of Supporting People Lead Officers from each of the five Gwent Authorities and the Regional Development Co-ordinator. They work to explore and promote best practice and cross-border approaches for the delivery of the Supporting People Programme and also directs the work of the following regional groups:

Planning Officer Group (POG)
This group works to promote and explore best practice and cross border approaches to assess the need and provision of housing related support services across Gwent, and to ensure that effective planning processes are in place. They are also responsible for local and regional events management.

During 2015 -2016 the group jointly reviewed and updated the Gwent Needs Mapping Exercise form ensuring that the questions asked continue to be relevant. They also worked together to deliver the first regional needs planning event; the information collected from this event feeds into Gwent's inclusive strategic planning framework to inform the commissioning priorities for 2016/2017 and beyond.

Gwent Review Officer Group (GROG)
This group aims to promote and explore best practice and cross border approaches for contracting, monitoring and review of Supporting People services in Gwent. The group is committed to working together to minimise provider administrational requirements and to offer support and training to agencies on request.

Work undertaken by the group during 2015 includes a detailed review and update of the "Gwent Allowable Activities" document and the provision of information about Learning Disability services to the RCC providing detailed oversight and scrutiny of services for this client group across the region.

Section 4 Needs, Supply and Service Gaps

The local Supporting People teams have established local planning and commissioning frameworks that:

- Create a clear picture of the supply of services and the identified housing related support needs across the locality and the region.
- Enable the planning of services to meet identified gaps in service provision
- Develop and maintain quality services that are sustainable, strategically relevant and offer value for money.
- Ensure services are citizen centred; putting the needs of service users first by conducting appropriate consultation and by providing opportunities to be involved in the planning, commissioning and review of Supporting People funded services.

The Gwent strategic planning process consists of collation and analysis of local, regional and national data sets and information. Sources of information and data that are considered include:

Demographics
- National & Regional Data: relevant national data, available through the Data Unit Wales, WHO 12, Daffodil and Info Base Cymru.

Supply
- Supply Map: this is completed by local Supporting People teams on an annual basis and collated regionally; for this Regional Commissioning Plan the data was a snapshot of services as at 1st April 2015.
- Availability of alternative services and provision.

Demand
- Provider monitoring information including waiting lists and void rates: providers are monitored through contractual and strategic planning mechanisms by local authority Supporting People teams.
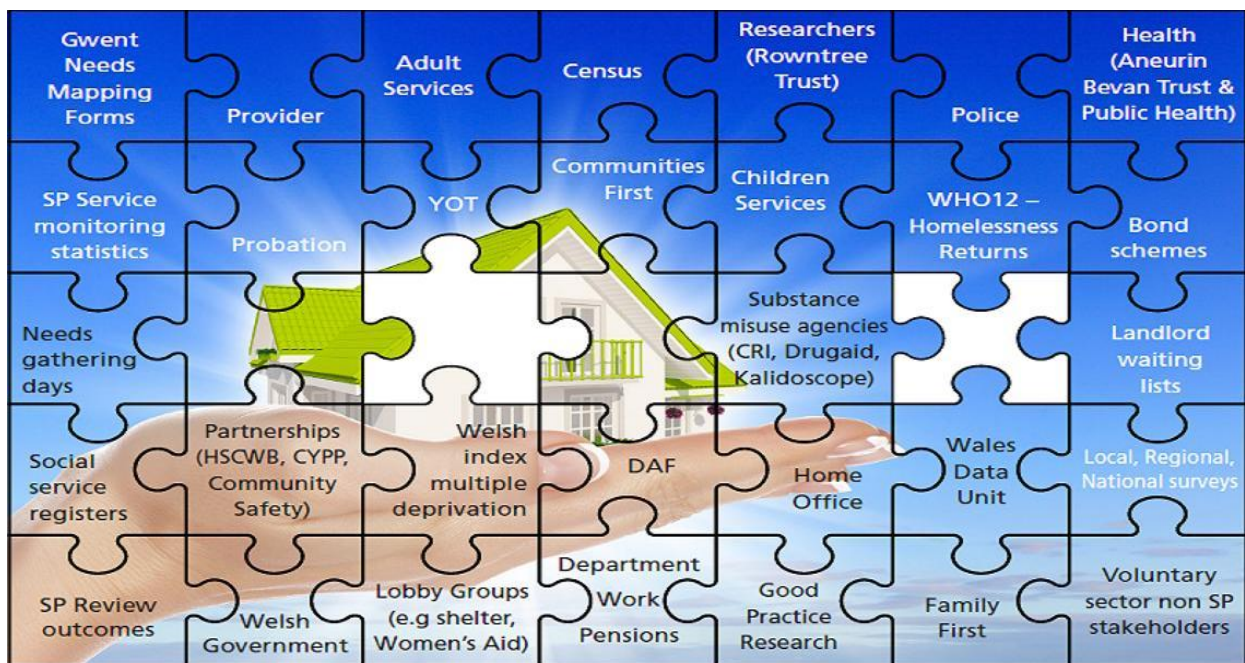
Needs
- Gwent Needs Mapping Exercise (GNME): collects information on individuals presenting to homelessness, Supporting People providers of services, Social Workers, Probation officers and other relevant services in the local area. The form is collected and collated locally and then feeds into a regional data collection tool managed by the Regional Development Co-ordinator.

- The annual needs planning event. Stakeholders are invited to attend; giving their views and thoughts on services provided locally and regionally, information from these events helps to inform the understanding of unmet needs.
- Regional project proposal form: provides an opportunity for interested stakeholders to provide information that aids the planning of regional services across Gwent.
- Service User events. Service users are invited to give their views to their local Supporting People teams providing an opportunity to give their views and thoughts on the services provided and the services needed.
- The Supporting People Outcomes Framework collects information relating to eleven well-being outcomes across four themes; which enables commissioners and other stakeholders to determine the benefits of receiving housing related support to improve the lives of vulnerable people.

Other research and data
- Research from other interest groups and organisations is considered when published e.g. Joseph Rowntree, Shelter.

The following diagram highlights the needs assessment processes and data sources that are analysed to inform the development of the Local and Regional Commissioning Plans and that are also undertaken when additional scrutiny, review and focus are directed to particular client group categories.

Caerphilly Supporting People team needs assessment process and data analysis diagram

Needs

Gwent Needs Mapping Exercise (GNME) Analysis April 2014 – April 2015
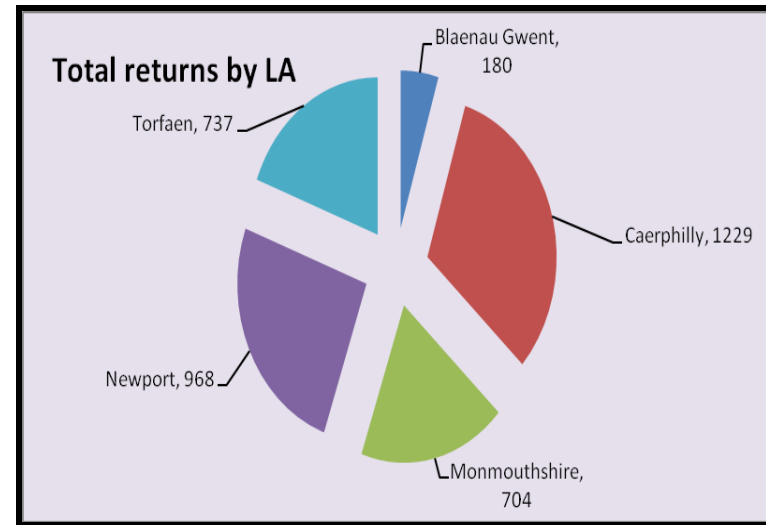
The GNME form is distributed to support providers and other agencies working with vulnerable people to complete on an on-going basis.

The GNME questionnaire gathers information on the current and future accommodation needs, the housing-related-support needs and the additional support needs of individuals presenting to homelessness, Supporting People providers and other relevant organisations e.g. Social Services and Probation.

An updated version of the GNME form was launched across Gwent on 1st April 2015 to better reflect the Outcomes Framework and to standardise documentation.

During 2014 /2015 a total of 3818 GNME returns were received from across the five Gwent Authorities. The Supporting People teams continue to raise the profile of the GNME form to organisations to increase awareness of the importance of this submission data as a needs planning tool.

Some analysis from GNME returns for 2014/15 follows, which reflects the old version of the GNME rather than the updated version introduced in April 2015.

Total returns by LA

Blaenau Gwent, 180
Torfaen, 737
Caerphilly, 1229
Newport, 968
Monmouthshire, 704

"Since 2003 over 31,000 GNME forms have been returned to the local Supporting People teams; providing them with a significant amount of information to analyse housing related support needs locally and regionally and thus further highlighting the importance of this data collection tool"

GNME Data Lead Need and Secondary Need. Regional Collation

Lead & Secondary Need by LA
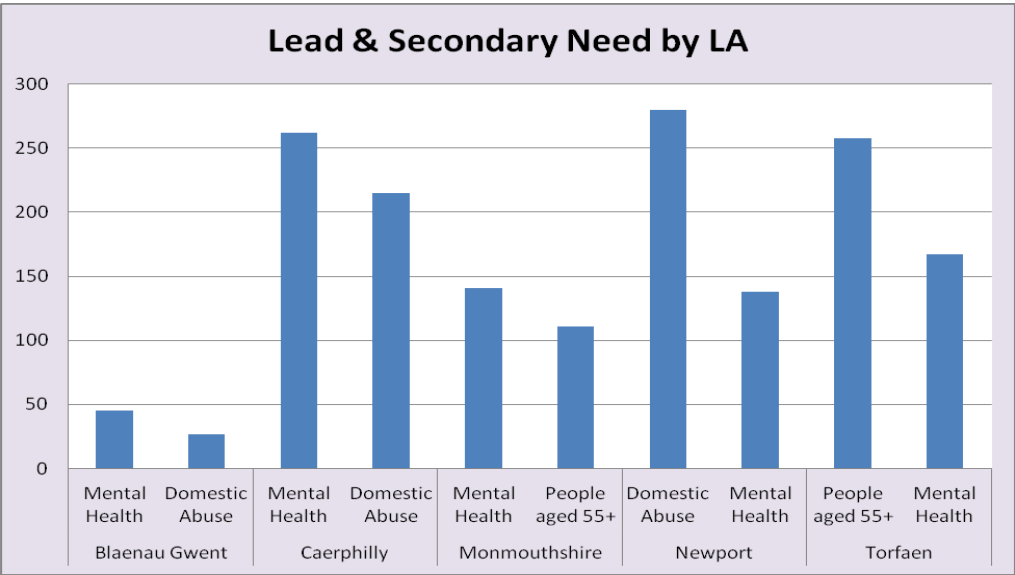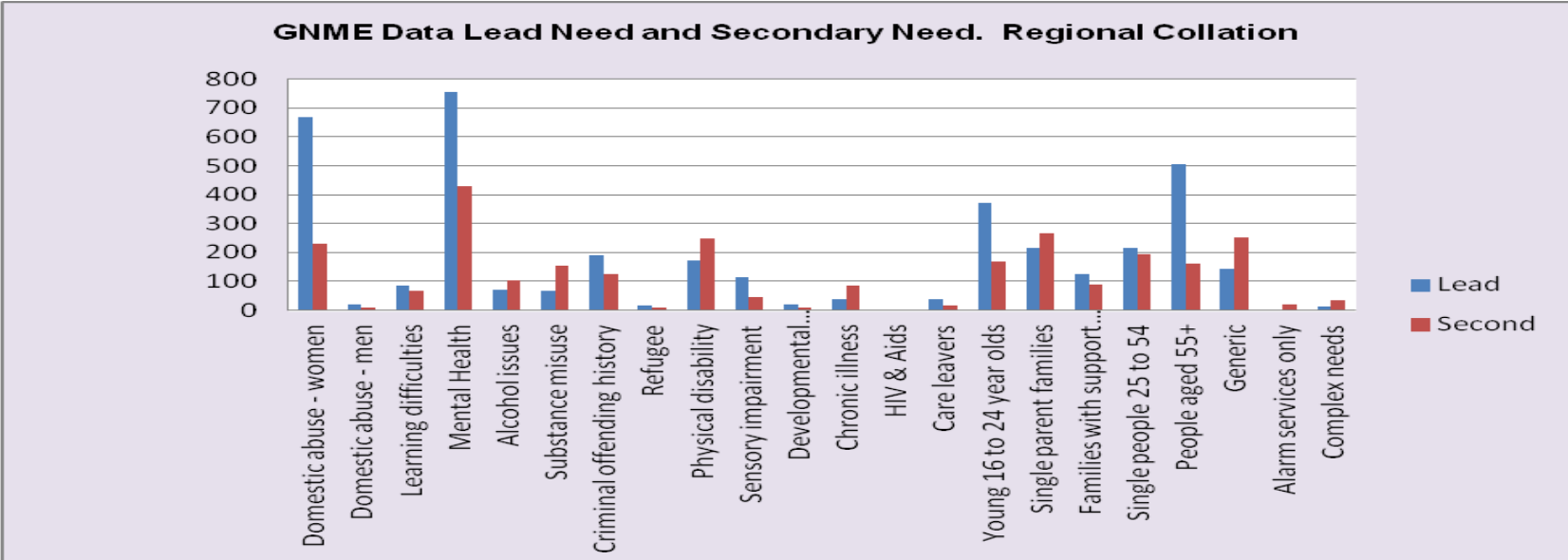
The graphs provide an analysis of the lead and secondary needs that people are presenting to services with by local authority and by regional collation of the data.

The data continues to reflect that people are presenting to services with the same predominant needs as in previous years; with mental health a lead or secondary need in every local authority, and domestic abuse and older people aged 55+ being the other prevailing lead or secondary needs for 2014/2015.

Mental Health issue

- Prefer not to say 5%
- No MH issues 8%
- Schizophrenia 8%
- Personality Disorder 2%
- Bi-Polar/MD 6%
- Alzheimers/Dementia 2%
- Other 8%
- Anxiety/Depression 61%
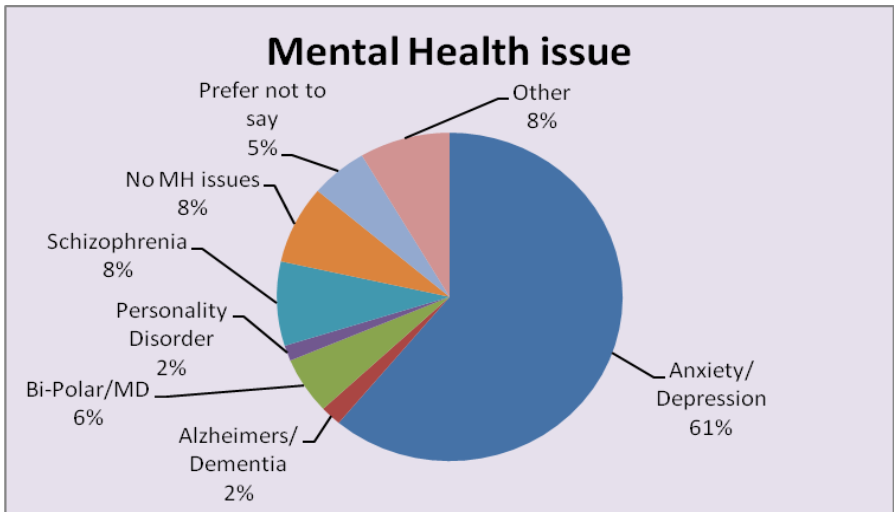
The pie chart illustrates the mental health problems that are being experienced by those completing the GNME with anxiety and depression being the most predominant mental health issue as in previous years.

Almost a fifth of those completing the GNME appear to have a diagnosed mental health condition. Housing crisis can contribute to the development of mental health issues or make existing mental health problems much more difficult to manage without support.

Substance Misuse lead needs & secondary needs

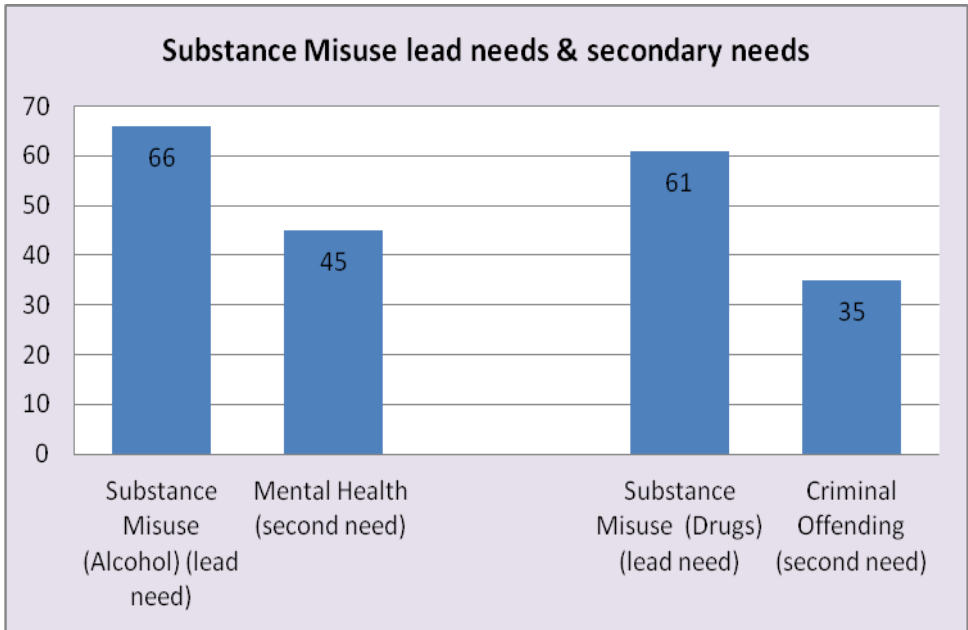| Category	Value
Substance Misuse (Alcohol) (lead need)	66
Mental Health (second need)	45
Substance Misuse (Drugs) (lead need)	61
Criminal Offending (second need)	35

The analysis from this graph identifies the secondary needs that people are presenting with when substance misuse (alcohol and drugs) are the lead needs.

The recent research commissioned by the Supporting People team in Torfaen explored the gaps in service provision between mental health and alcohol services. The report identifies 23 recommendations with the aim of providing better, more effective policies and services for people with co-occurring mental health and substance misuse (alcohol) issues. A copy of the report is available from the Supporting People team in Torfaen

Housing Related Support Needed (Not Receiving)				
	Gender			
Type of HRS needed	**Men**	**Women**	**Other**	**Total**
Advice, advocacy and liaison with other agencies	467	822	0	**1289**
Emotional support / counselling	429	664	0	**1093**
Help with benefit claims	447	607	1	**1055**
Help in finding other accommodation	422	619	1	**1042**
Help with budgeting/managing finances	378	565	0	**943**
Help in setting up and maintaining a home	378	515	0	**893**
Monitoring of health and well-being	283	381	0	**664**
Help in establishing personal safety/security	200	442	0	**642**
Help in developing social skills/confidence	248	385	0	**633**
Help in establishing social contacts and activities	224	338	0	**562**
Help arranging services	206	331	0	**537**
Help in developing domestic and practical skills	241	275	0	**516**
Help in gaining access to other services	214	291	1	**506**
Help due to welfare reform	173	250	0	**423**
Peer support and befriending	145	236	0	**381**
Help in managing behaviour/attitude	157	123	0	**280**
Community Alarm Services	64	123	0	**187**
Assistive technology	63	82	0	**145**
Other, please state:	19	0	0	**19**

The table highlights the support that is most needed, by gender to help obtain accommodation or to continue living in current accommodation; the top five housing related support needs again reflect the same top five issues as in previous years.

The introduction of the Welfare Reform Act and the challenging economic climate is reflected with the majority of respondents requiring help to liaise with other agencies, receive emotional support, complete benefit claims, find other accommodation, budget and manage finances and debt.

Supporting People Outcomes Framework

The Outcomes Framework aims to demonstrate the effectiveness of the Supporting People Programme and collects information that highlights the benefits of receiving housing related support to improve the lives of vulnerable people. Welsh Government, Local Authorities and support providers have been working in partnership to develop an Outcomes Framework since 2008; and collection of the outcomes data has been compulsory for Supporting People funded services since April 2012.

The purpose of the framework is:
- To adopt a system to collect meaningful outcome information.
- To use the information to measure, maintain and improve the quality of services provided.
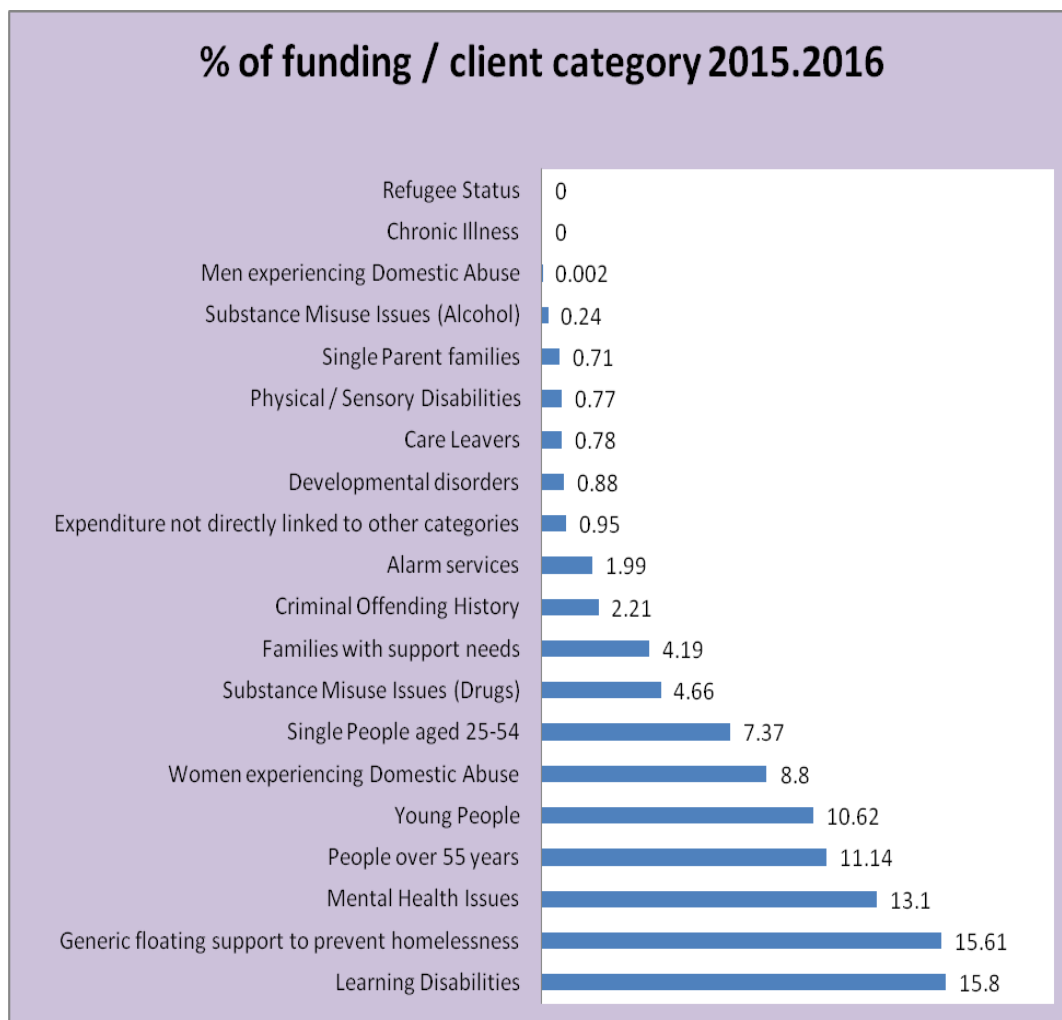- To recognise the effectiveness of the Supporting People Programme.

The tables demonstrate the outcome categories that have either been fully achieved or a positive outcome achieved for service users during 2014/2015. Work is ongoing to improve the quality of the data submitted and to better understand the information so that this can be analysed to further develop services.

	Period 5 (2014)				
	Outcome Category	Identified Need	Positive Outcome Achieved	Outcome Fully achieved	% making progress & fully achieving
1	Feeling Safe	4,686	471	2,162	56.19%
	Contributing to the safety/wellbeing of self and others	3,833	499	1,687	57.03%
2	Managing Accommodation	6,451	854	2,501	52.01%
	Managing Relationships	3,647	504	1,537	55.96%
	Feeling Part of the Community	3,454	466	1,502	56.98%
3	Managing Money	5,209	718	2,050	53.14%
	Engaging in Education/Learning	1,701	252	515	45.09%
	Engaging in Employment/Volunteering work	1,497	202	510	47.56%
4	Physically Healthy	4,006	498	1,542	50.92%
	Mentally Healthy	3,935	475	1,329	45.84%
	Leading a Healthy, Active lifestyle	3,450	489	1,285	51.42%

	Period 6 (14/15)				
	Outcome Category	Identified Need	Positive Outcome Achieved	Outcome Fully achieved	% making progress & fully achieving
1	Feeling Safe	4,877	802	2,264	62.87%
	Contributing to the safety/wellbeing of self and others	4,079	728	1,609	57.29%
2	Managing Accommodation	6,899	1316	2,549	56.02%
	Managing Relationships	4,034	852	1,567	59.97%
	Feeling Part of the Community	3,606	676	1,514	60.73%
3	Managing Money	5,604	756	2,201	52.77%
	Engaging in Education/Learning	1,868	383	518	48.23%
	Engaging in Employment/Volunteering work	1,676	284	491	46.24%
4	Physically Healthy	4,116	522	1,426	47.33%
	Mentally Healthy	4,385	936	1,342	51.95%
	Leading a Healthy, Active lifestyle	3,769	675	1,278	51.82%

Spend

The following chart provides an overview of how spend was allocated against each of the Supporting People client categories for the 2015/2016 Spend Plan.

% of funding / client category 2015.2016

Client Category	%
Refugee Status	0
Chronic Illness	0
Men experiencing Domestic Abuse	0.002
Substance Misuse Issues (Alcohol)	0.24
Single Parent families	0.71
Physical / Sensory Disabilities	0.77
Care Leavers	0.78
Developmental disorders	0.88
Expenditure not directly linked to other categories	0.95
Alarm services	1.99
Criminal Offending History	2.21
Families with support needs	4.19
Substance Misuse Issues (Drugs)	4.66
Single People aged 25-54	7.37
Women experiencing Domestic Abuse	8.8
Young People	10.62
People over 55 years	11.14
Mental Health Issues	13.1
Generic floating support to prevent homelessness	15.61
Learning Disabilities	15.8

* *Within the generic floating support service in Newport there is a specialist refugee worker located in the SEWREC office. Spend for this is allocated under the client category generic floating support to prevent homelessness.*

* *Some support issues where there appears to be little direct spend; tend to be supported by other projects receiving funding allocated under other client categories. E.g. chronic illness; men experiencing domestic abuse; substance misuse; single parents; physical sensory disabilities and care leavers.*

The range of new Acts that have been introduced will determine the future direction and delivery of the Supporting People Programme in Gwent and the RCC has recognised that additional priority will need to be given to services that are increasingly preventative in nature. Learning Disability services were scrutinised by the RCC during 2014 and 2015 and spend is reducing through the remodelling of services to this client group; freeing up funding to develop services that will meet the requirements of the recently introduced new legislation.

Supply

There is an established regional supply map database, developed over the past eight years which holds the details of the existing accommodation based services and floating support schemes; and this is updated as a snapshot of services on April 1st each year.

The current supply of services is struggling to meet the increased demand as the numbers of referrals for support continues to increase across the region. The numbers presenting with chaotic lifestyles also continues to increase evidencing the continued need for specialist services and well trained staff to provide support to those with complex needs.

The current supply of services shows that there were 15502 units and 4364.1 hours of support contracted by 72 support providers across Gwent on this date.

Supply Map Summaries (Snapshot as of April 2015)

Summary by Lead Authority		
Lead Authority	**Units**	**Hours**
Blaenau Gwent	678	0
Caerphilly	6068	1404
Monmouthshire	2946	0
Newport	2210	2841.1
Torfaen	3600	119
Total	15502	4364.1

Summary by Scheme type		
Scheme Type	**Units**	**Hours**
Alarm	11214	0
Sheltered / OP Floating Support	2170	571
Float Sup	1334	3793.1
Direct Access	75	0
Permanent Supported Housing	345	0
Temporary Supported Housing	364	0
Totals	**15502**	**4364.1**

Summary By Client Group		
Client Group	**Units**	**Hours**
People with Learning Disability	394	470
People with Mental Health	349	531
People with Alcohol Issues	0	0
People with Substance Misuse Issues	91	140
People with Physical and/or Sensory Disability	6	141
Alarm Services (including sheltered/extra care)	11071	0
People with Criminal Justice	51	70.1
Generic/Floating Support/Peripatetic	351	1186
People with Chronic Illnesses including HIV, Aids	0	0
People with Refugee Status	0	0
People over 55 years of age with Support Needs	2603	571
People with Developmental Disorders	0	212
Young People who are Care Leavers	12	40
Young People with Support Needs 16-24	310	361
Families with Support Needs	102	88
Single Parent Families with Support Needs	2	141.5
Women experiencing Domestic Abuse	86	403.75
Men experiencing Domestic Abuse	5	8.75
Single People with Support Needs (25-54)	69	0
Totals	15502	4364.1

Gwent Supporting People Cross-Authority & Regional Schemes 2015

The Supporting People Programme funds 547 units of support for cross authority or regional schemes across Gwent. The current regional schemes and the cross authority services can be seen in the charts below. All services contract directly with the lead Local Authority who holds responsibility for contract monitoring and review.

Jointly funded regional schemes

Lead Authority	Cross Authority	Client Group	No. Units	Scheme Type
Blaenau-Gwent	yes	People with Criminal Justice	17	Floating Support
Monmouthshire	yes	People over 55 with Support Needs	18	Sheltered/OP Floating Support
Monmouthshire	yes	Alarm Services inc Sheltered/Extra Care	374	Alarms
Newport	yes	Women experiencing Domestic Abuse	10	Floating Support
Torfaen	yes	People with Criminal Justice	10	Floating Support

Cross Authority schemes

Lead Authority	Cross Authority	Client Group	No. Units	Scheme Type
Blaenau-Gwent	yes	Women experiencing Domestic Abuse	6	Direct Access Refuge
Caerphilly	yes	Women experiencing Domestic Abuse	4	Direct Access Refuge
Caerphilly	yes	Women experiencing Domestic Abuse	4	Direct Access Refuge
Caerphilly	yes	Women experiencing Domestic Abuse	4	Direct Access Refuge
Caerphilly	yes	Women experiencing Domestic Abuse	4	Direct Access Refuge
Monmouthshire	yes	Women experiencing Domestic Abuse	5	Direct Access Refuge
Newport	yes	Women experiencing Domestic Abuse	8	Direct Access Refuge
Newport	yes	Women experiencing Domestic Abuse	10	Direct Access Refuge
Newport	yes	Single People with Support Needs (25-54)	25	Direct Access
Newport	yes	Single People with Support Needs (25-54)	29	Temporary Supported Housing
Newport	yes	Young People who are Care Leavers	8	Temporary Supported Housing
Torfaen	yes	Women experiencing Domestic Abuse	11	Direct Access Refuge

Regional Contracts

The Gwent Supporting People Teams have been working with Registered Social Landlords in taking a regional approach to remodelling their older person services. Two landlords have recently remodelled their services ensuring they are now based on need and not tenure. The landlords work across a number of local authority areas in Gwent; following discussions it became apparent that regional services would better meet the needs of this client group. Regional services would increase the number of people supported whilst offering greater economies of scale. Regional Supporting People contracts were issued to two Registered Social Landlords in April 2015.

PREP (Prison Release Empowerment Project)

A jointly funded post utilising the housing new burdens money has been introduced in Newport. Additionally the Blaenau Gwent, Monmouthshire and Torfaen Supporting People teams and Housing Options teams have also contributed to the funding of a further PREP worker post to cover these local authority areas; with both post holders remits being to help prepare potentially homeless prisoners for their release from prison and also supporting those released to access appropriate housing if they are deemed as not having priority need.

Gwent Supporting People Local Service Directory Links

The list of local services funded by the Supporting People Programme can be accessed through the individual service directories using the links below:

Blaenau Gwent

http://www.blaenau-gwent.gov.uk/documents/Documents_SocialServices/Supporting_People_Service_Directory_April_2015.pdf

Caerphilly

http://your.caerphilly.gov.uk/supportingpeople/sites/your.caerphilly.gov.uk.supportingpeople/files/docs/SP%20Directory%20English_0.pdf

Monmouthshire

A web page is currently unavailable; please contact the Supporting People team for the Monmouthshire directory of services.

Newport

http://www.newport.gov.uk/stellent/groups/public/documents/leaflets_and_brochures/cont387224.pdf

Torfaen

http://www.torfaen.gov.uk/en/Related-Documents/Supporting-People/Directory-of-Services.pdf

Service Gaps

The supply map evidences that services are well distributed across the eligible client groups in relation to the needs that people are approaching services with.

There are however, gaps existing in services for some minority client groups and for those with specific needs e.g. people with chronic illness (HIV/AIDS/BBV), women who have experienced domestic abuse who have complex and multiple needs or who are from minority ethnic groups and for Gypsy's and Travellers.

During 2014 additional short term funding was granted to the following regional projects:

- Extension of the Gwent Prolific and Persistent Offenders Scheme (PPOS) – lead authority Blaenau Gwent.
- Extension of the Domestic Abuse Project for Ethnic Minority Women, this project has been able to provide support to women across Gwent – lead authority Newport.
- A regional Gypsy and Travellers research and scoping project that will link closely to the HaVGHAP for this vulnerable group – lead authority Torfaen.

Domestic Abuse Modernisation Project Recommendations 2012

The project was set up as the result of a piece of research that evaluated the experiences of over 70 service users who accessed statutory and support services. Recommendations to improve services included the following:

Floating support

A recommendation was made for floating support service for minority ethnic women to be extended to cover the Gwent region with the provision of additional units being considered for inclusion as a priority in the Regional Plan. This project received additional short term funding to extend the service to ethnic minority women across Gwent during 2014; other recommendations included for Newport to consider commissioning a generic floating support service and all Gwent Local Authorities to consider developing Supporting People funded crisis support units to enable immediate access.

Accommodation based services

Additional refuge units to be made available in Gwent; an additional 'specialist refuge' providing 24 hour on-site support is prioritised for development in the South/East of the region to accommodate individuals with complex needs. Progress is being made as potential sites are considered along with the various funding models that could be used. Further information can be found under Section 6 of this plan.

It was also recommended that commissioners continue to ensure that refuge and emergency/direct access should remain open to all service users in need regardless of

their geographical origin and that local connection restrictions should not be imposed; all domestic abuse units within Gwent now operate on this basis. A further recommendation was to ensure that supported housing is available in each Gwent local authority area and for local authorities to consider managing access to Domestic Abuse supported accommodation (other than refuge) via a gateway or move on panel.

Since the recommendations of the report were published in 2012; an additional £235,839 has been allocated to further increase and develop services for this client group.

Gypsy and Travellers research project. Initial findings

Supporting People have recently commissioned a research and scoping project to identify and explore the housing related support needs of Gypsy and Travellers in Newport, Torfaen and Blaenau Gwent. The project worker has worked closely with local authority colleagues undertaking the Gypsy and Travellers Accommodation Assessments (GTAAs) under the Housing (Wales) Act 2014 and initial findings from the interviews conducted as part of the research have identified a number of housing related support needs which are often complex.

Supporting People Outcomes Framework

There is currently work underway through the Supporting People Outcomes & Data Group (SPODG) to review the Supporting People Outcomes Framework to ensure that the framework continues to collect sufficient information that evidences and highlights the benefits of the programme for the people receiving services; The group are piloting additional ways to collect the data and Monmouthshire and Torfaen are two of the local authorities taking part in the pilot project.

Consistent analysis of the outcomes information submitted and collated regionally over the last couple of years for Gwent has shown that the following area *"Promoting Economic Progress and Financial control" - engaging in education and learning and engaging in work or volunteering* appears to be the hardest area for service users to achieve against.

The nature of the provision of Supporting People services to some of the most vulnerable people in our communities who often have chaotic patterns of behaviour and who are likely to be experiencing critical and crisis situations in their lives; often means that engaging with other services beyond those of their support provider is often very difficult for them at that point in time to achieve and maintain. Further research and the sharing of good practice across providers will be required to understand how service users can be motivated and encouraged to achieve greater success in these areas.

Closer working between the Tackling Poverty Programmes in Gwent and developments and initiatives that support providers and social landlords are introducing will ensure that service users continue to be provided with opportunities to access skills, learning and

educational based courses and activities and with the closer links being made between the Tackling Poverty Programmes more of these opportunities will be community based providing Service Users with the skills to increase their confidence and build their social networks within the communities that they are living. Access to initiatives to some of the newer Welsh Government programmes, such as the LIFT Programme which is delivered in some Gwent local authority areas will also provide Service Users with the support to access work and work placement opportunities and to move out of the cycle of poverty.

These initiatives are promoted to Supporting People funded providers through the local and regional support provider forums, networking events and through communication tools such as email, the Gwent Supporting People twice yearly newsletter and the Twitter feed.

Ensuring that support workers are skilled enough to be able to deal with the increasingly complex and difficult money situations that people are finding themselves in will also need to be monitored going forward. Support workers were able to access free financial inclusion training during 2014 and have on-going access to an E Learning tool delivered by the Gwent Money Advice Project and this was widely publicised through email by the Regional Development Co-ordinator.

Gwent Supporting People Local Commissioning Plans

The main functions of the local Supporting Peoples teams are to identify gaps in the current provision of housing related support services and develop an evidence base that provides a comprehensive rationale for the development/remodelling/decommissioning of housing related support services.

This is achieved by collating and analysing various needs data information from a number of sources and by confirming the supply of housing related support services in the locality. The evidence collated through this process shapes future service commissioning developments. The Local Supporting People Planning Groups prioritise service development for vulnerable client groups based on this evidence.

A local commissioning plan is developed and updated annually by each local authority in Gwent which highlights their local priorities and commissioning intentions for the following year.

Copies of the local commissioning plans can be accessed using the following links:

Blaenau Gwent

http://www.blaenau-gwent.gov.uk/17499.asp

Caerphilly

http://your.caerphilly.gov.uk/supportingpeople/commissioning-plan/local-commissioning-plan

Monmouthshire

A link is currently unavailable; please contact the Supporting People team for a copy of Local Commissioning Plan

Newport

http://www.newport.gov.uk/_dc/index.cfm?fuseaction=socialcare.supportingpeople&contentid=CONT335154

Torfaen

http://www.torfaen.gov.uk/en/Housing/SupportedandShelteredHousing/Supportingpeople/Information-for-Professionals/Commissioning-Plans.aspx

5 Consultation Evidence

Needs Planning Days

'Needs planning days' have been held in each Gwent local authority for many years; in order to streamline this consultation process it was agreed that one regional planning day would be held for 2015. Providers and stakeholders were invited to this event and the format for the day was a drop-in session; allowing individuals to provide information in an informal way.

Attendees were asked to comment on the following questions against each of the Supporting People client categories on both a local and regional basis:

   I.   **What are the gaps in current housing-related support provision?**
   II.   **How can efficiency savings be made on both a local and regional basis, including any projects that you think would benefit from being developed regionally?**

Over ninety people attended the event from thirty seven different organisations across Gwent. The information collected feeds into the inclusive strategic planning framework to inform commissioning priorities for 2016/2017 and beyond.

The following regional priorities and efficiency savings were identified at the event and received the most numbers in agreement:

Priorities
1. Complex needs domestic abuse refuge in south Gwent
2. Outreach / drop in at food banks giving housing related support advice
3. Forensic mental health supported accommodation / hospital step down services for those with a forensic background
4. Financial inclusion
5. Increase services for those with complex support needs including for example Gypsy and Travellers and those with mental health issues.
6. Local review of existing alcohol services to improve and expand – pan Gwent approach

Efficiency Savings
1. Increase pre tenancy work
2. Cross authority access to services
3. Regionalise specialist services across various client groups
4. Joined up thinking and funding with other statutory agencies
5. Restrictions on provider central charges

Attendees at the event were also asked which client groups they would like to prioritise for Supporting People funding. Each person was given three £SP and asked to place them in their preferred client groups for the local authority in which they work and for regional priorities. The highlighted client categories received the highest three money votes across each local authority and regionally

Money table outcomes for Gwent

CLIENT CATEGORY	BLAENAU GWENT	CAERPHILLY	MONMOUTHSHIRE	NEWPORT	REGIONAL	TORFAEN	TOTALS
WOMEN EXPERIENCING DOMESTIC ABUSE	2	4	8	6	20	7	47
PEOPLE WITH MENTAL HEALTH ISSUES	11	5	12	18	40	15	101
PEOPLE WITH SM ISSUES (DRUGS)	3	7	4	7	17	6	44
YOUNG PEOPLE WHO ARE CARE LEAVERS	0	3	12	1	17	6	39
YOUNG PEOPLE 16 TO 24	6	3	7	8	18	7	49
FAMILIES WITH SUPPORT NEEDS	5	2	7	3	15	7	39
SINGLE PEOPLE 25 TO 54	0	3	5	2	7	2	19
PEOPLE OVER 55	7	8	10	14	21	8	68
GENERIC	4	13	12	7	33	5	74

The table can be analysed by looking at the number of client categories that received the greatest £SP votes and also by looking at the totals column. Mental health issues received the most money votes across four local authority areas and regionally followed by people over 55 for four local authority areas and regionally. Generic floating support received the second greatest number of £SP money votes (£74) after mental health (£101)

Following the needs mapping event, stakeholders and partner agencies were invited to submit more detailed project proposals, outlining strategic context and evidence of need for the project model proposed. Six proposals were received as follows:

- **BME Domestic Abuse Project:** continued funding of the additional pilot units for this project for 2016/2017 (cost: £42.073.00)
- **Priority and Prolific Offenders (PPO) Scheme:** Continued funding of the additional pilot units for this project for 2016/2017 (cost: not specified)
- **Gypsy and Travellers:** outreach and specialist floating support service for Gypsy and Travellers across Gwent. (cost: not specified)
- **Sensory Impairment:** expansion of this local floating support project to a regional provision which provides support to people who are blind, partially sighted, deaf or deaf blind to enable them to remain living independently and safely in their own homes. (cost: £150,000)
- **Mental Health Housing Crisis Intervention:** working in partnership with health services to provide crisis intervention floating support to respond immediately to referrals from mental health professionals. (cost: £90,000)
- **Rough Sleeper Project:** floating support providing intensive "assertive outreach" support to rough sleepers across Gwent. (cost: £60,000)

An overview of the project proposals received is on page 42 of this Regional Commissioning Plan

Service User consultation

In conjunction with the Regional Collaborative Committee, the Regional Provider Forum and the people who receive Supporting People funded services, a Service User Involvement Plan has been developed to ensure meaningful consultation continues to take place, providing people with a wide range of options to get involved. The Plan captures and promotes the current range of involvement opportunities available to service users and also highlights the new ways of getting involved that are being developed as a result of the introduction of the plan.

The people receiving services are currently consulted on the programme through a wide range of mechanisms including service evaluations, needs evidence events, quality audit questionnaires, commissioning and procurement processes and membership at project boards for new developments.

The plan can be accessed through the Gwent RCC web pages (http://www.blaenau-gwent.gov.uk/health/20495.asp)

During 2015 members of the RCC Service User sub group met with Service Users to begin discussions about the development of a Service User Engagement website, this will provide another avenue for services users to provide information or comment on the

service they are receiving and will also provide a mechanism for the services users' voice to be heard strategically at the RCC. Funding for the website was agreed across the five Supporting People teams. The website is currently under development and likely to be launched during the fourth quarter of 2015/2016.

This year local teams used different methods to engage with Service Users within their locality in order to feed their views into Gwent's inclusive strategic needs planning framework. Some Supporting People teams held events and others engaged directly by meeting Service Users at their own project. This proved successful with more Service Users engaged in this process than in previous years. Service Users were able to comment on the support they have received and it is clear to see the positive impact that floating support services and accommodation based services have on their well-being and quality of life. Suggestions to improve services were also received and this will further drive service developments across the region.

Developing Social Media was identified by Service Users as a priority within the Service User Involvement Plan and the Gwent RCC Communications Strategy. During 2015 the Gwent RCC launched its Twitter account https://mobile.twitter.com/Gwent_SP and this is widely publicised at every opportunity.

Current Service User engagement opportunities with Supporting People teams

Current Service User engagement opportunities with Support Providers

Additional Consultation

Service Users and potential Service Users complete the GNME form which provides information about their accommodation and housing related support needs. GNME analysis is provided under Section 4 of this plan. Service Users are consulted about the service they receive during initial and ongoing service reviews using questionnaires and face-to-face interviews.

Support provider consultation includes the dissemination of any new documentation, forms and guidance, through the regional and local provider forums and the local Supporting People teams. The regional provider forum is fully engaged with the RCC meeting via the RCC reps they have nominated.

Further opportunities have arisen during 2015 to engage with the national Supporting People working groups including the Data Sub Group, the Governance Group, the Strategic Finance Group and the Research and Evaluation Group and Gwent is well represented across all of these national work groups.

This plan is subject to a four week consultation period during November/ December each year with a wide range of stakeholders, support providers and Service Users prior to approval and formal sign off by the Gwent Regional Collaborative Committee in January 2016.

Section 6 Priorities for Development

In order to prioritise projects it is necessary to firstly prioritise service user groups. The primary considerations for the development of cross authority Supporting People services are to provide services for service user groups where:

- There is no supply or the supply is limited for the client group.
- The number of units of support is low compared to the identified need.
- There is a risk to users and others if services are not provided.
- The client group has complex or multiple needs.
- There is not a great enough need to justify a single authority service.
- Restricted funding prevents single authority services.
- Savings can be gained by delivering on a cross authority or regional basis.

Regional priorities are identified and prioritised by the local Supporting People Planning Groups. Plus key regional themes are also identified by the RCC. The development of the prioritisation matrix during 2013 has assisted the Gwent RCC to agree which projects should be prioritised from the Regional Commissioning Plan (2013-2014). The prioritisation matrix tool ensures that a consistent methodology is applied to prioritising new services; new project proposals that are identified under Section 5 of this plan will need to be prioritised alongside other proposals carried forward from previous years.

The matrix provides a framework for potential projects to be assessed against the agreed criteria that have been determined to be important. The matrix comprises of two sections for consideration:

Stage 1: Identifying Need & Prioritising Services

- A. **Level of current provision**
- B. **Level of identified need for the service provision**
- C. **Will the project only be viable if funded on a regional basis**
- D. **Strategic contribution and added value (for external partners)**
- E. **Potential for meeting transient, complex or multiple needs and small client groups**

Stage 2 Deliverability

- F. **Capital funding available**
- G. **Revenue funding available**
- H. **Deliverability (short, medium, long term)**
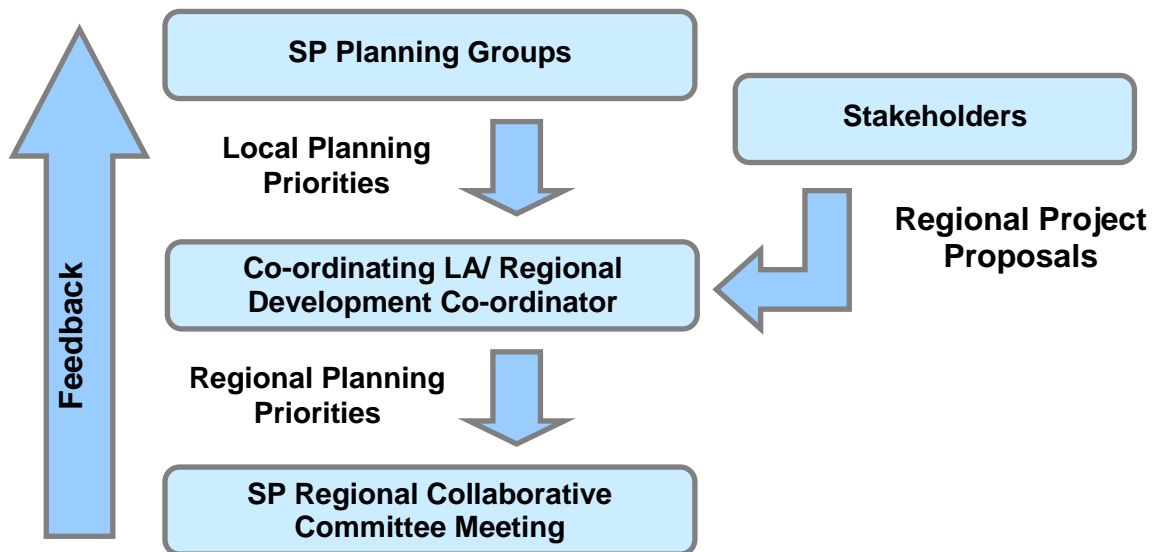
The above diagram illustrates Gwent's Inclusive Strategic Planning Framework

Regional Service Development

An update on progress of the regional commissioning priorities and an overview of the proposed service developments is provided under this section the plan.

Continued uncertainties over funding for the Supporting People Programme for 2016 - 2017 have meant that regional funding continues to be allocated by the Local Supporting People teams towards pilot projects that can be delivered within the same financial year when funds are available.

Further scrutiny and mapping of the services provided across the various client groups will continue to be undertaken as part of the Gwent RCCs work plan which should enable further opportunities for regional service remodelling and development.

This plan and the regional priorities that have been highlighted will be regularly reviewed by the Gwent Regional Collaborative Committee during 2016 - 2017.

The following have been identified as regional development priorities from the Local and Regional Supporting People planning frameworks; progress against these priorities is noted within this annual update.

Client Category	Service Proposal	Brief Description	Progress
Generic Floating Support	Gypsy / Traveller Service (Floating Support)	To provide a specialist floating support service to meet the housing related support needs of people from the Gypsy and Traveller communities in Gwent	Initial findings from the Supporting People commissioned research project are confirming the need for an outreach and specialist floating support service to meet the housing related support needs of Gypsy's and Traveller's.
Generic Floating Support	Rough Sleeper Intervention Project (Floating Support)	Floating support providing intensive "assertive outreach" support to rough sleepers across Gwent.	Project proposal submitted Sept 2015
People with Chronic Illness	Blood Borne Illnesses (including people with HIV/AIDS) (Floating Support).	To provide a specialist housing related floating support to people living with blood borne illnesses across the Gwent region.	Not progressed during 2015/2016
People with Criminal Offending History	Increase of floating support services for offenders - Accommodation Risk Management and Priority and Prolific Offender (ARMS and PPO/IOM).	An extension of the existing Priority and Prolific Offender (PPO) / Integrated Offender Management (IOM) and Accommodation Risk Management (ARM) floating support schemes which are accessible by people from across Gwent.	Request submitted Sept 2015 to continue funding the additional regional units for the PPO scheme during 2016 - 2017
People with Mental Health issues	Dementia Services (Floating Support).	To provide a floating support service to individuals who have a diagnosis of dementia and therefore require a specialist floating support service to meet their needs.	Mental Health continues to be both a regional and local priority for project development. A floating support service for dementia has been commissioned in Newport
People with Mental Health issues	Dual Diagnosis Mental Health and Substance Misuse Issues and Complex Needs	Increasingly being highlighted that people are approaching services with very complex needs particularly mental health and substance misuse issues	Not progressed during 2015 – 2016. Meeting the needs of people with substance misuse and mental health issues continues to be a priority both locally and regionally. During 2015 research commissioned by Torfaen explored the gaps in service provision between mental health and alcohol services. The report identifies 23 recommendations with the aim of providing better, more effective policies and services for people with co-occurring mental health and substance misuse (alcohol) issues.
People with Mental Health issues	Forensic Mental Health Service (Floating Support and Accommodation Based) (Need also identified via Mental Health Project Board)	Self contained supported accommodation and floating support for individuals affected by mental health issues.	It was agreed that funding should be made available for this client group at the July 2014 RCC meeting; a further joint scoping exercise between Health and Supporting People is required to identify the needs of this group and the long term funding

Client Category	Service Proposal	Brief Description	Progress
People with Mental Health issues	Housing Crisis Intervention (Floating Support)	Working in partnership with health services to provide crisis intervention floating support to respond immediately to referrals from mental health professionals	Project proposal submitted Sept 2015
People with substance misuse issues (Alcohol)	Wet house (alcohol issues). (Accommodation Based)	Blaenau Gwent, Newport and Monmouthshire have highlighted a need for this.	A wet house has been prioritised for development in Newport
Physical / Sensory disability	Sensory Impairment (Floating Support)	Expansion of the Caerphilly specialist floating support project which provides support to people who are blind, partially sighted, deaf or deaf blind to enable them to remain living independently and safely in their own homes to a regional provision	Project proposal submitted Sept 2015
Women experiencing Domestic Abuse	People from Minority Ethnic Communities affected by domestic abuse (Floating Support).	Continued extension of the current regional service, to deliver floating support to vulnerable families. To meet the regional need of BME women who are escaping domestic abuse.	Request submitted Sept 2015 to continue funding the additional regional units for this project during 2016 - 2017
Women experiencing Domestic Abuse	Specialist Supported Accommodation for families fleeing Domestic Abuse with additional needs (brought forward from SPOP 2011/2012 and from Gwent Modernisation of Domestic Abuse Project 2012).	An additional 'specialist refuge' providing 24 hour on-site support is prioritised for development in the South/East of the region to accommodate individuals with complex needs.	The potential location and site has been identified and commitment of funding has been agreed across the local Supporting People teams.

7 Service Development & Efficiencies

Supporting People budget 2016/2017 and beyond

The Gwent RCC and Supporting People Local Planning Groups have been considering how potential cuts to the Supporting People budget in future years can be best managed across the region to ensure cost effective quality services continue to be delivered to best meet the needs of citizens in the region. Support providers have been engaged in these discussions through the local and regional support provider forums and through additional meetings that have been arranged locally.

It must be noted that the regional priorities that have been identified in this Regional Commissioning Plan will only be commissioned if additional funding does become available either through new monies or from re-modeling services on a local/regional basis.

The following table provides an overview of funding received by Supporting People teams during 2013/2014, 2014/2015 and 2015/2016; since the new grant arrangements were introduced. The figures highlight a fluctuating and uncertain budget that is extremely difficult to strategically plan and commission against. At the time of writing this plan, notification has been received that indicative Supporting People budget for 2016/ 2017 has been protected and will remain the same as the budget for 2015/2016.

Local Authority	2013/2014	2014/2015	2015/2016	2016/2017(indicative)
Blaenau Gwent	£2,617,930	£2,699,341	£2,552,176	£2,552,176
Caerphilly	£6,542,558	£6,592,001	£6,232,790	£6,232,790
Monmouthshire	£2,171,631	£2,156,785	£2,039,174	£2,039,175
Newport	£6,670,273	£6,734,211	£6,367,255	£6,367,256
Torfaen	£3,650,868	£3,636,022	£3,437,833	£3,437,834
Gwent	£21,653,260	£21,818,360	£20,629,230	£20,629,231
Wales	**£136,333,000**	**£134,359,000**	**£124,409,000**	***£124,409,000***

The RCCs role in scrutinising the local decision making processes will be increasingly important to ensure that the decisions undertaken locally continue to be transparent, fair and strategically relevant whilst ensuring that projects continue to meet the terms and requirements of the Supporting People Programme Grant Guidance. The Gwent RCC and the Local Supporting People Planning Groups will need to make some difficult decisions in implementing future budget reductions. Strategic priorities along with

efficiency savings will need to be considered and agreed. Closer working with the other Tackling Poverty Programmes is already underway to ensure that there is no duplication of service delivery across the Programmes in each of the Gwent Local Authorities. Awareness raising and training sessions have also been delivered to staff working across the Programmes to increase understanding and develop networking opportunities.

Risk management strategies must be put in place to manage any potential funding cuts along with comprehensive Equality Impact Assessments. The Local Supporting People Planning Groups are planning for reductions in Supporting People budgets and are developing their strategies for managing potential future cuts.

The following overarching Gwent principles were agreed in 2014 for managing cuts to the Supporting People budget:

- *Each Gwent Local Authority will consider their local strategic priorities.*
- *Each Gwent Local Authority will identify potential savings following service evaluations.*
- *Each Gwent Local Authority will identify savings from pilot schemes which are due to end.*

During 2015 the "Gwent Allowable Activities" document was updated. Effective housing related support services will be delivered which are in line with the criteria outlined in the Gwent Supporting People Allowable Activities and Definitions of Housing Related Support Guidance (2015). The guidance is not intended to restrict innovation but to assist organisations and individuals to manage expectations and understand the purpose, scope and boundaries of housing related support.
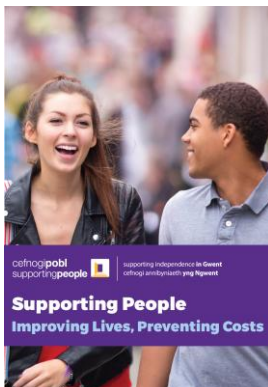
The Gwent Regional Collaborative Committee recognised during 2014 that coordinating it's communications to ensure that the benefits of the Supporting People Programme continue to be understood by all stakeholders was a priority for the Committee. The Communications Task and Finish group focused on developing a case study booklet highlighting the benefits of the Programme to those who receive services, the wide range of services funded and some of the potential cost benefit savings to other statutory stakeholders. A copy of the booklet *"Supporting People: Improving Lives, Preventing Costs"* is available to view through the on-line link:

http://online.fliphtml5.com/jtyt/ssff/ or to download from the Gwent RCC web pages:

http://www.blaenau-gwent.gov.uk/health/20495.asp

Gwent RCC Work Plan Priorities

During 2015 development sessions were held with the Gwent Regional Collaborative Committee and from these sessions the Gwent RCC was able to update its work plan and identify its priorities for the following year. It was agreed that additional to the client groups below there would be a review undertaken of floating support services across Gwent, to develop a deeper understanding of the services that are delivering floating support across Gwent.

- People with Learning Disabilities
- Older Persons Services
- People with Substance Misuse Issues (Drugs and Alcohol)
- Review of floating support services

People with Learning Disabilities

A task and finish group has been established to look at the Supporting People Services and funding provided to this client group. Best practice was shared across local authority areas and a mapping exercise of services provided under this client category was also completed. Progress is being made across all Gwent local authorities to ensure that housing related support services provided to people with learning disabilities are based on need.

Savings and efficiencies are being achieved in some local authorities through the review and remodelling of services and these are being used to mitigate the cuts the Supporting People budget.

Older Persons Services

Services provided to older people were prioritised for scrutiny by the Gwent RCC as part of their 2014/2015 work plan; and this prioritisation by the Gwent RCC has helped to ensure that work has continued to be undertaken locally to advance the recommendations made in the Aylward Review 2010. Reports and updates have been provided to the RCC throughout 2014 and 2015 highlighting the progress being made.

Remodelling of older persons services has been progressed in all Gwent local authorities and in some areas all services are now provided on the basis of need. Remodelling discussions are still underway with providers in some areas and it is currently anticipated that all older person's services in Gwent will be provided on the basis of need within 2016.

Savings and efficiencies that have been achieved from the remodelling of older peoples services are being used by some local authorities to help mitigate the effects of reductions to the Supporting People budget.

People with Substance Misuses Issues (Drugs and Alcohol)

Services for people with substance misuse issues were scrutinised by RCC members at the development day held in September 2014 and although there are few dedicated services to this client group it is recognised that substance misuse affects many people supported in projects funded by the Supporting People Programme. The recommendations from the health needs assessment report for this client group which is being undertaken as part of the Health and Vulnerable Groups Health Action Plan (HaVGHAP) will be considered as part of the strategic planning framework for future developments; alongside any specific priorities identified by the Substance Misuse Area Planning Board.

Review of floating support services

During 2015 the supply map for Gwent was reviewed and updated in order to better capture the information about floating support services across the region. Further scrutiny of floating support services is currently underway and it is anticipated that the RCC will make a decision on how to further progress this review during 2016.

Section 8 Equality Impact Assessment

An Equality Impact Assessment (EIA) is a tool that helps public authorities make sure their policies, and the way they carry out their functions do what they are intended to do and for everybody. Carrying out an EIA involves systematically assessing the likely (or actual) effects of policies on people in respect of disability, gender, including gender identity and race equality and where chosen wider equality issues. If any negative or adverse impacts amount to unlawful discrimination, they must be removed.

Equality Impact Assessments have been completed for each local authority within Gwent, forming part of the Local Commissioning Plan process. Arrangements have been made to screen these for adverse impacts on groups defined under the Equality Act 2010, as per the corporate requirements of each local authority and little unfavourable impact has been identified for these groups.

The full Equality Impact Assessment for each Local Commissioning Plan can be viewed in the Local Commissioning Plans on the Local Authority websites:

Blaenau Gwent: http://www.blaenau-gwent.gov.uk/17499.asp

Caerphilly: http://your.caerphilly.gov.uk/supportingpeople/commissioning-plan/local-commissioning-plan

Monmouthshire: *Currently unavailable; Please contact the Supporting People team for a copy of the equality impact assessment.*

Newport:
http://www.newport.gov.uk/_dc/index.cfm?fuseaction=socialcare.supportingpeople&contentid=CONT335154

Torfaen:
http://www.torfaen.gov.uk/en/Housing/SupportedandShelteredHousing/Supportingpeople/Information-for-Professionals/Commissioning-Plans.aspx

Section 9 Regional Spend Plan 2016/2017

RCC Spend Plan 2016-17 - Gwent Version 1.0

Spend Plan collection period	RCC Spend Plan 2016-17 - Gwent
Regional Collaborative Committee:	Gwent
SPPG Annual Allocation:	20,629,231.00

Client Spend Category (The category to which the service is primarily focused)	Previous year Total units from spend plan	Previous year Total cost from spend plan	Fixed Site (Accommodation Based) Client Units	Less than 6 Months £	Client Units	6 to 24 Months £	Client Units	24 Months plus £	Floating (Community Based) Client Units	Less than 6 Months £	Client Units	6 to 24 Months £	Client Units	24 Months plus £	Local Authority contribution £	Other Income £	Total Units (exc LA cont) Numbers	Total (exc LA cont) £
Women experiencing Domestic	180	1,812,311.78	37	755,997.59	19	312,875.88	0	0.00	34	147,286.09	128	618,364.90	0	0.00	0.00	0.00	218	1,834,524.46
Men experiencing Domestic Abuse	7	41,497.80	0	0.00	0	0.00	0	0.00	0	0.00	8	39,201.53	0	0.00	0.00	0.00	8	39,201.53
People with Learning Disabilities	475	3,256,447.78	0	0.00	0	0.00	241	1,857,411.36	0	0.00	16	49,610.25	149	720,645.31	493,157.00	0.00	406	2,627,666.92
People with Mental health Issues	562	2,702,681.21	0	0.00	30	201,589.98	129	1,018,252.54	33	106,836.55	401	1,470,472.47	69	206,419.04	0.00	0.00	662	3,003,570.58
People with Substance Misuse Issues (Alcohol)	10	50,000.00	0	0.00	0	0.00	4	16,180.00	0	0.00	10	31,946.47	0	0.00	0.00	0.00	14	48,126.47
People with Substance Misuse Issues (Drugs and Volatile)	125	960,700.99	0	0.00	40	467,533.20	8	165,000.00	0	0.00	64	234,067.05	15	48,649.29	0.00	0.00	127	915,249.54
People with Criminal Offending	100	456,122.47	0	0.00	10	122,707.66	0	0.00	1	6,670.00	67	261,160.65	0	0.00	0.00	0.00	78	390,538.31
People with Refugee Status	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	10	37,854.50	0	0.00	0.00	0.00	10	37,854.50
People with Physical and/or Sensory Disabilities	38	158,117.07	0	0.00	0	0.00	0	0.00	0	0.00	45	169,625.02	28	80,000.00	0.00	0.00	73	249,625.02
People with Developmental Disorders (I.e. Autism.)	22	181,290.28	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	22	167,628.86	0.00	0.00	22	167,628.86
People with Chronic Illnesses (including HIV, Aids)	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0.00	0	0.00
Young People who are Care	20	161,084.51	0	0.00	2	11,671.66	0	0.00	12	36,000.00	21	97,102.83	0	0.00	0.00	0.00	35	144,774.49
Young People with Support Needs (16-24)	238	2,191,095.77	21	154,800.00	42	686,988.27	36	647,369.00	33	121,601.00	84	368,410.59	0	0.00	0.00	0.00	216	1,979,168.86
Single parent Families with Support needs	26	147,420.00	0	0.00	0	0.00	2	15,000.00	0	0.00	24	129,798.51	0	0.00	0.00	0.00	26	144,798.51
Families with Support Needs	148	864,711.28	13	250,000.00	0	0.00	0	0.00	0	0.00	136	623,070.20	0	0.00	0.00	0.00	149	873,070.20
Single people with Support Needs not listed above (25-54)	163	1,519,935.27	36	350,000.00	61	738,559.81	51	198,536.00	0	0.00	36	108,001.41	4	18,486.73	0.00	0.00	188	1,413,583.95
People over 55 years of age with Support needs (this category must be exclusive of alarm services).	2,650	2,297,593.56	0	0.00	0	0.00	1,025	348,166.84	0	0.00	371	958,143.46	570	866,924.46	0.00	18,071.00	1,966	2,173,234.76
Generic Floating support to prevent homelessness (tennacny support services which cover a range of user needs but which must be exclusive of fixed site support)	914	3,221,058.78	0	0.00	0	0.00	0	0.00	110	455,229.16	1,006	3,321,442.63	69	251,370.51	0.00	0.00	1,185	4,028,042.30
Alarm Services (including in shelter	9,236	410,709.33	0	0.00	0	0.00	7,346	300,622.94	0	0.00	0	0.00	2,302	61,496.10	0.00	5,067.00	9,648	362,119.04
Expenditure which does not directly link to the spend plan categories above. (Explanation required in accompanying email).	22	196,452.70	22	196,452.70	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0.00	22	196,452.70
TOTALS	14,936	20,629,230.58	129	1,707,250.29	204	2,541,926.46	8,842	4,566,538.68	223	873,622.80	2,427	8,518,272.47	3,228	2,421,620.30	493,157.00	23,138.00	15,053	20,629,231.00

Llywodraeth Cymru
Welsh Government

Section 10 Supporting People Team Details

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