

**Supporting People
Planning Process Needs Gathering Questionnaire
April 2007.**

Name of Organisation/Agency	
Contact Name	
Position	
Telephone Number	
E-mail	

The Supporting People Team is currently looking at the supported housing provision and support services in Blaenau Gwent as part of the preparation of our Supporting People Operational Plan 2008 and annual planning cycle.

The views of your agency/team/planning group are key to letting us know:

What Supporting People housing services need to be developed.

What Supporting People housing services are currently working well.

Where we can make changes to improve existing services.

I would be grateful if you could complete the questionnaire and return them to me by. If you would like an electronic copy of the form or if you have any queries please contact the Supporting People Team, 107-110 Worcester Street, Brynmawr, Blaenau Gwent NP23 4JP. Telephone number 01495 354682.

Please note if you work with more than three client groups, you will need to continue on a separate sheet of paper.

Please tell us the client groups you work with:

Please tick the group(s) you work with			
Domestic Abuse	<input type="checkbox"/>	Homeless/potentially homeless	<input type="checkbox"/>
Learning Difficulties	<input type="checkbox"/>	Chronic Illness	<input type="checkbox"/>
Mental Health issues	<input type="checkbox"/>	Vulnerable single parent	<input type="checkbox"/>
Alcohol Dependency	<input type="checkbox"/>	Vulnerable two parent family	<input type="checkbox"/>
Drug Dependency	<input type="checkbox"/>	Older Person	<input type="checkbox"/>
Refugee with support needs	<input type="checkbox"/>	Frail Elderly	<input type="checkbox"/>
Physical Disability	<input type="checkbox"/>	People with sensory impairment	<input type="checkbox"/>
Young and Vulnerable	<input type="checkbox"/>	HIV and Aids	<input type="checkbox"/>
Ex-offender/at risk of re-offending	<input type="checkbox"/>		<input type="checkbox"/>

Have the needs for each client group you work with changed since you were consulted last year?

Client Group (please specify)	Comments

Please tell us about any unmet needs of your client group(s) across Gwent.

Client Group (please specify)	Evidence of unmet needs

Do you think there is an over-provision of Supporting People services for your client group(s) in Blaenau Gwent? If so, please give details

Client Group (please specify)	Evidence of over-provision

Where do you feel there are still gaps in Supporting People provision in Blaenau Gwent for the client group(s) you work with?

Client Group (please specify)	Evidence of gaps in provision in Blaenau Gwent

What specific Supporting People projects would you like to see developed to address these gaps in provision for your client group(s)?

Client Group (please specify)	Description of project

Which Supporting People services do you feel are having a positive impact for your client group(s) in terms of the following?

- ❖ Speedier hospital discharge
- ❖ Reducing homelessness
- ❖ Reducing crime/increasing community safety
- ❖ Reducing social exclusion
- ❖ Reducing unnecessary/premature admission to hospital/residential care services

Supporting People Service	Impact on client group

Which current Supporting People services have helped to address the housing and support needs for your client group(s) and how?

Supporting People Service	Evidence of addressing housing and support needs

Are there any existing Supporting People services that you feel are failing to meet the needs of your client group(s) and if so, where and why?

Supporting People Services	Evidence of failing to meet the needs

In conclusion, please summarise your top 3 priorities for the client group(s) you work and the reasons why.

Priority	Reason

Thank you for assisting us with this information. Please return your completed form in the freepost envelope provided.