

Gwent Supporting People Regional Collaborative Committee Meeting (Quarterly)

9:30 am – 13:00 pm, Thursday 13 October 2016

Melin Boardroom, Ty'r Efail, Lower Mill Field, Pontypool, NP4 0XJ

Present (RCC members):

Chris Edmunds, ABUHB, In One Place Programme Co-ordinator
Elke Winton, Torfaen CBC, Group Manager Housing (Chair)
Julia Osmond, Public Health, Principal Public Health Practitioner
Hugh Irwin, United Welsh, CHC Representative
Neil Taylor, Head of Performance Planning and Partnerships, OPCC Gwent
Nigel Stannard, Newport CC, Supporting People Manager
Paul Cockeram, Councillor, Cabinet Member for Adult Social Services & Housing, Regional Partnership Board Representative
Rachel Allen, OPCC Gwent
Richard Sheahan, Linc Cymru, CHC Representative
Sam Lewis, Llamau, Head of Support Services East, Provider Representative

Supporting Officers in attendance:

Angela Lee, Gwent SP Regional Development Co-ordinator (Minutes)
Donna Lemin, Welsh Government, SP Governance & Data Accreditation Manager
Malcolm Topping, Caerphilly SP, Supporting People Manager
Michelle Church, Blaenau Gwent SP, Supporting People Manager
Rachael Lewis, Supporting People Manager, Torfaen

Presentation:

Helen Jones, SP Lead Officer, The Vale
Sarah Wills, Gofal
Deena Williams, Newydd Housing Association.

Apologies:

Alyson Hoskins, Blaenau Gwent CBC, Service Manager
Alicja Zalesinska, Tai Pawb, Director
Chris Robinson, Monmouthshire Council, Lead Commissioner
Colin Jones, Reach, Team Manager, Support Provider Representative
Rhian Stone, Pobl Group, Director Care & Support, Provider Representative (Vice Chair)
Simon Rose, Newport, Housing Needs Manager
Trudy Griffin, Monmouthshire SP, Senior Commissioning Officer Quality Assurance
Viv Daye, Caerphilly CBC, Service Manager

	Item/Discussion	Action
1.	<p>Welcome and introductions EW welcomed everyone to the Gwent Regional Collaborative Committee meeting and introductions were given.</p> <p>Apologies Apologies were received as noted above</p> <p>Declaration of Interests No conflicts of interests were declared.</p>	
2.	<p>Presentation: Mental Health Dispersed Supported Housing. Vale of Glamorgan:</p> <p><i>Helen Jones, SP Lead, The Vale; Sarah Wills, Gofal; Deena Williams, Newydd Housing Association.</i></p> <p>A presentation was provided to the RCC on the dispersed housing project which has been set up in The Vale. The project was originally set up in response to recommendations from WG which highlighted that SP in The Vale was not working closely enough with health; a strategic and operational group was set up to oversee the project. At the same time a health scheme was closing which would lead to a lack of high level supported housing for people with mental health issues.</p> <p>The scheme has now been running for two years and has had great success for clients who have received support.</p> <p>Questions and discussion from RCC members covered the following points:</p> <ul style="list-style-type: none"> • Agreement from HB to allow 2 bedroom rate and to override bedroom tax requirements • What levels of HB/ enhanced HB rate? Enhanced HB Gofal claim housing management charge and core rent. Once support ends tenancy becomes assured and rent returns to normal rent and they become a general needs tenant, Newydd Housing Association would then source another property and they would then be referred for generic floating support • The Vale are currently recruiting for a Rooms For You Project Officer to look specifically at under 35's and the issues particular to them from the introduction of welfare reform. • Due to the nature of the issues that this client group experience the project has to be careful with the use of shared accommodation, they would need to make sure the right clients were paired if this was to happen. • Teams from all agencies work together and there is the option to hot desk; they are currently working towards accessing a shared database, • Clinical leads sit on steering group, which meets on a regular basis. • Section117 duties: Social Care are at the table – all agencies who should be involved are involved at the outset; no social care funding is currently going in to the project; but have discussed bolting this on 	

	<p>should care package be needed.</p> <ul style="list-style-type: none"> • Gwent Iris Team is not structured in quite the same way as the Health teams in The Vale • Cost benefit analysis, the project are considering using the Gwent model; acknowledged that health and police cost benefits would need to be considered <p>Actions:</p> <p>Circulate the dispersed housing scheme presentation with the minutes</p> <p>EW thanked HJ, SW and DW for the presentation. DW left the meeting. HJ and SW stayed to observe the meeting.</p>	A
3.	<p>Housekeeping</p> <p>Minutes / Actions arising from the previous meeting (14/07/2016) The minutes from the previous meeting were agreed. Outstanding actions from previous minutes are either completed, on the agenda or waiting to be progressed.</p> <p>Update of Actions from minutes 14/07/16: C3: EW circulated a paper and provided an update to the RCC meeting of a recent positive meeting with the National Advisor for Violence Against Women, Domestic Abuse and Sexual Violence.</p> <p>The Committee discussed the regionalisation of the IDVA posts, as home office funding is due to be withdrawn at the end of the year leaving a £50,000 shortfall for the next financial year. The Committee were advised that Jane Rose, the Regional IDVA Manager was attending the next SP Leads meeting to discuss the IDVA posts and potential for SP contribution towards funding the positions.</p> <p>Q10: NS provided an overview to meeting of the KEMP database which maps overlap. Mapping of SP, CF and FF to check for duplication. It was suggested that this remained as an action and a further update to be provided to the next meeting.</p> <p>Actions:</p> <p>* Circulate VAWDASV meeting paper with the minutes</p> <p>* Provide RCC with a further update of the mapping of interventions work taking place in Newport.</p> <p>Outstanding Actions:</p> <p>* D to H actions remain outstanding from the previous meeting</p> <p>Membership Updates</p> <p>Regional Partnership Board: EW welcomed PC to the meeting; attending as a co-opted representative to represent the Regional Partnership Board at the RCC meeting.</p>	<p>B</p> <p>C</p> <p>D to H</p>

	<p>Torfaen SP Manager Rachael Lewis was welcomed back to the meeting after a period of maternity leave and thanks were recorded formally for the work undertaken by Beth Covill whilst undertaking the SP Manager role.</p> <p>Formalising Links to Public Service Boards (PSBs): Was discussed at the recent SPNAB development session held with RCC Chairs, Vice Chairs and RDCs; Ceri Breeze advised that he was able to help formalise links if required through meetings that he attended with Chairs of the Public Service Boards. The Committee discussed the request and were not clear how this could happen in practice. There are five high level strategic PSBs in Gwent, one for each LA; with SP Lead officers in general previously under the Local Service Board structure sitting on the operational groups which factor into the LSBs Boards. It was anticipated that the structure would be similar and it was felt that it would be difficult to have RCC reps as members of the 5 PSBs.</p> <p>The Committee were mindful of where PSBs are at, as many are still in the process of being established. The RCC will need to wait until firm action plans exist. It was suggested that the RCC makes contact with the PSB to advise of the work of the RCC and Supporting People</p> <p>Actions: LAs to provide an overview of their PSB and where SP sits within workstreams/groups so that this can be fed back to WG.</p> <p>Provider Elections: for the positions of RCC Support Provider Representatives are underway and it is likely that announcement will be made before the end of November.</p>	I
4.	<p>Financial Position against the budget</p> <ul style="list-style-type: none"> ➤ Budget 2016- 2017 LA update ➤ Budget 2017 – 2018 WG ➤ Regional outturn: no longer a requirement for the SPPG terms and conditions <p>LAs confirmed that their 2016-2017 budgets were fully committed and they did not anticipate any under spend; cost savings achieved last year have enabled some pilot projects to be developed. There is continuing uncertainty of future funding which makes it difficult for LAs to plan.</p> <p>The 2017 – 2018 budget is due to be laid out on October 18th; continuing to model for potential cuts of up to 20% was being undertaken by all Gwent LAs.</p> <p>It was agreed that because a regional outturn no longer needed to be collated that each LA would submit their local outturn to the next RCC meeting. It was agreed that an overview / some context should be provided with the outturn.</p> <p>Action: SP Leads to agree the format for the outturn overview to be submitted to RCC</p>	J
5.	<p>Welsh Government update</p> <p>WG update paper September 2016 circulated and noted in the minutes.</p>	

	<p>An overview was provided of the WG veteran's workshops which consulted on the National Housing Pathway for Ex Service Personnel that have recently taken place. The finalised Pathway is due to be launched on November 11th 2016.</p>	
6.	<p>LA Updates</p> <p>Blaenau Gwent, Caerphilly, Newport & Torfaen: <i>update papers circulated to note in the minutes</i></p> <p>Monmouthshire: <i>apologies were received for the meeting so on one was available to provide a verbal update</i></p> <p>➤ Providing Debt Advice: SPNAB Dev day presentation from the FCA</p> <p>It was agreed that consistency was needed across Wales and it was suggested that including the requirement within the terms and conditions of the grant should be considered by WG. This would raise issues due to the number of legal requirements which could potentially need to be listed. There was further discussion in the meeting about the relevance and importance of this particular legal requirement and the importance of this being listed separately within contracts.</p> <p>Across Gwent organisations who have gone through the registration process with the FCA report having been given conflicting advice and guidance from FCA caseworkers. An emerging varying position of some organisations is reported in relation to being advised that they need to register and others advised that they do not need to register. It is acknowledged that the tasks undertaken by support workers are likely to be quite similar; some organisations have pushed for registration after being initially advised by the FCA that they didn't need to register.</p> <ul style="list-style-type: none"> • Members of the RCC agreed that this raised serious concerns for commissioners and expectations of providers and for providers trying to register • Members agreed that a Wales wide perspective was required on this issue for consistency • It was agreed that LAs would need to consider with their legal teams the requirements raised within the SPNAB presentation and update their contracts in line with their legal team requirements <p>Action: WG to consider the points discussed about FCA registration and provide feedback to the next meeting.</p> <p>Action: LAs to raise with their legal teams and provide feedback to the RCC</p>	<p>K</p> <p>L</p>

	<p>➤ Progress against the recommendations from the review of LD services</p> <p>An update report from Newport was circulated to the RCC with the agenda and papers.</p> <p>A statement from Torfaen was circulated with the papers:</p> <ul style="list-style-type: none"> This client group has been identified in the Torfaen SP Strategy 2012-17 as a local priority for remodel/development of services. Where appropriate, services have been reviewed and remodelled to meet the housing related support needs of people with learning disability in Torfaen. The majority of SP funded services for this client group have moved to peripatetic floating support provision, with the exception of one accommodation based scheme managed through a joint contract with Social Care. A programme of service reviews and monitoring continues to ensure that services are strategically relevant and continue to provide a high standard of housing related support”. <p>Work is progressing to review schemes in Caerphilly and savings are being achieved through this process. There has been a loss of social services top up funding through this process to pick up the costs that are no longer eligible for SP funding.</p> <p>In Blaenau Gwent x2 supported housing schemes have been decommissioned. A new service for vulnerable persons is currently being tendered.</p> <p>It was agreed that the In One Place programme allows for some of this work to take place. Maximising independence and providing people with the opportunities to hold their own tenancy.</p> <p>Action: next LD update report to be provided to the April RCC meeting</p>	M
7.	<p>Provider Update: A presentation was delivered to the last RPF in July on the Social Services & Well-being (Wales) Act and the training available to providers through LA workforce development / training departments.</p> <p>Other items discussed at the meeting included FCA registration, provider elections and the requirement to register with Rent Smart Wales for housing management duties and tenancies managed on behalf of the landlord. Conflicting advice has been given to providers by Rent Smart Wales.</p> <p>Landlord update: LHA allowance cap/ supported housing, the cap will not apply until 2019; and it is likely to be devolved to Welsh Government to oversee, there is concern across the sector about how this will work. Costing out the size of the pot that will be devolved is also proving difficult. The sector is also concerned that this issue will affect RSLs ability to develop new supported housing schemes.</p> <p>EROSH network update (RShe): at the last meeting there was a discussion about commissioning and retendering older persons services, concern was raised that RSLs are increasingly not tendering for larger services.</p>	

	<p>HB claims currently backdated for 6 months this is shortly reducing in line with the benefit rules to a 4 week backdate and it was agreed that this is likely to be an issue for hostels and supported housing projects.</p> <p>Under 35's rule the cap will apply to supported housing and from April a limit to one bed LHA rate claimable. Automatic entitlements to benefits for 16-21 year olds going. Locally changes are being made to housing register criteria to reflect the changes being implemented</p> <p>A presentation was recently delivered to the Homelessness Network by Karl Thomas, outlining the devolvement from April 2017 of temporary accommodation management funding to Welsh Government.</p> <p>The committee discussed future presentation to the RCC and agreed that the following would provide useful updates; a presentation about Rent Smart Wales and an overview of the Welfare reforms from Karl Thomas.</p> <p>Action: circulate the presentation delivered to the Homelessness Network by Karl Thomas</p> <p>Action: Chair and RDC to meet to consider presentations for next year's RCC meetings suggestions to include inviting Rent Smart Wales and Karl Thomas to provide an overview of the welfare reforms as relevant to Wales</p>	<p>N</p> <p>O</p>
8.	<p>RDC progress report</p> <p>The RDC progress report was acknowledged by members and noted in the minutes. AL provided the committee with an overview of the RDC report, which provides an update on the following agenda items:</p> <p>Reporting on the RCC work plan sub groups:</p> <ul style="list-style-type: none"> ➤ Service User Sub Group: the website has been updated with changes suggested at the service user road show events, a live demo will be presented to the Committee at the end of the business meeting ➤ Older Persons Sub Group: <ul style="list-style-type: none"> ○ the query from the sub group that "funding for support should be based on need, not tenure or age" was clarified by WG confirming that support should be given to people who need it not just because of your age or tenure. ○ The committee discussed some current issues about sheltered housing which included who is it for? People are accessing this type of accommodation who may have a vulnerability issue or disability but may still be working, some accommodation is no longer fit for purpose, younger people are accessing this type of accommodation ○ Care home pooled budgets were discussed briefly ○ Befriending services and whether these should be able to access SP funding, it was generally agreed that this type of service is unlikely to meet the eligibility criteria for SP funding 	

	<ul style="list-style-type: none"> ○ The recommendation from the sub group that <i>“by the end of 2016 all services will be provided on the basis of need and be tenure neutral”</i> was agreed at the meeting. ○ Work currently underway to “Protect our Elderly Together (POET) ○ Social prescriber job role funded in TCBC working closely with GP practices ○ The remit of the sub group: it was agreed that the work of the sub group should be reconsidered by the RCC once the DEWIS web site is up and running. <p>➤ Young Persons Sub Group: the committee were advised that the young person’s sub group had met and agreed that a mapping exercise would be undertaken of SP funded services to look at the number of ACEs experienced by service users and the number of care leavers across services: the exercise was currently underway and once collated results would be shared with the RCC. The group were also considering the Anna Whalen report and homelessness pathway for young people. Work is currently underway in Newport and Caerphilly which needs to be considered</p> <p>➤ Mental Health Services review: a desktop review of services for this client group is currently underway; the draft report is due to be considered at the next SP Leads meeting</p> <p>Action: LAs to report to the RCC on a six monthly basis progress against the recommendation <i>“by the end of 2016 all services will be provided on the basis of need and be tenure neutral”</i></p> <p>Action: Work for the older persons sub group to be considered by the RCC during quarter 4 2016 – 2017.</p> <p>Action: an overview of the POET project to be circulated to the committee</p> <p>Action: an overview of the Social Prescriber post to be circulated to the committee</p> <p>Action: update on ACE Mapping exercise to be provided to the next RCC meeting</p>	<p>P</p> <p>Q</p> <p>R</p> <p>S</p> <p>T</p>
9.	<p>Any other business</p> <p>Translation costs:</p> <p>are not eligible to be paid by SPP grant. The Regional Strategic Plan will need to be translated as this document will need to be published; it was agreed that this will need to be discussed by SP Leads / Local Authorities.</p>	

	Action: agenda translation costs for the next SP Leads meeting	U
10.	Service User Engagement website: live demo The updated service user website was presented to the Committee. Positive feedback from members regarding the web site and thanks expressed to all involved.	
	Date/time of forthcoming meeting: 25 th January 2016 09:30 am <u>Committee Room 2/3, Civic Centre, Glantorfaen Road, Pontypool, NP4 6YB</u>	

Gwent RCC: Meeting Actions

9:30 am – 13:00 pm, Thursday 13 October 2016

ACTION	AGENDA ITEM NO	ACTION	TO BE COMPLETED BY
A	2	Circulate the dispersed housing scheme presentation with the minutes	AL
B	3	Circulate VAWDASV meeting paper with the minutes	AL
C	3	Provide RCC with a further update of the mapping of interventions work taking place in Newport.	NS
D	3	Circulate information about the Gwent Pathways scheme for offenders once available	BC
E	3	Confirm if able to become the APB /RCC rep	AH
F	3	Forward RCC ToR to NCN colleagues.	AH
G	3	Confirm deputy position with WM	DC
H	3	Contact YOS colleagues to discuss co-opted membership to the RCC	AH/RSto
I	3	LAs to provide an overview of their PSB and where SP sits within work streams/groups so that this can be fed back to WG.	SP Leads
J	4	SP Leads to agree the format for the outturn overview to be submitted to RCC	SP Leads
K	6	WG to consider the points discussed about FCA registration and provide feedback to the next meeting.	DL
L	6	LAs to raise with their legal teams and provide feedback to the RCC	SP Leads
M	6	Next LD update report to be provided to the April RCC meeting	SP Leads

N	7	Circulate the presentation delivered to the Homelessness Network by Karl Thomas	AL
O	7	Chair and RDC to meet to consider presentations for next year's RCC meetings suggestions to include inviting Rent Smart Wales and Karl Thomas to provide an overview of the welfare reforms as relevant to Wales	EW/AL
P	8	LAs to report to the RCC on a six monthly basis progress against the recommendation <i>"by the end of 2016 all services will be provided on the basis of need and be tenure neutral"</i>	SP Leads
Q	8	Work for the older persons sub group to be considered by the RCC during quarter 4 2016 – 2017	RCC
R	8	An overview of the POET project to be circulated to the committee	RA
S	8	An overview of the Social Prescriber post to be circulated to the committee	JO
T	8	Update on ACE Mapping exercise to be provided to the next RCC meeting	YP Sub group
U	9	Agenda translation costs for the next SP Leads meeting	AL